

INFORMATION and COMMUNICATION TECHNOLOGIES AUTHORITY



12TH Floor, The Celicourt, Sir Celicourt Antelme Street,
Port Louis, MAURITIUS

Ref. ICTA/PLMN/TD/2/2010

23 April 2010

THE TELECOMMUNICATION DIRECTIVE 2 OF 2010

The Information & Communication Technologies Authority (hereinafter referred to as the **Authority**) in the exercise of its statutory functions under the Information & Communication Technologies Act 2001 (as amended), hereinafter referred to as the Act hereby issues the following Directive, pursuant to section 16(c) combined with sections 18(1)(a) and 18(1)(o) and sections 26(b) and 26(e) of the Act.

1. Short title and Commencement

- (i) This Directive shall be called “The Telecommunication Directive 2 of 2010 – (TD 2 of 2010)”.
- (ii) The Telecommunication Directive 2 of 2010 shall come into effect on 3 May 2010.

2. Scope

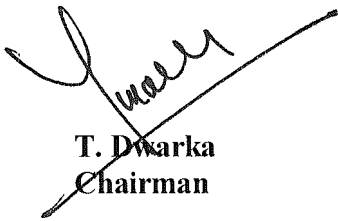
This Directive sets out the procedures for removing a mobile telephone set from the Equipment Identity Register (EIR) blacklist. In this directive, “Blacklist” means “the list or register of International Mobile Equipment Identity (IMEI) associated with mobile telephones duly reported stolen or lost for which services on mobile networks are denied”

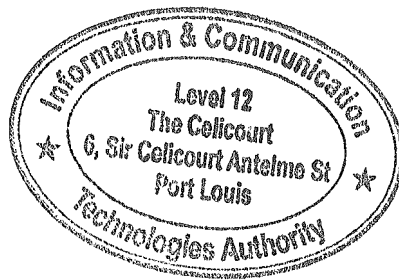
3. Procedures for removing a mobile phone from the EIR blacklist

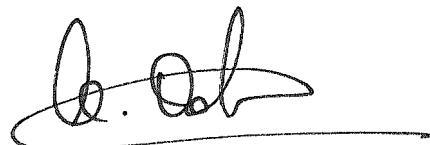
- 3.1 Where a mobile telephone set which has been blacklisted by virtue of its International Mobile Equipment Identity (IMEI) in accordance with the Telecommunication Directive 2 of 2009, is reported stolen or lost with the Police, and the mobile telephone owner makes a formal request to his PLMN operator for the removal of the stolen or lost mobile telephone set from the blacklist, the PLMN operator shall attend to the request as per the procedures and under the terms and conditions detailed below.
- 3.2 A mobile telephone owner may request that his mobile telephone set, reported stolen or lost with the Police, be removed from the blacklist only where his mobile telephone set has been found and recovered either by the Police or by any person who has duly reported the matter to the police.
- 3.3 The following procedure shall be adopted by PLMN operators for removing from the blacklist of the EIR any mobile telephone set reported lost and subsequently recovered by its owner:
 - A person reports that he has found and recovered his lost/misplaced mobile phone or the Police informs a person that his stolen mobile phone has been found;
 - The Police provides a memo to the person specifying how the phone has been found;
 - The person presents the memo to his service provider;

- The service provider requests the person to fill in a form where the person consents that his phone will be removed from the blacklist and that his IMEI will be communicated to other operators for removal from their respective blacklist;
- The service provider once satisfied with the information and request received, removes the phone from the blacklist and communicates that information to other service providers for removal from their respective blacklist.

3.4 Where a person has misplaced his mobile phone and same is thereafter found, the service provider may apply a charge at its discretion. The said charge shall only cover the administrative cost incurred by the service provider in removing the found mobile phone from the blacklist.


T. Dwarka
Chairman




Dr M. K. Oolun
Executive Director

To: All Licensed PLMN Operators