

INFORMATION and COMMUNICATION TECHNOLOGIES AUTHORITY



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Ref. ICTA/PLMN/TD/1/2012

12 April 2012

THE TELECOMMUNICATION DIRECTIVE 1 OF 2012

The Information & Communication Technologies Authority (hereinafter referred to as the **Authority**) in the exercise of its statutory functions under the Information & Communication Technologies Act 2001 (as amended), hereinafter referred to as the Act, hereby issues the following Directive, pursuant to section 16(c) combined with sections 17(3), 18(1)(a) and 18(1)(o) and sections 26(b) and 26(e) of the Act.

1.0 Short title and Commencement

- (i) This Directive shall be called “The Telecommunication Directive 1 of 2012 – (TD 1 of 2012)”.
- (ii) The Telecommunication Directive 1 of 2012 shall come into effect on 1st May 2012.

2.0 Scope and Objective

- 2.1 In this Directive, “Blacklist” means “the list or register of International Mobile Equipment Identity (IMEI) associated with mobile telephones duly reported stolen or lost for which services on mobile networks are denied”.
- 2.2 The Directive sets out additional obligations on Public Land Mobile Network (PLMN) operators with the objective of curtailing mobile phone theft in Mauritius.
- 2.3 This Directive sets out the procedures for:
 - a. placing on the Equipment Identity Register (EIR) Blacklist the IMEI of a mobile telephone which is reported stolen or lost (including misplaced); and
 - b. removing from the EIR Blacklist the IMEI of a mobile telephone which has been found and recovered.

3.0 Repeal

- 3.1 The Telecommunication Directive 2 of 2009 (TD 2 of 2009) and the Telecommunication Directive 2 of 2010 (TD 2 of 2010) are repealed and replaced by the present directive.

4.0 Additional Obligations on PLMN Operators

- 4.1 The PLMN operators shall set-up an EIR.

- 4.2 Where blacklisting is technically feasible, the EIR shall be used for the purpose of blacklisting the IMEI of stolen/lost mobile telephones.
- 4.3 Subject to Section 5 of this Directive, PLMN operators shall, where technically feasible, blacklist the IMEI of mobile telephones which are reported stolen or lost.
- 4.4 Subject to Section 6 of this Directive, PLMN operators shall remove from the EIR Blacklist the IMEI of mobile telephones which have been found and recovered.

5.0 Procedures for placing the IMEI of a mobile telephone on the EIR Blacklist


- 5.1 The PLMN operators shall ensure that the following procedures have been followed before blacklisting the IMEI of mobile telephones which have been reported stolen or lost:
 - 5.1.1 A subscriber or any person authorised in writing by the subscriber has reported the case of mobile telephone theft or loss to the Police upon production of any official document proving his/her identity;
 - 5.1.2 The subscriber or any person authorised in writing by the subscriber has, in his/her declaration, given consent for the IMEI of his/her mobile telephone to be communicated to all PLMN operators for the purpose of blacklisting on their respective networks, where technically feasible;
 - 5.1.3 The Police has provided a memo to the subscriber or any person authorised in writing by the subscriber;
 - 5.1.4 The subscriber or any person authorised in writing by the subscriber has presented the Police memo to the PLMN operator with whom the subscriber is subscribed;
 - 5.1.5 The subscriber or any person authorised in writing by the subscriber has given his/her written consent to the PLMN operator for the IMEI of his/her mobile telephone to be communicated to other PLMN operators for blacklisting on their respective mobile networks, where technically feasible.

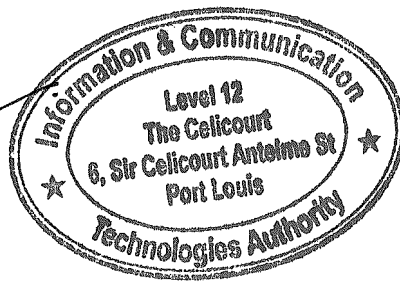
6.0 Procedures for removing the IMEI of a mobile telephone from the EIR Blacklist

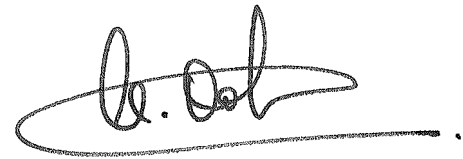
- 6.1 Where the IMEI of a mobile telephone has been blacklisted in accordance with Section 5 above, and the subscriber or any person authorised in writing by the subscriber makes a formal request to his/her PLMN operator for the removal of the IMEI of the stolen or lost mobile telephone from the EIR Blacklist, the PLMN operator shall attend to the request in accordance to sub-section 6.3 below.
- 6.2 A subscriber may make a request under sub-section 6.1 only where his/her mobile telephone has been found and recovered either by himself/herself or by the person who has duly reported the matter to the Police or by the Police.
- 6.3 The PLMN operators shall ensure that the following procedures have been followed before removing any blacklisted IMEI from the EIR Blacklist:
 - 6.3.1 The subscriber or any person authorised in writing by the subscriber has reported to the Police, upon production of any official document proving his/her identity, that he/she has found and recovered a lost mobile telephone or the Police has

informed the subscriber that his/her stolen mobile telephone has been found and recovered;

- 6.3.2 The Police has provided a memo to the person confirming that the mobile telephone has been found and recovered;
- 6.3.3 The subscriber or any person authorised in writing by the subscriber has presented the Police memo to the PLMN operator with whom the subscriber is subscribed;
- 6.3.4 The subscriber or any person authorised in writing by the subscriber has given his/her written consent for the IMEI of his/her mobile telephone to be removed from the EIR Blacklist and that his/her IMEI will be communicated to other operators for removal from their respective EIR Blacklist.


Mr. T Dwaraka
Chairman




Dr M K Oolun
Executive Director

To: All Licensed PLMN Operators