



BIDDING DOCUMENTS

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for

Procurement of

Free Wi-Fi Service in Mauritius and Rodrigues

Procurement Reference No: CPB/05/2021

Project: Free Wi-Fi Service in Mauritius and Rodrigues

Employer: Information and Communication Technologies Authority

Level 12, The Celicourt

6, Sir Celicourt Antelme Street

Port Louis

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Part I – Bidding Procedures

Section I. Instructions to Bidders

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Instructions to Bidders

A. General

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|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1. Scope of Bid | <p>1.1 The Public Body referred to herein after as the Employer, as defined in the Bidding Data Sheet (BDS), invites bids for the Services, as described in the BDS. The name and identification number of the Contract is provided in the BDS.</p> <p>1.2 The successful Bidder will be expected to complete the performance of the Services by the Intended Completion Date provided in the BDS and the SCC Clause 2.3.</p> |
| 2. Public Entities Related to Bidding Documents and to Challenge and Appeal | <p>2.1 The public entities related to these bidding documents are the Public Body, acting as procurement entity(Employer), the Procurement Policy Office, in charge of issuing standard bidding documents and responsible for any amendment these may require, the Central Procurement Board in charge of vetting bidding documents, receiving and evaluating bids in respect of major contracts and the Independent Review Panel, set up under the Public Procurement Act 2006 (hereinafter referred to as the Act).</p> <p>2.2 Unsatisfied bidders shall follow procedures prescribed in Regulations 48, 49 and 50 of the Public Procurement Regulations 2008 to challenge procurement proceedings and award of procurement contracts or to file application for review at the Independent Review Panel.</p> <p>2.3 Challenges and applications for review shall be forwarded to the addresses indicated in the BDS;</p> |
| 3. Corrupt or Fraudulent Practices | <p>3.1 The Government of the Republic of Mauritius requires that bidders/suppliers/contractors, participating in procurement in Mauritius, observe the highest standard of ethics during the procurement process and execution of contracts.</p> <p>3.2 Bidders, suppliers and public officials shall be aware of the provisions stated in sections 51 and 52 of the Public Procurement Act which can be consulted on the website of the Procurement Policy Office (PPO): <u>ppo.govmu.org</u>.</p> <p>3.3 The Employer will reject a proposal for award if it determines that the Bidder recommended for award has,</p> |

directly or through an agent, engaged in corrupt, fraudulent, collusive, coercive or obstructive practices in competing for the contract in question;

For the purposes of this Sub-Clause:

(i) “corrupt practice”¹ is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;

(ii) “fraudulent practice”² is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;

(iii) “collusive practice”³ is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;

(iv) “coercive practice”⁴ is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;

(v) “obstructive practice” is deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its knowledge of matters relevant to the investigation or from pursuing the investigation.

3.4 The Public Body commits itself to take all measures necessary to prevent fraud and corruption and ensures that none of its staff, personally or through his/her close relatives or through a third party, will in connection with

¹ For the purpose of this Contract, “another party” refers to a public official acting in relation to the procurement process or contract execution.

² For the purpose of this Contract, “party” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

³ For the purpose of this Contract, “parties” refers to participants in the procurement process (including public officials) attempting to establish bid prices at artificial, non competitive levels.

⁴ For the purpose of this Contract, “party” refers to a participant in the procurement process or contract execution.

the bid for, or the execution of a contract, demand, take a promise for or accept, for him/herself or third person, any material or immaterial benefit which he/she is not legally entitled to. If the Public Body obtains information on the conduct of any of its employees which is a criminal offence under the relevant Anti-Corruption Laws of Mauritius or if there be a substantive suspicion in this regard, he will inform the relevant authority(ies) and in addition can initiate disciplinary actions. Furthermore, such bid shall be rejected.

4. Eligible Bidders

- 4.1 Subject to ITB 4.4, a Bidder, and all parties constituting the Bidder, may have the nationality of any country except in the case of open national bidding where the bidding documents may limit participation to citizens of Mauritius or entities incorporated in Mauritius, if so qualified in the BDS. A Bidder shall be deemed to have the nationality of a country if the Bidder is a citizen or is constituted, incorporated, or registered and operates in conformity with the provisions of the laws of that country. This criterion shall also apply to the determination of the nationality of proposed subcontractors or service providers for any part of the Contract.
- 4.2 All bidders shall provide in Section III, Bidding Forms, a statement that the Bidder (including all members of a joint venture and subcontractors) is not associated, nor has been associated in the past, directly or indirectly, with the consultant or any other entity that has prepared the design, specifications, and other documents for the Project or being proposed as Project Manager for the Contract.
- 4.3 (a) A Bidder that is under a declaration of ineligibility by the Government of Mauritius in accordance with applicable laws at the date of the deadline for bid submission or thereafter, shall be disqualified.
- (b) Bids from service providers appearing on the ineligibility lists of African Development Bank, Asian Development Bank, European Bank for Reconstruction and Development, Inter-American Development Bank Group and World Bank Group shall be rejected.

Links for checking the ineligibility lists are available on the PPO's website: ppo.govmu.org.

- 4.4 A firm shall be excluded if by an act of compliance with a decision of the United Nations Security Council taken under Chapter VII of the Charter of the United Nations, Mauritius prohibits any import of goods or contracting of works or services from a country where it is based or any payment to persons or entities in that country.
- 4.5 Government-owned enterprises in the Republic of Mauritius shall be eligible only if they can establish that they:
- (i) are legally and financially autonomous;
 - (ii) operate under commercial law, and
 - (iii) are not a dependent agency of the Purchaser.
- 4.6 Bidders shall provide such evidence of their continued eligibility satisfactory to the Employer, as the Employer shall reasonably request.

**5. Qualification
of the Bidder**

- 5.1 All bidders shall provide in Section III, Bidding Forms, a preliminary description of the proposed work method and schedule, including drawings and charts, as necessary.
- 5.2 (a) In the event that prequalification of potential bidders has been undertaken **as stated in the BDS**, only bids from prequalified bidders shall be considered for award of Contract, in which case the provisions of sub-clauses 5.3 to 5.6 hereafter shall not apply. These qualified bidders should submit with their bids any information updating their original prequalification applications or, alternatively, confirm in their bids that the originally submitted prequalification information remains essentially correct as of the date of bid submission. The update or confirmation should be provided in Section V.
- (b) If, after opening of bids, where prequalification has not been undertaken, it is found that any of the document listed in 5.3 and 5.4 is missing the Employer may request the submission of that document subject to the bid being substantially responsive as per clause 27. The non-submission of the document by the Bidder within the prescribed period may lead to the rejection of its bid.
- 5.3 If the Employer has not undertaken prequalification of potential bidders, all bidders shall include the following information and documents with their bids in Section V,

unless otherwise **stated in the BDS**:

- (a) copies of original documents defining the constitution or legal status, place of registration, and principal place of business;
- (b) written power of attorney of the signatory of the Bid or any other acceptable document to commit the Bidder and as otherwise **specified in the BDS**.
- (c) total monetary value of Services performed for each of the last five years;
- (d) experience in Services of a similar nature and size for each of the last five years, and details of Services under way or contractually committed; and names and address of clients who may be contacted for further information on those contracts;
- (e) list of major items of equipment proposed to carry out the Contract;
- (f) qualifications and experience of key site management and technical personnel proposed for the Contract;
- (g) reports on the financial standing of the Bidder, such as profit and loss statements and auditor's reports for the past five years;
- (h) evidence of adequacy of cash-flow for this Contract (access to line(s) of credit and availability of other financial resources);
- (i) authority to the Employer to seek references from the Bidder's bankers;
- (j) information regarding any litigation, current or during the last five years, in which the Bidder is involved, the parties concerned, and disputed amount; and
- (k) proposals for subcontracting components of the Services amounting to more than 10 percent of the Contract Price.

5.4 Bids submitted by a joint venture of two or more firms as partners shall comply with the following requirements, unless otherwise stated in the **BDS**:

- (a) the Bid shall include all the information listed in ITB

Sub-Clause 5.3 above for each joint venture partner;

- (b) the Bid shall be signed so as to be legally binding on all partners;
- (c) the Bid shall include a copy of the agreement entered into by the joint venture partners defining the division of assignments to each partner and establishing that all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms; alternatively, a Letter of Intent to execute a joint venture agreement in the event of a successful bid shall be signed by all partners and submitted with the bid, together with a copy of the proposed agreement;
- (d) one of the partners shall be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and
- (e) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.

5.5 To qualify for award of the Contract, bidders shall meet the minimum qualifying criteria **as stated in the BDS**.

5.6 The figures for each of the partners of a joint venture shall be added together to determine the Bidder's compliance with the minimum qualifying criteria of ITB Sub-Clause 5.5(a), (b) and (e); however, for a joint venture to qualify the partner in charge must meet at least 40 percent of those minimum criteria for an individual Bidder and other partners at least 25% of the criteria. Failure to comply with this requirement will result in rejection of the joint venture's Bid. Subcontractors' experience and resources will not be taken into account in determining the Bidder's compliance with the qualifying criteria, unless otherwise **stated in the BDS**.

6. Conflict of Interest

6.1 A Bidder shall not have a conflict of interest. All Bidders found to have a conflict of interest shall be disqualified. A Bidder may be considered to have a conflict of interest with one or more parties in this bidding process, if:

- (a) they have a controlling partner in common; or
- (b) they receive or have received any direct or indirect

subsidy from any of them; or

- (c) they have the same legal representative for purposes of this bid; or
- (d) they have a relationship with each other, directly or through common third parties, that puts them in a position to have access to information about or influence on the Bid of another Bidder, or influence the decisions of the Employer regarding this bidding process; or
- (e) a Bidder participates in more than one bid in this bidding process. Participation by a Bidder in more than one Bid will result in the disqualification of all Bids in which the party is involved. However, this does not limit the inclusion of the same subcontractor in more than one bid; or
- (f) a Bidder or any of its affiliates participated as a consultant in the preparation of the design or technical specifications of the contract that is the subject of the Bid.

7. Cost of Bidding

- 7.1 The Bidder shall bear all costs associated with the preparation and submission of his Bid, and the Employer will in no case be responsible or liable for those costs.

8. Site Visit/Pre-bid Meeting

- 8.1 (a) The Bidder, at the Bidder's own responsibility and risk, is encouraged to visit and examine the Site of required Services and its surroundings and obtain all information that may be necessary for preparing the Bid and entering into a contract for the Services. The costs of visiting the Site shall be at the Bidder's own expense.

(b) A pre-bid meeting shall be held if so indicated **in the BDS** to allow bidders to obtain clarifications on the bidding documents. Any information given in the course of the meeting that may have an incidence in the preparation of the bids shall be issued by the Public Body as addendum after the meeting, as per ITB 11.2, to form part of the Bidding Documents.

B. Bidding Documents

9. Content of Bidding Documents

9.1 The set of bidding documents comprises the documents listed in the table below and addenda issued in accordance with ITB Clause 11:

Section I	Instructions to Bidders
Section II	Bidding Data Sheet
Section III	Bidding Forms
Section IV	Activity Schedule
Section V	Scope of Service and Performance Specifications
Section VI	General Conditions of Contract
Section VII	Special Conditions of Contract
Section VIII	Contract Forms

9.2 The Bidder is expected to examine all instructions, forms, terms, and specifications in the bidding documents. Failure to furnish all information required by the bidding documents or to submit a bid not substantially responsive to the bidding documents in every respect will be at the Bidder's risk and may result in the rejection of its bid. Sections III and IV should be completed and returned with the Bid in the number of copies specified in the **BDS**.

10. Clarification of Bidding Documents

10.1 A prospective Bidder requiring any clarification of the bidding documents may notify the Employer in writing or by facsimile at the Employer's address indicated in the invitation to bid. The Employer will respond to any request for clarification received earlier than 14 days (*21 days for international bids*) prior to the deadline for submission of bids and by the date indicated in **the BDS**. Copies of the Employer's response will be forwarded to all purchasers of the bidding documents, including a description of the inquiry, but without identifying its source.

11. Amendment of Bidding Documents

11.1 Before the deadline for submission of bids, the Employer may modify the bidding documents by issuing addenda.

11.2 Any addendum thus issued shall be part of the bidding documents and shall be communicated in writing or by cable to all purchasers of the bidding documents. Prospective bidders shall acknowledge receipt of each addendum in writing to the Employer.

- 11.3 To give prospective bidders reasonable time in which to take an addendum into account in preparing their bids, the Employer shall extend, as necessary, the deadline for submission of bids, in accordance with ITB Sub-Clause 21.2 below.

C. Preparation of Bids

- 12. Language of Bid**
- 12.1 The bid prepared by the Bidder, as well as all correspondence and documents relating to the bid exchanged by the Bidder and the Employer shall be written in English. Supporting documents and printed literature furnished by the Bidder may be in another language provided they are accompanied by an accurate translation of the relevant passages in the language specified in the Bidding Data Sheet, in which case, for purposes of interpretation of the Bid, the translation shall govern.
- 12.2 Notwithstanding the above, documents in French submitted with the bid may be accepted without translation.
- 13. Documents Comprising the Bid**
- 13.1 The Bid submitted by the Bidder shall comprise the following:
- (a) The Form of Bid (in the format indicated in Section III);
 - (b) Bid Security or Bid Securing declaration (where applicable);
 - (c) Priced Activity Schedule;
 - (d) Qualification Information Form and Documents;
 - (e) Alternative offers where invited;
- and any other materials required to be completed and submitted by bidders, as **specified in the BDS**.
- 13.2 Bidders bidding for this contract together with other contracts stated in the IFB to form a package will so indicate in the bid together with any discounts offered for the award of more than one contract
- 14. Bid Prices**
- 14.1 The Contract shall be for the Services, as described in Appendix A to the contract and in the Specifications,

Section IV, based on the priced Activity Schedule, Section V, submitted by the Bidder.

14.2 The Bidder shall fill in rates and prices for all items of the Services described in Section IV-the Scope of Service and Performance Specifications and listed in Section V the Activity Schedule, Items for which no rate or price is entered by the Bidder will not be paid for by the Employer when executed and shall be deemed covered by the other rates and prices in the Activity Schedule.

14.3 All duties, taxes, and other levies payable by the Service Provider under the Contract, or for any other cause, as of the date 28 days prior to the deadline for submission of bids, shall be included in the total Bid price submitted by the Bidder.

14.4 If **provided for in the BDS**, the rates and prices quoted by the Bidder shall be subject to adjustment during the performance of the Contract in accordance with and the provisions of Clause 6.6 of the General Conditions of Contract and/or Special Conditions of Contract. The Bidder shall submit with the Bid all the information required under the Special Conditions of Contract and of the General Conditions of Contract.

14.5 For the purpose of determining the remuneration due for additional Services, a breakdown of the lump-sum price shall be provided by the Bidder in the form of Appendices D and E to the Contract.

15. Currencies of Bid and Payment

15.1 The lump sum price shall be quoted by the Bidder separately in the following currencies:

- (a) for those inputs to the Services which the Bidder expects to provide from within the Republic of Mauritius, the prices shall be quoted in Mauritian Rupees; and
- (b) for those inputs to the Services which the Bidder expects to provide from outside the Republic of Mauritius, the prices shall be quoted in up to any three hard currencies,

unless specified otherwise in in the BDS

15.2 Bidders shall indicate details of their expected foreign currency requirements in the Bid.

15.3 Bidders may be required by the Employer to justify their foreign currency requirements and to substantiate that the amounts included in the Lump Sum are reasonable and responsive to ITB Sub-Clause 15.1.

16. Bid Validity

16.1 Bids shall remain valid for the period **specified in the BDS**.

16.2 In exceptional circumstances, the Employer may request that the bidders extend the period of validity for a specified additional period. The request and the bidders' responses shall be made in writing or by facsimile. A Bidder may refuse the request without forfeiting the Bid Security. A Bidder agreeing to the request will not be required or permitted to otherwise modify the Bid, but will be required to extend the validity of Bid Security/Bid Securing Declaration for the period of the extension, and in compliance with ITB Clause 17 in all respects.

16.3 In the case of contracts in which the Contract Price is fixed (not subject to price adjustment), if the period of bid validity is extended by more than 60 days, the amounts payable in local and foreign currency to the Bidder selected for award, shall be increased by applying to both the local and the foreign currency component of the payments, respectively, the factors specified in the request for extension, for the period of delay beyond 60 days after the expiry of the initial bid validity, up to the notification of award. Bid evaluation will be based on the Bid prices without taking the above correction into consideration.

17. Bid Security

17.1 The Bidder shall furnish, as part of the Bid, a Bid Security or a Bid-Securing Declaration, if required, as **specified in the BDS**.

17.2 The Bid-Securing Declaration shall be in the form of a signed subscription in the Bid Submission Form.

17.3 The Bid Security shall be in the amount **specified in the BDS** and denominated in Mauritian Rupees or a freely convertible currency, and shall:

- (a) be issued by a reputable overseas bank located in any eligible country or any commercial bank operating in Mauritius selected by the Bidder
- (b) be substantially in accordance with the form of Bid

Security included in Section III, Bidding Forms;

- (c) be payable promptly upon written demand by the Employer in case the conditions listed in ITB Sub-Clause 17.5 are invoked;
- (d) be submitted in its original form; copies will not be accepted;
- (e) remain valid for a period of 30 days beyond the validity period of the bids, as extended, if applicable, in accordance with ITB Sub-Clause 16.2;

17.4 If a Bid Security is required in accordance with ITB Sub-Clause 17.1, any bid not accompanied by a substantially responsive Bid Security in accordance with ITB Sub-Clause 17.1, shall be rejected by the Employer as non-responsive.

17.5 The Bid Security of unsuccessful Bidders shall be returned as promptly as possible upon the successful Bidder's furnishing of the Performance Security pursuant to ITB Clause 35.

17.6 The Bid Security shall be forfeited or the Bid Securing Declaration executed:

- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Bid Submission Form, except as provided in ITB Sub-Clause 16.2; or
- (b) if a bidder refuses to accept a correction of an error appearing on the face of the Bid; or
- (c) if the successful Bidder fails to:
 - (i) sign the Contract in accordance with ITB Clause 34; or
 - (ii) furnish a Performance Security in accordance with ITB Clause 35.

17.7 The Bid Security or Bid- Securing Declaration of a JV must be in the name of the JV that submits the bid. If the JV has not been legally constituted at the time of bidding, the Bid Security or Bid-Securing Declaration shall be in the names of all future partners as named in the letter of intent to constitute the JV.

17.8 If a bid security is **not required in the BDS**, and

- (a) if a Bidder withdraws its bid during the period of bid validity specified by the Bidder on the Letter of Bid Form, except as provided in ITB 16.2, or
- (b) if a bidder refuses to accept a correction of an error appearing on the face of the Bid; or
- (c) if the successful Bidder fails to:
 - (i) sign the Contract in accordance with ITB Clause 34; or
 - (ii) furnish a Performance Security in accordance with ITB Clause 35.

The Bidder may be disqualified to be awarded a public contract in the Republic of Mauritius for a period of time to be determined by the PPO.

**18. Alternative
Proposals by
Bidders**

18.1 **Unless otherwise indicated in the BDS**, alternative bids shall not be considered.

18.2 When alternative times for completion are explicitly invited, a statement to that effect will be **included in the BDS**, as will the method of evaluating different times for completion.

18.3 Except as provided under ITB Sub-Clause 18.4 below, bidders wishing to offer technical alternatives to the requirements of the bidding documents must first submit a Bid that complies with the requirements of the bidding documents, including the scope, basic technical data, graphical documents and specifications. In addition to submitting the basic Bid, the Bidder shall provide all information necessary for a complete evaluation of the alternative by the Employer, including calculations, technical specifications, breakdown of prices, proposed work methods and other relevant details. Only the technical alternatives, if any, of the lowest evaluated Bidder conforming to the basic technical requirements shall be considered by the Employer. Alternatives to the specified performance levels shall not be accepted.

18.4 When bidders are **permitted in the BDS** to submit alternative technical solutions for specified parts of the Services, such parts shall be described in the Specifications (or Terms of Reference) and Drawings,

Section V. In such case, the method for evaluating such alternatives will be as **indicated in the BDS**.

**19. Format and
Signing of
Bid**

- 19.1 The Bidder shall prepare one original of the documents comprising the Bid as described in ITB Clause 11 of these Instructions to Bidders, bound with the volume containing the Form of Bid, and clearly marked "ORIGINAL." In addition, the Bidder shall submit copies of the Bid, in the number **specified in the BDS**, and clearly marked as "COPIES." In the event of discrepancy between them, the original shall prevail.
- 19.2 The original and all copies of the Bid shall be typed or written in indelible ink and shall be signed by a person or persons duly authorized to sign on behalf of the Bidder, pursuant to Sub-Clauses 5.3(a) or 5.4(b), as the case may be. All pages of the Bid where entries or amendments have been made shall be initialed by the person or persons signing the Bid.
- 19.3 The Bid shall contain no alterations or additions, except those to comply with instructions issued by the Employer, or as necessary to correct errors made by the Bidder, in which case such corrections shall be initialed by the person or persons signing the Bid.

D. Submission of Bids

**20. Sealing and
Marking of
Bids**

- 20.1 The Bidder shall seal the original and all copies of the Bid in two inner envelopes and one outer envelope, duly marking the inner envelopes as "ORIGINAL" and "COPIES".
- 20.2 The inner and outer envelopes shall
- (a) be addressed to the Employer at the address **provided in the BDS**;
 - (b) bear the name and identification number of the Contract as **defined in the BDS** and Special Conditions of Contract; and
 - (c) provide a warning not to open before the specified time and date for Bid opening as **defined in the BDS**.

- 20.3 In addition to the identification required in ITB Sub-Clause 20.2, the inner envelopes shall indicate the name and address of the Bidder to enable the Bid to be returned unopened in case it is declared late, pursuant to ITB Clause 22.
- 20.4 If the outer envelope is not sealed and marked as above, the Employer will assume no responsibility for the misplacement or premature opening of the Bid.
- 21. Deadline for Submission of Bids**
- 21.1 Bids shall be delivered to the Employer at the address specified above no later than the time and date **specified in the BDS.**
- 21.2 The Employer may extend the deadline for submission of bids by issuing an amendment in accordance with ITB Clause 11, in which case all rights and obligations of the Employer and the bidders previously subject to the original deadline will then be subject to the new deadline.
- 22. Late Bids**
- 22.1 Any Bid received by the Employer after the deadline prescribed in ITB Clause 21 will be returned unopened to the Bidder.
- 23. Modification and Withdrawal of Bids**
- 23.1 Bidders may modify or withdraw their bids by giving notice in writing before the deadline prescribed in ITB Clause 21.
- 23.2 Each Bidder's modification or withdrawal notice shall be prepared, sealed, marked, and delivered in accordance with ITB Clauses 19 and 20, with the outer and inner envelopes additionally marked "MODIFICATION" or "WITHDRAWAL," as appropriate.
- 23.3 No Bid may be modified after the deadline for submission of Bids.
- 23.4 Withdrawal of a Bid between the deadline for submission of bids and the expiration of the period of Bid validity specified in the BDS or as extended pursuant to ITB Sub-Clause 16.2 may result in the forfeiture of the Bid Security or execution of the Bid Securing Declaration pursuant to ITB Clause 17.
- 23.5 Bidders may only offer discounts to, or otherwise modify the prices of their bids by submitting Bid modifications in accordance with this clause, or included in the original Bid submission.

E. Bid Opening and Evaluation

- 24. Bid Opening**
- 24.1 The Employer will open the bids, including modifications made pursuant to ITB Clause 23, in the presence of the bidders' representatives who choose to attend at the time and in the place **specified in the BDS**.
- 24.2 Envelopes marked "WITHDRAWAL" shall be opened and read out first. Bids for which an acceptable notice of withdrawal has been submitted pursuant to ITB Clause 23 shall not be opened.
- 24.3 The bidders' names, the Bid prices, the total amount of each Bid and of any alternative Bid (if alternatives have been requested or permitted), any discounts, Bid modifications and withdrawals, the presence or absence of Bid Security/subscription to Bid Securing Declaration, and such other details as the Employer may consider appropriate, will be announced by the Employer at the opening. No bid shall be rejected at bid opening except for the late bids pursuant to ITB Clause 22; Bids, and modifications, sent pursuant to ITB Clause 23 that are not opened and read out at bid opening will not be considered for further evaluation regardless of the circumstances. Late and withdrawn bids will be returned unopened to the bidders.
- 24.4 The Central Procurement Board will prepare minutes of the Bid opening, including the information disclosed to those present in accordance with ITB Sub-Clause 24.3.
- 25. Process to Be Confidential**
- 25.1 Information relating to the examination, clarification, evaluation, and comparison of bids and recommendations for the award of a contract shall not be disclosed to bidders or any other persons not officially concerned with such process. Any effort by a Bidder to influence the Employer's processing of bids or award decisions may result in the rejection of his Bid.
- 25.2 If, after notification of award, a bidder wishes to ascertain the grounds on which its bid was not selected, it should address its request to the Employer, who will provide written explanation. Any request for explanation from one bidder should relate only to its own bid; information about the bid of competitors will not be addressed.
- 26. Clarification of Bids**
- 26.1 To assist in the examination, evaluation, and comparison of bids, the Employer may, at the Employer's discretion, ask

any Bidder for clarification of the Bidder's Bid, including breakdowns of the prices in the Activity Schedule, and other information that the Employer may require. The request for clarification and the response shall be in writing via e-mail or facsimile, but no change in the price or substance of the Bid shall be sought, offered, or permitted except as required to confirm the correction of arithmetic errors discovered by the Employer in the evaluation of the bids in accordance with ITB Clause 28.

26.2 Subject to ITB Sub-Clause 26.1, no Bidder shall contact the Employer on any matter relating to its bid from the time of the bid opening to the time the contract is awarded. If the Bidder wishes to bring additional information to the notice of the Employer, he should do so in writing.

26.3 Any effort by the Bidder to influence the Employer in the Employer's bid evaluation or contract award decisions may result in the rejection of the Bidder's bid.

**27. Examination
of Bids and
Determination
of
Responsiveness**

27.1 Prior to the detailed evaluation of bids, the Employer will determine whether each Bid (a) meets the eligibility criteria defined in ITB Clause 4; (b) has been properly signed; (c) is accompanied by the required securities; and (d) is substantially responsive to the requirements of the bidding documents.

27.2 A substantially responsive Bid is one which conforms to all the terms, conditions, and specifications of the bidding documents, without material deviation or reservation. A material deviation or reservation is one (a) which affects in any substantial way the scope, quality, or performance of the Services; (b) which limits in any substantial way, inconsistent with the bidding documents, the Employer's rights or the Bidder's obligations under the Contract; or (c) whose rectification would affect unfairly the competitive position of other bidders presenting substantially responsive bids.

27.3 If a Bid is not substantially responsive, it will be rejected by the Employer, and may not subsequently be made responsive by correction or withdrawal of the nonconforming deviation or reservation.

**28. Correction of
Errors**

28.1 Bids determined to be substantially responsive will be checked by the Employer for any arithmetic errors. Arithmetical errors will be rectified by the Employer on the

following basis: if there is a discrepancy between unit prices and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected; if there is an error in a total corresponding to the addition or subtraction of subtotals, the subtotals shall prevail and the total shall be corrected; if there is a discrepancy between the amounts in figures and in words, the amount in words will prevail.

28.2 The amount stated in the Bid will be adjusted by the Employer in accordance with the above procedure for the correction of errors and, with the concurrence of the Bidder, shall be considered as binding upon the Bidder. If the Bidder does not accept the corrected amount, the Bid will be rejected, and the Bid Security shall be forfeited or the Bid Securing Declaration exercised and in accordance with ITB Sub-Clause 17.6(b).

**29. Currency for
Bid
Evaluation**

29.1 The Employer will convert the amounts in various currencies in which the Bid Price, corrected pursuant to ITB Clause 28, is payable (excluding Provisional Sums but including Day work where priced competitively) in Mauritian Rupees at the selling rates on the closing date, established for similar transactions by the Bank of Mauritius.

**30. Evaluation
and
Comparison
of Bids**

30.1 The Central Procurement Board will evaluate and compare only the bids determined to be substantially responsive in accordance with ITB Clause 27.

30.2 In evaluating the bids, the Central Procurement Board will determine for each Bid the evaluated Bid price by adjusting the Bid price as follows:

- (a) making any correction for errors pursuant to ITB Clause 28;
- (b) excluding provisional sums and the provision, if any, for contingencies in the Activity Schedule, Section IV, but including Day work, when requested in the Specifications (or Terms of Reference) Section V;
- (c) making an appropriate adjustment for any other acceptable variations, deviations, or alternative offers submitted in accordance with ITB Clause 18; and
- (d) making appropriate adjustments to reflect discounts or other price modifications offered in accordance with ITB Sub-Clause 23.5.

30.3 The Employer reserves the right to accept or reject any variation, deviation, or alternative offer. Variations, deviations, and alternative offers and other factors, which are in excess of the requirements of the bidding documents or otherwise result in unsolicited benefits for the Employer will not be taken into account in Bid evaluation.

30.4 The estimated effect of any price adjustment conditions under Sub-Clause 6.6 of the General Conditions of Contract, during the period of implementation of the Contract, will not be taken into account in Bid evaluation.

**31. Preference
for Domestic
Bidders**

31.1 Margin of Preference shall not be applicable.

F. Award of Contract

32. Award Criteria

32.1 Subject to ITB Clause 33, the Employer will award the Contract to the Bidder whose Bid has been determined to be substantially responsive to the bidding documents and who has offered the lowest evaluated Bid price, provided that such Bidder has been determined to be (a) eligible in accordance with the provisions of ITB Clause 4, and (b) qualified in accordance with the provisions of ITB Clause 5.

32.2 If, pursuant to ITB Sub-Clause 13.2 this contract is being let on a “slice and package” basis, the lowest evaluated Bid Price will be determined when evaluating this contract in conjunction with other contracts to be awarded concurrently. Taking into account any discounts offered by the bidders for the award of more than one contract.

32.3 Subject to ITB Clause 33, the Employer reserves the right to award the contract only after all USF dues, if any, have been duly cleared by the successful bidder.

33. Employer’s Right to Accept any Bid and to Reject any or all Bids

33.1 Notwithstanding ITB Clause 32, the Employer reserves the right to accept or reject any Bid, and to cancel the bidding process and reject all bids, at any time prior to the award of Contract, without thereby incurring any liability to the affected Bidder or bidders.

34. Notification of Award and Signing of Agreement

34.1 Prior to the expiration of the period of bid validity, the Employer shall, for contract amount above the prescribed threshold, notify the selected bidder of the proposed award and accordingly notify unsuccessful bidders. Subject to challenge and Appeal the Employer shall notify the selected Bidder, in writing, by a Letter of Acceptance for award of contract. It will state the sum that the Employer will pay to the Service Provider in consideration of the execution of the services by the Service Provider as prescribed by the Contract (hereinafter and in the Contract called the “Contract Price”). Within seven days from the issue of Letter of Acceptance the Employer shall publish on the Public Procurement Portal (publicprocurement.govmu.org) and the Employer’s website, the results of the Bidding process.

34.2 The issue of the Letter of Acceptance will constitute the formation of the Contract.

- 34.3 The Contract, in the form provided in the bidding documents, will incorporate all agreements between the Employer and the successful Bidder. It will be signed by the Employer and sent to the successful Bidder along with the Letter of Acceptance. Within 21 days of receipt of the Contract, the successful bidder shall sign the Contract and return it to the Employer, together with the required performance security pursuant to Clause 35.
- 35. Performance Security**
- 35.1 Within 21 days after receipt of the Letter of Acceptance, the successful Bidder shall deliver to the Employer a Performance Security in the amount and in the form of a Bank Guarantee **stipulated in the BDS**, denominated in the type and proportions of currencies in the Letter of Acceptance and in accordance with the General Conditions of Contract.
- 35.2 If the Performance Security is provided by the successful Bidder in the form of a Bank Guarantee, it shall be issued either at the Bidder's option, by a commercial bank located in the Republic of Mauritius or a foreign bank through a correspondent commercial bank located in the Republic of Mauritius.
- 35.3 Failure of the successful Bidder to comply with the requirements of ITB Sub-Clause 35.1 shall constitute sufficient grounds for cancellation of the award and forfeiture of the Bid Security.
- 36. Advance Payment and Security**
- 36.1 The Employer will provide an Advance Payment on the Contract Price as stipulated in the Conditions of Contract, subject to the amount **stated in the BDS**.
- 37. Adjudicator**
- 37.1 The Employer proposes the person **named in the BDS** to be appointed as Adjudicator under the Contract, at an hourly fee **specified in the BDS**, plus reimbursable expenses. If the Bidder disagrees with this proposal, the Bidder should so state in the Bid. If, in the Letter of Acceptance, the Employer has not agreed on the appointment of the Adjudicator, the Adjudicator shall be appointed by the Appointing Authority designated in the Special Conditions of Contract at the request of either party.

38. Debriefing

38.1 The Employer shall promptly attend to all requests for debriefing for the contract, made in writing, and within 30 days from the date of the publication of award or date the unsuccessful bidders are informed about the award, whichever is the case, by following regulation 9 of the Public Procurement Regulation 2008 as amended.

Section II. Bidding Data Sheet

This section should be filled in by the Employer before issuance of the bidding documents. The insertions should correspond to the information provided in the Invitation for Bids

A. General	
ITB 1.1	<p>The Employer is Information and Communication Technologies Authority</p> <p>The name and identification number of the Procurement is Free Wi-Fi Service in Mauritius and Rodrigues</p> <p>Procurement Reference No. CPB/05/2021</p>
ITB 1.2	<p>The duration of the contract is 36 months from date of service provision on a region-wise basis. The 36 months exclude the 5 months of the implementation phase.</p>
ITB 2.3	<p>(a) Challenges shall be addressed to:</p> <p>The Executive Director Information & Communication Technologies Authority Level 12, The Celicourt 6, Sir Celicourt Antelme Street Port Louis</p> <p>Tel: (230) 211 5333 / Fax: (230) 211 9444</p> <p>(b) Application for Review shall be addressed to:</p> <p>The Chairman Independent Review Panel, 9th Floor, Wing B Emmanuel Anquetil Building Pope Hennessy Street Port Louis Tel: 2013921</p>
ITB 4.1	Bidding is opened to local entities only
ITB 5.2	Pre-qualifications <u>have not</u> been carried out
ITB 5.3(b)	A written authorization in the form of a power of attorney accompanying the proposal or any evidence demonstrating that the representative

	<p>signing the bid has been duly authorized to commit the Bidder. This authorization shall consist of written confirmation and shall be attached to the bid. It may include a delegation of power by resolution of the Board of a company or from the CEO himself holding power from the Board through a Power of Attorney.</p> <p>The name and position held by each person signing the authorization must be typed and printed below the signature.</p> <p>Note: The power of Attorney of other written authorization to sign may be for a determined period or limited to specific purpose.</p>
ITB 5.4	The information needed for Bids submitted by joint ventures is as follows: Not Applicable
ITB 5.5	The bidder(s) shall be a licensee of the ICTA and holder(s) of an INTERNET SERVICE LICENCE - (C.08) Licence , as per Section 24 of the ICT Act 2001 and been operational over the last five (5) years.
ITB 5.5(a)	<p>The Bidder shall furnish such financial documents/statements, demonstrating of its strong financial capability to implement the project with an average annual turnover of at least MUR 60 million for the last three years.</p> <p>If the financial statements are not audited, same, shall be substantiated by an auditor's report/certificate certifying the correctness of the financial documents/statements submitted by the Bidder(s).</p>
ITB 5.5(b)	<p>The bidder to provide details of implementation of any outdoor Wi-Fi project deployment. This, may be substantiated but not limited to by a duly certified letter of award of contract and/or through a letter of reference from the client.</p> <p>For participating in the bidding exercise of 'the Free Wi-Fi service in Mauritius and Rodrigues project', bidders may submit a proposal for one region out of the 10 regions, but <u>shall</u> ensure that all the sites in that region are being covered with the Wi-Fi connectivity.</p> <p>Failure to submit a proposal which covers all the sites in one region, <u>shall not</u> be considered for evaluation.</p> <p>Bidder(s) shall submit a list of key personnel for the project. The list of key personnel should not change throughout the implementation phase of the project.</p> <p>Note: Bidder(s) are further informed that the Employer's list of key personnel forming part of the steering committee, will be communicated to the successful bidder(s).</p>

ITB 5.6	Not Applicable
ITB 8.1(b)	<p>No pre-bid meeting will be held, but instead queries, may be addressed to the Executive Director by email (ctc@icta.mu) by latest Monday 05 July 2021.</p> <p>The ICT Authority will reply to any query by Tuesday 13 July 2021, which will be available on the website www.icta.mu</p>
B. Bidding Data	
ITB 9.2 and 19.1	The Bidder shall submit <u>one original set</u> of the documents, <u>one printed copy</u> , and <u>a soft copy on a pen drive</u> . The copies shall be identical to the original. In the event of discrepancy between them, the original shall prevail.
ITB 10.1	Bidder is required to refer to ITB 8.1 (b) of the BDS.
ITB 13.1	<p>The bidder(s) <u>shall</u> provide the following additional documents:</p> <p>(a) Documentary evidence to the fact that it is a licensee of the ICTA and be holder of an INTERNET SERVICE LICENCE - (C.08) Licence, as prescribed under Section 24 of the ICT Act 2001 and that it does not have any arrears pertaining to its licence fees.</p> <p>(b) Documents as specified at page 47 – 52 “Scope of Services”.</p>
C. Preparation of Bids	
ITB 14.4	The Contract <u>is not</u> subject to price adjustment in accordance with Sub-Clause 6.6 of the Conditions of Contract.
ITB 15	<p>The total price quoted by the Bidder shall be in <u>Mauritian Rupees (MUR)</u>.</p> <p>Bidders are further informed that the monthly payment will be made on a per-region basis.</p> <p>Bidders shall ensure that <u>all sites in one region are fully operational</u> for eventual commissioning and payment on a monthly basis.</p> <p>ITB 15.2 and 15.3 NOT APPLICABLE</p>
ITB 16.1	The period of Bid Validity shall be 120 days after the deadline for Bid Submission, the submission date being counted as day one of the validity period and shall be valid up to 24 November 2021 (120 days as from closing date).
ITB 17.1	Bid shall include a Bid Security using the form included in Section III, Bidding Forms.

ITB 17.3	The Bidder shall furnish a Bid Security from a commercial bank operating in Mauritius in the amount of Mauritian Rupees (MUR) 5,000,000 . The Bid Security shall be valid up to 24 December 2021.
ITB 17.4	The Bid Security shall be submitted using only the format of the Bid Security Form, included in Section III – Bidding Forms, and any other format shall not be accepted.
ITB 18.1	Alternative bids are <u>not</u> permitted.
ITB 18.2	Alternative times for completion are <u>not</u> permitted.
ITB 18.4	Alternative technical solutions <u>Not Applicable</u>

D. Submission of Bids

ITB 20.2	<p>The Employer's address for the purpose of Bid submission is:</p> <p>The Chief Executive Central Procurement Board First Floor, Social Security House Julius Nyerere Avenue Rose Hill, Republic of Mauritius Tel: 465 9300 Fax: 465 0846</p> <p>For identification of the bid the envelopes should indicate:</p> <p>Contract: Free Wi-Fi Service in Mauritius and Rodrigues</p> <p>"Name of Bidder", "Original" and "Copies" should be clearly marked</p> <p>Procurement Ref. No: CPB/05/2021</p> <p>Do not open before 14.00 hrs</p>
ITB 21.1	The date of submission of bids shall be 28 July 2021 up to 13.30 hrs (local time) at latest.

E. Bid Opening and Evaluation

ITB 24.1	<p>Bids will be opened as from 14.00 hrs on 28 July 2021 at the following address:</p> <p>Conference Room Central Procurement Board First Floor Social Security House Julius Nyerere Avenue</p>
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	Rose Hill, Republic of Mauritius
F. Award of Contract	
ITB 32.2	Bidders are informed that the contract(s) will be awarded to one or more Universal Service Provider(s) in accordance with the provisions of ITB 5.5(b) under the BDS.
ITB 35.1	The Performance Security acceptable to the Employer shall be in the Standard Form of an unconditional Bank Guarantee from a commercial bank operating in Mauritius and for an amount of 10 percent of the Contract Price.
ITB 36.1	The Advance Payment is Not Applicable
ITB 37.1	The Adjudicator proposed by the Employer is as per prescribed Law of Mauritius.

Section III. Bidding Forms

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Bid Submission Form

The Bidder must prepare the Service Provider's Bid on stationery with its letterhead clearly showing the Bidder's complete name and address.

Date: _____

Bidder's Reference No.: _____

Procurement Reference No.: CPB/05/2021

To:
The Executive Director
ICT Authority
Level 12, The Celicourt
6, Sir Celicourt Antelme Street
Port Louis

We, the undersigned, declare that:

- (a) We have examined and have no reservations to the Bidding Documents, including Addenda issued in accordance with Instructions to Bidders (ITB) Clause 11;
- (b) We offer to execute the **Procurement of Free Wi-Fi Service in Mauritius and Rodrigues** for a period of 36 months, in accordance with the Conditions of Contract, Scope of Service and Performance Specifications, and Activity Schedule accompanying this Bid.
- (c) The price of our Bid for **36 months**, inclusive of vat, is represented as follows:
(Bidder to insert table as per Annex D 'Priced Activity Schedule')
- (d) Our bid shall be valid for a period of 120 days from the date fixed for the bid submission deadline in accordance with the Bidding Documents, and it shall remain binding upon us and may be accepted at any time before the expiration of that period;
- (e) Our total bid price, including the monthly bid price on region-wise basis, shall be binding for additional extension of the duration of the project, by a further of six (6) months, if any.
- (f) If our bid is accepted, we commit to obtain a Performance Security in accordance with the Bidding Document;
- (g) We, including any subcontractors or suppliers for any part of the contract, do not have any conflict of interest in accordance with ITB 6;
- (h) We are not participating, as a Bidder in more than one bid in this bidding process.

- (i) Our firm, its affiliates or subsidiaries, including any Subcontractors or Suppliers for any part of the contract, has not been declared ineligible under the laws of Mauritius;
- (j) We are not a government owned entity / We are a government owned entity but meet the requirements of ITB 4.5;⁵
- (k) We understand that this bid, together with your Letter of Acceptance, shall constitute a binding contract between us, until a formal contract is prepared and executed;
- (l) We have taken steps to ensure that no person acting for us or on our behalf will engage in any type of fraud and corruption as per the principles described hereunder, during the bidding process and contract execution:
 - i. We shall not, directly or through any other person or firm, offer, promise or give to any of the Public Body's employees involved in the bidding process or the execution of the contract or to any third person any material or immaterial benefit which he/she is not legally entitled to, in order to obtain in exchange any advantage of any kind whatsoever during the tender process or during the execution of the contract.
 - ii. We shall not enter with other Bidders into any undisclosed agreement or understanding, whether formal or informal. This applies in particular to prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelisation in the bidding process.
 - iii. We shall not use falsified documents, erroneous data or deliberately not disclose requested facts to obtain a benefit in a procurement proceeding.

We understand that transgression of the above is a serious offence and appropriate actions will be taken against such bidders.

- (n) Commissions or gratuities, if any, paid or to be paid by us to agents relating to this Bid, and to contract execution if we are awarded the contract, are listed below:

Name and address of agent	Amount and Currency	Purpose of Commission or gratuity
_____	_____	_____
_____	_____	_____
_____	_____	_____
(if none, state "none")		

- (o) We understand that you are not bound to accept the lowest evaluated bid or any other bid that you may receive; and

⁵ Use one of the two options as appropriate.

- (p) If awarded the contract, the person named below shall act as Contractor's Representative:

Name:

In the capacity of:

Signed:

Duly authorized to
sign the Bid for and
on behalf of:

Date:

Seal of Company

Appendix to Bid Submission Form

Bid Securing Declaration (NOT APPLICABLE)

By subscribing to the undertaking in respect of paragraph (m) of the Bid Submission Form:

I/We* accept that I/we* may be disqualified from bidding for any contract with any Public Body for the period of time that may be determined by the Procurement Policy Office under section 35 of the Public Procurement Act, if I am/we are* in breach of any obligation under the bid conditions, because I/we*:

- (a) have modified or withdrawn my/our* Bid after the deadline for submission of bids during the period of bid validity specified by the Bidder in the Bid Submission Form; or
- (b) have refused to accept a correction of an error appearing on the face of the Bid; or
- (c) having been notified of the acceptance of our Bid by the (*insert name of public body*) during the period of bid validity, (i) have failed or refused to execute the Contract, if required, or (ii) have failed or refused to furnish the Performance Security, in accordance with the Instructions to Bidders.

I/We* understand this Bid Securing Declaration shall cease to be valid (a) in case I/we am/are the successful bidder, upon our receipt of copies of the contract signed by you and the Performance Security issued to you by me/us ; or (b) if I am/we are* not the successful Bidder, upon the earlier of (i) the receipt of your notification of the name of the successful Bidder; or (ii) thirty days after the expiration of the validity of my/our* Bid.

In case of a Joint Venture, all the partners of the Joint Venture shall be jointly and severally liable.

Qualification Information

1. Individual Bidders or Individual Members of Joint Ventures

- 1.1 Constitution or legal status of Bidder: *[attach copy]*
- Place of registration: *[insert]*
 Principal place of business: *[insert]*
 Power of attorney or other acceptable document of signatory of Bid: *[attach]*
- 1.2 Total annual volume of Services performed in five years, in the internationally traded currency specified in the BDS: *[insert]*
- 1.3 Services performed as prime Service Provider on the provision of Services of a similar nature and volume over the last five years. The values should be indicated in the same currency used for Item 1.2 above. Also list details of work under way or committed, including expected completion date.

Project name and country	Name of employer and contact person	Type of Services provided and year of completion	Value of contract
(a)			
(b)			

- 1.4 Major items of Service Provider's Equipment proposed for carrying out the Services. List all information requested below. Refer also to ITB Sub-Clause 5.5(c).

Item of equipment	Description, make, and age (years)	Condition (new, good, poor) and number available	Owned, leased (from whom?), or to be purchased (from whom?)
(a)			
(b)			

- 1.5 Qualifications and experience of key personnel proposed for administration and execution of the Contract. Attach biographical data. Refer also to ITB Sub-Clause 5.5(e) and GCC Clause 4.1.

Position	Name	Years of experience (general)	Years of experience in proposed position
(a)			
(b)			

1.6 Proposed subcontracts and firms involved. Refer to GCC Clause 4.1.

Sections of the Services	Value of subcontract	Subcontractor (name and address)	Experience in providing similar Services
(a)			
(b)			

1.7 Financial reports for the last **THREE** years: balance sheets, profit and loss statements, auditors' reports, etc. List below and attach copies.

1.8 Evidence of access to financial resources to meet the qualification requirements: cash in hand, lines of credit, etc. List below and attach copies of support documents. We certify/confirm that we comply with eligibility requirements as per ITB Clause 4.

1.9 Name, address, and telephone and facsimile numbers of banks that may provide references if contacted by the Employer.

1.10 Information regarding any litigation, current or within the last five years, in which the Bidder is or has been involved.

Other party(ies)	Cause of dispute	Details of litigation award	Amount involved
(a)			
(b)			

- 1.11 Statement of compliance with the requirements of ITB Sub-Clause 4.2.
- 1.12 Proposed Program (service work method and schedule). Descriptions, drawings, and charts, as necessary, to comply with the requirements of the bidding documents.
- 2. Joint Ventures
(NOT APPLICABLE)**
- 2.1 The information listed in 1.1 - 1.11 above shall be provided for each partner of the joint venture.
- 2.2 The information in 1.12 above shall be provided for the joint venture.
- 2.3 Attach the power of attorney or other acceptable document of the signatory (ies) of the Bid authorizing signature of the Bid on behalf of the joint venture.
- 2.4 Attach the Agreement among all partners of the joint venture (and which is legally binding on all partners), which shows that
- (a) all partners shall be jointly and severally liable for the execution of the Contract in accordance with the Contract terms;
 - (b) one of the partners will be nominated as being in charge, authorized to incur liabilities, and receive instructions for and on behalf of any and all partners of the joint venture; and
 - (c) the execution of the entire Contract, including payment, shall be done exclusively with the partner in charge.
- 3. Additional Requirements**
- 3.1 Bidders should provide any additional information required in the BDS and to fulfill the requirements of ITB Sub-Clause 5.1, if applicable.

Form of Bid Security (Bank Guarantee)

.....*Bank's Name and Address of issuing Branch or*

Office.....

Beneficiary: *Name and Address of Public Body*

Date:

BID GUARANTEE No.:

We have been informed that*name of the Bidder*..... (hereinafter called "the Bidder") has submitted to you its bid dated..... (hereinafter called "the Bid") for the execution of*name of contract* under Invitation for Bids No.....*IFB number* ("the IFB").

Furthermore, we understand that, according to your conditions, bids must be supported by a bid security.

At the request of the Bidder, we*name of Bank* hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of*amount in figures*.....(*amount in words*.....) upon receipt by us of your first demand in writing accompanied by a written statement stating that the Bidder is in breach of its obligation(s) under the bid conditions, because the Bidder:

- (a) has modified or withdrawn its Bid after the deadline for submission of its bid during the period of bid validity specified by the Bidder in the Form of Bid; or
- (b) has refused to accept a correction of an error appearing on the face of the Bid; or
- (c) having been notified of the acceptance of its Bid by the Public Body during the period of bid validity, (i) has failed or refused to sign the contract Form, if required, or (ii) has failed or refused to furnish the performance security, in accordance with the Instructions to Bidders.

This guarantee shall expire: (a) if the Bidder is the successful bidder, upon our receipt of copies of the contract signed by the Bidder and the performance security issued to you upon the instruction of the Bidder; or (b) if the Bidder is not the successful bidder, upon the earlier of (i) our receipt of a copy of your notification to the Bidder of the name of the successful bidder; or (ii) thirty days after the expiration of the Bidder's Bid.

Consequently, any demand for payment under this guarantee must be received by us at the office on or before*Public Body to insert date*.....

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 758. (Applicable to overseas bidders only).

.....*Bank's seal and authorized signature(s)*.....

Section IV. Evaluation Criteria

EVALUATION PROCESS

The evaluation exercise will be carried out as follows:

Evaluation

It is **mandatory** for bidders to fill in both the **table below** and **Annexes B & D** as well.

Mandatory Requirements	Pass/Fail	Indicate page number and section referred to in the Bid Document
1. Bidder to describe the type of networking infrastructure to be used to provide the Free Wi-Fi service at every site of the 10 regions as per Annex A.		
2. Bidder to demonstrate how it would provide adequate broadband Internet capacity for each site so as to allow a minimum of 100, 150 and 200 concurrent users per access point to access the Free Wi-Fi service at specific sites for the 10 regions, ensuring that the bandwidth usage per site does not exceed 80% of the internet capacity over two consecutive months.		
3. Bidder to ensure: - (i) a capping system be adopted upon implementation of this project, where a usage limit of 2 hours per user will be made available over 24 hours; (ii) a minimum download speed of 2 Mbps per user for 80% of the time, on a daily basis (24/7) to each location for all of the 10 regions. Bidder to provide method to be used to ensure effectiveness of capping system.		
4. Bidder to provide: - (i) dual band access points which are at least		

802.11 a/b/g/n/ac compliant, (ii) able to support up to a minimum of 100, 150 and 200 concurrent users per access point at specific sites.		
5. Bidder to submit the following information: (i) provide for a platform to log onto the branded 'Free Wi-Fi Zone'; (ii) ensure that a hotline be available for customer care service for this project; (iii) ability to block peer-to-peer applications and accessing illicit websites (pornographic sites, terrorists' sites, hackers' sites, etc...) at all times; (iv) ensure a login system of <u>one user per device</u> ; and (v) provide for a Wi-Fi Management Software which is able to generate statistical information (as specified in the statement of work).		
6. Provide a detailed disruption recovery plan for each site and an undertaking on the maintenance of equipment installed and ensure continuity of services in case of equipment physical breakdown.		
7. Provide a preliminary project plan for implementation within 5 months of the project for 234 sites which shall include but not limited to the following: <ul style="list-style-type: none"> • Delivery of hardware • Installation of hardware • User Testing • Operational Acceptance and Go Live And including details as at Section VI, sub-section 3.4		
8. Bidder to provide a detailed coverage heat map of all the regions it would cover along with the specific equipment it would install for all the sites at Annex A for the provision of the service. Bidder to provide details on how the WAPs shall be deployed to provide maximum coverage whilst achieving an RSSI of -67 dBm or better and SNR of ≥ 20 dB whereby same will be measured during commissioning phase with a calibrated Wi-Fi tester to be provided by the successful bidder.		

RESULT		
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Only those bids having passed in **all** the above mandatory requirements shall be retained for Financial Evaluation.

The Financial Evaluation will be carried out based on the **lowest evaluated bid submitted for all sites per region.**

The ICT Authority will therefore award the contract **on a region-wise** basis to one or more designated Universal Service Provider(s) for the provision of the Free Wi-Fi Service in Mauritius and Rodrigues.

Price Proposal

The ICT Authority is requesting detailed information regarding the price for the Services required. Bidders are expected to provide their financial proposals for the project on a per region basis, for each of the three (3) years at the Priced Activity Schedule template at **Annex D.**

Part II – Activity Schedule

Section V. Activity Schedule

I. GENERAL INFORMATION

1.1 Purpose of the Bidding exercise

As part of budgetary measure No. 144 of 2016-2017, Government decided, in view of reducing the digital divide and promoting connected communities, to set-up free Wi-Fi Hotspots in major public areas such as traffic centres, hospitals, municipalities and district councils.

International experience from other jurisdictions such as the WIFI4EU project in the European Union, suggest that such initiatives are reflective of the principles of the universal service as it is geared to reach the general public dealing with public administrations (e.g. municipalities and district councils) and making use of public facilities (e.g. hospitals, medi-clinics, outdoor public spaces). In the context of Mauritius such areas or sectors are not served or adequately served by Free Wi-Fi Service.

The ICT Authority, in pursuance of its object under section 18(1) (a) of the ICT Act 2001, as amended, and acting in accordance with Regulation 7 of the *“Information and Communication Technologies (Universal Service Fund) Regulations 2008”* - GN 206 of 2008, invites the submission of Proposals from holders of an **INTERNET SERVICE LICENCE - (C.08) Licence**, as per Section 24 of the ICT Act 2001, who by the terms of their licence are authorised, to offer Internet Services to the public and set up their own last mile subject to the terms and conditions set out in their licence.

Under this project, **‘The Universal Service’**, is to provide for Free Wi-Fi Service at the 234 sites (**Annex A**) in both Mauritius and Rodrigues.

The qualified licensed operators with an interest in making such service available are invited to respond to this bidding exercise.

The selected Respondent(s) shall perform all Services and functions associated with the supply and support of Free Wi-Fi Service as specified in this bidding exercise.

The selected bidder(s) will be responsible for setting up the necessary infrastructure, if required, in accordance with the provisions of Section 24 and any other relevant sections of the ICT Act 2001 (as amended).

The selected bidder(s) shall retain ownership of all equipment in this project.

At the end of the contract term, the responsibility of the equipment remains on the selected bidder(s), who should respect and comply with the guidelines for proper disposal of all electrical & electronic waste equipment.

1.2 Term of Contract

Any contract(s) awarded pursuant to this bidding exercise shall be for a base contract period of **36 months**.

II. BACKGROUND

The ICT Authority is seeking proposals under the scope of the Universal Service Fund (USF) for the provision of Free Wi-Fi Service in Mauritius and Rodrigues.

The object of this bidding exercise is to designate a Universal Service Provider who shall enter into an agreement with the Authority which shall provide for –

- (i) The Universal Service, as determined by the Authority under this bidding exercise;
- (ii) the imposition of performance targets;
- (iii) the sum to be paid from the Universal Service Fund to the universal service provider(s); and
- (iv) such other terms and conditions as the Authority may determine.

Section VI. Scope of Services and Performance Specifications

III. SCOPE OF SERVICES

3.1 Objectives of the Project

The objectives of this project, is to set up 234 Free Wi-Fi Zones in Mauritius and Rodrigues.

The objectives include the following:

1. Availability of Free Wi-Fi Service to all users at the locations identified in Annex A having a Wi-Fi enabled device, such as a smartphone, a tablet or a laptop amongst others.
2. To ensure a hassle-free connectivity and smooth use of the Free Wi-Fi service.
3. The Free Wi-Fi Service will be limited to 2 hours per user over a period of 24 hours.
4. The Free Wi-Fi Service should normally be available on a 24/7 basis but would be subject to business hours of specific publicly-administered sites.
5. Ensure a smooth fault reporting system.
6. Ability to provide monthly data in terms of users per location, data consumption, amongst others.

3.3 Statement of Work

1. To set up a Wi-Fi hotspot at each site listed at Annex A, providing fast and reliable Free Wi-Fi Service.
2. The proposed Free Wi-Fi service should be able to: -
 - a) handle a **minimum of 100 concurrent users** (Area Health Centres & Community Health Centres)
 - b) handle a **minimum of 150 concurrent users** (Village Halls, Hospitals & Medi-Clinics)
 - c) handle a **minimum of 200 concurrent users** (Open Spaces such as Nature Reserves, Traffic Centres etc...)**per access point.**

Bidders shall ensure that the outdoor coverage per access point (omni-directional and/or directional) be a minimum of 100 metres.

3. (a) Bidders to provide adequate Internet capacity to support the identified minimum of concurrent users mentioned at (2) above. However, the

successful bidder shall ensure that the carried Internet traffic per site does not exceed 80% of its proposed Internet Capacity for more than 20% of the busiest hours in a day over two consecutive months.

(b) Should the carried Internet traffic exceed 80% of its proposed Internet capacity for 20% of the busiest hour in a day over two consecutive months, the successful bidder **shall** upgrade the Internet capacity to the next available port speed **at its own cost**.

(c) At the time of installation of equipment for provision of the Free Wi-Fi service the successful bidder, shall ensure in collaboration with the responsible person for the site, that the operation of the access points does not affect any sensitive area within the said site (e.g. in hospitals) as well as for any existing Wi-Fi networks operated by third parties.

4. The expected download speed of the Free Wi-Fi Service per user shall be a minimum of **2 Mbps** for 80% of the time when measured with test servers located in Mauritius.
5. The Free Wi-Fi Service will be limited to 2 hours per user over a period of 24 hours.
6. The Free Wi-Fi service shall be available to all users with Wi-Fi enabled device, such as a smartphone, a tablet or a laptop amongst others.
7. Bidders will have to set-up a Wi-Fi platform (IT infrastructure) that caters for user authentication, generate statistical information (e.g. traffic, number of users on a specific site/region, user satisfaction through a rating mechanism etc.), block peer-to-peer applications and accessing illicit websites (e.g. pornographic sites, terrorists sites, hackers sites, etc...).
8. Bidders will have to provide secured credential on their IT platform to the Authority for data retrieval, collection and analysis including but not limited to speed test per user or the set of KPI at **Annex E** amongst others.
9. Bidders will have to set-up a fault reporting system (customer care hotline service) for the users of Free Wi-Fi Service.
10. The ICT Authority may provide site plans for proposed Free Wi-Fi sites such as (hospitals, medi-clinics and village halls, etc...). However, **bidders are highly encouraged to carry out on-site survey prior to submitting their proposal.**

11. The successful bidder(s) shall be the sole responsible party for the installation, operation, maintenance, upgrade and replacement of ALL equipment and related works and costs in the provision of the Free Wi-Fi service as per industry best practices at **no additional cost to the total price proposal** submitted at 'part (c) of the Bid Submission Form.
12. Any equipment used to deliver the 'universal service' shall be under the sole ownership of the successful bidder(s) who shall be responsible, at his own cost, at any point in time during or after the term of contract, ensure the disposal of any equipment installed under this project in accordance with the Restriction of Hazardous Substance (RoHS) Directive 2011/65/EU, the applicable Waste Electrical and Electronic Equipment (WEEE) Directive 2012/19/EU and any other applicable legislation prevailing in Mauritius.

3.4 Technical and Administrative Requirements

Bidders are expected to provide information pertaining to the following:

1. Overview of Free Wi-Fi Service project;
2. Supplier Experience and Capability;
3. Solution Requirements;
4. Solution's Overview and Documentations;
5. Reference Sites;
6. Support Staff and Qualifications to be submitted in accordance with ITB 5.5 (b) of the BDS;
7. List of sites with corresponding equipment and connectivity to be deployed for each region;
8. Undertaking to provide a monthly report for each region; and
9. Any other document which the Employer may require for this project.

3.5 Additional Requirements for Operational Acceptance:

- a) The successful bidder will have to design a website (landing page) upon connecting to the Free Wi-Fi Service. The landing page will have to include the logo of the ICTA and the Coat of Arms of Mauritius. (*Note: The final webpage will be decided after award of contract that is during project implementation*).
- b) Furthermore, the successful bidder will have to ensure that a rating system of the Free Wi-Fi Service be included in the landing page stated above to rate the level of the proposed service.
- c) All IT equipment including servers/platforms, Wi-Fi controller amongst others will have to be hosted in the ISP's data centre or server room. The total cost of operations/co-location of the IT equipment shall be catered by the successful bidder.

d) The expected mode of getting online through the Free Wi-Fi service shall be as follows:

- i. The user turns on Wi-Fi on the device
- ii. The user chooses the relevant SSID
- iii. The landing page is prompted
- iv. The user enters his mobile number
- v. The user receives a PIN code by SMS.
- vi. The user enters the PIN code and accesses the Internet.

However, Bidder may propose a better mode of getting online, if any.

e) Bidders shall be required to explain the following:

- How the user will connect to the Free Wi-Fi Service
- How the user will get online.
- How the user speed will be provided at a minimum of 2Mbps.
- How the Free Wi-Fi Service will be limited to 2 hours per user over a period of 24 hours.
- How restrictions of the Free Wi-Fi Service will be implemented that is peer-to-peer applications and access to illicit and illegal sites.
- How the user will report any problem experienced while using connect the Free Wi-Fi Service.
- How the responsible party will report a fault (e.g. breakdown in system at the specific site), the proposed Service Level Agreement and Guaranteed Time to Restore Service (for e.g. 2 hours, 4 hours, 6 hours, etc...).
- Any other explanation that may be deemed appropriate to make the solution fully operational in order to deliver the Free Wi-Fi Service.

f) It is expected that only one Free Wi-Fi session per user is allowed at any point in time and the user can use the same PIN code during 24 hours at the same site as long as the user has not exceeded the usage limit of 2 hours.

g) All proposed wireless equipment should be type-approved or type-approvable by the Authority by showing compliance with EU standards (ETSI) with respect to: -

- i. Effective use of Radio Spectrum,
- ii. Electromagnetic Compatibility and
- iii. Safety.

h) Bidders should ensure their proposed solution is in-line with item (g) above and should comply with ICT Act of 2001, Regulations, ICTA determinations, directives and guidelines.

- i) Bidders shall report to a Steering Committee which will be set up by the Employer to guide and oversee the project. This Committee will include staff of the Employer and any other relevant third-party as and when required. The responsibility of the Steering Committee will include reviewing the deliverables submitted by the successful Bidder and make recommendations and suggestions. All deliverables will be submitted to the Steering Committee for endorsement. The composition of the Steering Committee, will be finalised after award of the contract(s) as indicated at ITB 5.5(b) of the BDS.
- j) The bidder awarded the contract for one specific region, is expected to complete installation of the Free Wi-Fi service in **all sites** in that specific region for the commissioning to be undertaken as per the Steering Committee's decision and for the project to consider 'Go Live.' Payment will subsequently be linked to the project going live on a per region basis.

3.6 Solution's overview and documentations

Responses must be submitted in an organized and structured manner.

The bidder shall ensure responses are provided to each and every clause/requirement in this document. The order of responses should correspond to the order and numbering in which the relevant clauses appear in the specifications.

The bidder is reminded that unnecessarily lengthy or overly detailed responses must be avoided. Non-Submission of the requested documentations may entail elimination of the bidder.

The bidder must provide an outline description including of the technologies they intend to use for the project. The description includes both the Wi-Fi sites and core network equipment (IT platform). A detailed network topology is highly recommended. This outline description must be no more than 10 pages.

Bidders shall fill in and submit the **mandatory compliance and specifications sheet** provided at **Annex B** of the bidding document.

3.7 Project Management Plan

The **successful bidder(s)** shall within three weeks after award of the contract, submit a project management plan that describes its approach for implementing the proposed solution.

The project management plan shall describe, among other things, the methods to carry out overall management and co-ordination responsibilities if awarded the contract, and the human and other resources the bidders propose to use.

The plan must include a detailed implementation schedule in a Gantt chart, showing the tasks, estimated duration, sequence, interrelationship of all key activities and resource assigned needed to complete the contract. Mention must be made of the number of person days employed for completion of contract and include a detailed disruption recovery plan for each site and an undertaking on the maintenance of equipment installed and ensure continuity of services in case of equipment physical breakdown.

The project management plan will be a live document shared between the successful bidder and the ICTA. Amongst others, the successful bidder's plan should include, but not limited to the following: -

3.7.1 Overall Project Approach

The bidder's implementation plan will provide a description of the proposed overall approach to the implementation of the solution as defined in the tender and Statement of Work. The overall approach should demonstrate that the bidder's approach: -

- a. is comprehensive and identifies planning, design, configuration, testing, technical environment assessment, deployment, performance testing and change control procedures;
- b. is consistent with the architectural and deployment principles and practices contained in the supporting technical documentation;
- c. is consistent with the bidder's responses to the requirements of this tender (i.e. responses to Compliance and Specification Sheets); and,
- d. is consistent with the products proposed and included in the bidder's proposal.

3.7.2 Major Deliverables and Activities

The bidder's implementation plan will identify the major deliverables and milestones required to produce the Deliverables associated with the Project as defined in the tender and Statement of Work. A detailed Gantt chart is required to illustrate the timelines with the expected implementation to be within 5 months from award of contract.

3.7.3 Resource Allocation

The bidder's implementation plan will specify the resource allocation and skill requirements associated with the implementation effort including the anticipated requirements from the Employer for staffing, facilities and other resources. Bidders' responses should clearly indicate: -

- a. how the resources identified reflect the work activities in the proposed approach;

- b. that the resources are consistent with the key project team as proposed and indicate where other project resources are required;
- c. all of the resources required from the ICTA; and,
- d. clearly defined resources, and their roles, for both the bidder and the ICTA.

3.7.4 Project Risks and Risk Strategy

The bidder's implementation plan will identify the major dependencies, risks and associated mitigation strategies.

3.7.5 Quality Assurance and Control

The successful bidder(s) will have to explain in its project management plan how it will ensure works being carried out are of high/expected quality and how it will control quality aspects throughout the implementation.

Additionally, users of the Free Wi-Fi Service should have a smooth/hassle-free connection to the Service. Fault reporting system should also be smooth.

Bidders have to explain the customer journey and fault reporting system in their respective bids.

Part III – Conditions of Contract and Contract Forms

Section VII. General Conditions of Contract

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Section VII. General Conditions of Contract

A. General Provisions

1.1 Definitions

Unless the context otherwise requires, the following terms whenever used in this Contract have the following meanings:

- (a) The Adjudicator is the person appointed jointly by the Employer and the Contractor to resolve disputes in the first instance, as provided for in Sub-Clause 8.2 hereunder.
- (b) "Activity Schedule" is the priced and completed list of items of Services to be performed by the Service Provider forming part of his Bid;
- (c) "Completion Date" means the date of completion of the Services by the Service Provider as certified by the Employer
- (d) "Contract" means the Contract signed by the Parties, to which these General Conditions of Contract (GCC) are attached, together with all the documents listed in Clause 1 of such signed Contract;
- (e) "Contract Price" means the price to be paid for the performance of the Services, in accordance with Clause 6.2;
- (f) "Dayworks" means varied work inputs subject to payment on a time basis for the Service Provider's employees and equipment, in addition to payments for associated materials and administration.
- (g) "Employer" means the party who employs the Service Provider
- (h) "Foreign Currency" means any currency other than the currency of the country of the Employer;
- (i) "GCC" means these General Conditions of Contract;
- (j) "Government" means the Government of the Republic of Mauritius;
- (k) "Local Currency" means Mauritian Rupees;
- (l) "Member," in case the Service Provider consist of a joint venture of more than one entity, means any of these

entities; “Members” means all these entities, and “Member in Charge” means the entity specified in the SCC to act on their behalf in exercising all the Service Provider’ rights and obligations towards the Employer under this Contract;

- (m) “Party” means the Employer or the Service Provider, as the case may be, and “Parties” means both of them;
- (n) “Personnel” means persons hired by the Service Provider or by any Subcontractor as employees and assigned to the performance of the Services or any part thereof;
- (o) “Service Provider” is a person or corporate body whose Bid to provide the Services has been accepted by the Employer;
- (p) “Service Provider’s Bid” means the completed bidding document submitted by the Service Provider to the Employer
- (q) “SCC” means the Special Conditions of Contract by which the GCC may be amended or supplemented;
- (r) “Specifications” means the specifications of the service included in the bidding document submitted by the Service Provider to the Employer
- (s) “Services” means the work to be performed by the Service Provider pursuant to this Contract, as described in Appendix A; and in the Specifications and Schedule of Activities included in the Service Provider’s Bid.
- (t) “Subcontractor” means any entity to which the Service Provider subcontracts any part of the Services in accordance with the provisions of Sub-Clauses 3.5 and 4.

1.2 Applicable Law

The Contract shall be interpreted in accordance with the laws of Mauritius.

1.3 Language

This Contract has been executed in English, which shall be the binding and controlling language for all matters relating to the meaning or interpretation of this Contract.

1.4 Notices

Any notice, request, or consent made pursuant to this Contract shall be in writing and shall be deemed to have been made when delivered in person to an authorized representative of the Party to whom the communication is addressed, or when sent by registered mail, or facsimile to such Party at the address **specified in the SCC.**

- 1.5 Location** The Services shall be performed at such locations as are specified in Appendix A, in the specifications and, where the location of a particular task is not so specified, at such locations, whether in Republic of Mauritius or elsewhere, as the Employer may approve.
- 1.6 Authorized Representatives** Any action required or permitted to be taken, and any document required or permitted to be executed, under this Contract by the Employer or the Service Provider may be taken or executed by the officials **specified in the SCC**.
- 1.7 Inspection and Audit by the Public Body** The Service Provider shall permit the Employer to inspect its accounts and records relating to the performance of the Services and to have them audited by auditors appointed by the Employer, if so required by the Latter.
- 1.8 Taxes and Duties** The Service Provider, Subcontractors, and their Personnel shall pay such taxes, duties, fees, and other impositions as may be levied under the Applicable Law, the amount of which is deemed to have been included in the Contract Price.

2. Commencement, Completion, Modification, and Termination of Contract

- 2.1 Effectiveness of Contract** This Contract shall come into effect on the date the Contract is signed by both parties or such other later date as may be **stated in the SCC**.
- 2.2 Commencement of Services**
- 2.2.1 Program** Before commencement of the Services, the Service Provider shall submit to the Employer for approval a Program showing the general methods, arrangements, order and timing for all activities. The Services shall be carried out in accordance with the approved Program as updated.
- 2.2.2 Starting Date** The Service Provider shall start carrying out the Services thirty (30) days after the date the Contract becomes effective, or at such other date as may be **specified in the SCC**.
- 2.3 Intended Completion Date** Unless terminated earlier pursuant to Sub-Clause 2.6, the Service Provider shall complete the activities by the Intended Completion Date, as is **specified in the SCC**. If the Service Provider does not complete the activities by the Intended Completion Date, it shall be liable to pay liquidated damage as per Sub-Clause 3.10. In this case, the Completion Date

will be the date of completion of all activities.

2.4 Modification

Modification of the terms and conditions of this Contract, including any modification of the scope of the Services or of the Contract Price, may only be made by written agreement between the Parties.

2.5 Force Majeure

2.5.1 Definition

For the purposes of this Contract, “Force Majeure” means an event which is beyond the reasonable control of a Party and which makes a Party’s performance of its obligations under the Contract impossible or so impractical as to be considered impossible under the circumstances.

2.5.2 No Breach of Contract

The failure of a Party to fulfill any of its obligations under the contract shall not be considered to be a breach of, or default under, this Contract insofar as such inability arises from an event of Force Majeure, provided that the Party affected by such an event (a) has taken all reasonable precautions, due care and reasonable alternative measures in order to carry out the terms and conditions of this Contract, and (b) has informed the other Party as soon as possible about the occurrence of such an event.

2.5.3 Extension of Time

Any period within which a Party shall, pursuant to this Contract, complete any action or task, shall be extended for a period equal to the time during which such Party was unable to perform such action as a result of Force Majeure.

2.6 Termination

2.6.1 By the Employer

The Employer may terminate this Contract, by not less than thirty (30) days’ written notice of termination to the Service Provider, to be given after the occurrence of any of the events specified in paragraphs (a) through (d) of this Sub-Clause 2.6.1:

- (a) if the Service Provider does not remedy a failure in the performance of its obligations under the Contract, within thirty (30) days after being notified or within any further period as the Employer may have subsequently approved in writing;
- (b) if the Service Provider become insolvent or bankrupt;
- (c) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a

period of not less than sixty (60) days; or

- (d) if the Service Provider, in the judgment of the Employer has engaged in corrupt or fraudulent practices in competing for or in executing the Contract.

For the purposes of this Sub-Clause:

- (i) “corrupt practice”⁶ is the offering, giving, receiving or soliciting, directly or indirectly, of anything of value to influence improperly the actions of another party;
- (ii) “fraudulent practice”⁷ is any act or omission, including a misrepresentation, that knowingly or recklessly misleads, or attempts to mislead, a party to obtain a financial or other benefit or to avoid an obligation;
- (iii) “collusive practice”⁸ is an arrangement between two or more parties designed to achieve an improper purpose, including to influence improperly the actions of another party;
- (iv) “coercive practice”⁹ is impairing or harming, or threatening to impair or harm, directly or indirectly, any party or the property of the party to influence improperly the actions of a party;
- (v) “obstructive practice” is
 - (aa) deliberately destroying, falsifying, altering or concealing of evidence material to the investigation or making false statements to investigators in order to materially impede an investigation into allegations of a corrupt, fraudulent, coercive or collusive practice; and/or threatening, harassing or intimidating any party to prevent it from disclosing its

⁶ For the purpose of this Contract, “another party” refers to a public official acting in relation to the procurement process or contract execution. In this context, “public official” includes World Bank staff and employees of other organizations taking or reviewing procurement decisions.

⁷ For the purpose of this Contract, “party” refers to a public official; the terms “benefit” and “obligation” relate to the procurement process or contract execution; and the “act or omission” is intended to influence the procurement process or contract execution.

⁸ For the purpose of this Contract, “parties” refers to participants in the procurement process (including public officials) attempting to establish bid prices at artificial, non competitive levels.

⁹ For the purpose of this Contract, “party” refers to a participant in the procurement process or contract execution.

knowledge of matters relevant to the investigation or from pursuing the investigation.

(e) In case the liquidated damage reaches the maximum as per sub- clause 3.10.1.

(f) Notwithstanding the above the Employer may terminate the contract for its convenience after giving a prior notice of 30 days.

2.6.2 By the Service Provider

The Service Provider may terminate this Contract, by not less than thirty (30) days' written notice to the Employer, such notice to be given after the occurrence of any of the events specified in paragraphs (a) and (b) of this Sub-Clause 2.6.2:

- (a) if the Employer fails to pay any monies due to the Service Provider pursuant to this Contract and not subject to dispute pursuant to Clause 7 within forty-five (45) days after receiving written notice from the Service Provider that such payment is overdue; or
- (b) if, as the result of Force Majeure, the Service Provider is unable to perform a material portion of the Services for a period of not less than sixty (60) days.

2.6.3 Payment upon Termination

Upon termination of this Contract pursuant to Sub-Clauses 2.6.1 or 2.6.2, the Employer shall make the following payments to the Service Provider:

- (a) remuneration pursuant to Clause 6 for Services satisfactorily performed prior to the effective date of termination;
- (b) except in the case of termination pursuant to paragraphs (a), (b), (d) of Sub-Clause 2.6.1, reimbursement of any reasonable cost incident to the prompt and orderly termination of the Contract, including the cost of the return travel of the Personnel.

3. Obligations of the Service Provider

3.1 General

The Service Provider shall perform the Services in accordance with the Specifications and the Activity Schedule, and carry out its obligations with all due diligence, efficiency, and economy, in accordance with generally accepted professional techniques and practices, and shall observe sound management practices, and employ appropriate

advanced technology and safe methods. The Service Provider shall always act, in respect of any matter relating to this Contract or to the Services, as faithful adviser to the Employer, and shall at all times support and safeguard the Employer's legitimate interests in any dealings with Subcontractors or third parties.

3.2 Conflict of Interests

3.2.1 Service Provider Not to Benefit from Commissions and Discounts.

The remuneration of the Service Provider pursuant to Clause 6 shall constitute the Service Provider's sole remuneration in connection with this Contract or the Services, and the Service Provider shall not accept for their own benefit any trade commission, discount, or similar payment in connection with activities pursuant to this Contract or to the Services or in the discharge of their obligations under the Contract, and the Service Provider shall use their best efforts to ensure that the Personnel, any Subcontractors, and agents of either of them similarly shall not receive any such additional remuneration.

3.2.2 Service Provider and Affiliates Not to be Otherwise Interested in Project

The Service Provider agree that, during the term of this Contract and after its termination, the Service Provider and its affiliates, as well as any Subcontractor and any of its affiliates, shall be disqualified from providing goods, works, or Services (other than the Services and any continuation thereof) for any project resulting from or closely related to the Services.

3.2.3 Prohibition of Conflicting Activities

Neither the Service Provider nor its Subcontractors nor the Personnel shall engage, either directly or indirectly, in any of the following activities:

- (a) during the term of this Contract, any business or professional activities in the Republic of Mauritius which would conflict with the activities assigned to them under this Contract;
- (b) during the term of this Contract, neither the Service Provider nor their Subcontractors shall hire public employees in active duty or on any type of leave, to perform any activity under this Contract;
- (c) after the termination of this Contract, such other activities as may be **specified in the SCC**.

3.2.4 Integrity Clause

The service provider shall take to ensure that no person acting for it or on its behalf will engage in any type of fraud and corruption during the contract execution.

Transgression of the above is a serious offence and appropriate actions will be taken against such service provider.

3.3 Confidentiality

The Service Provider, its Subcontractors, and the Personnel of either of them shall not, either during the term or within two (2) years after the expiration of this Contract, disclose any proprietary or confidential information relating to the Project, the Services, this Contract, or the Employer's business or operations without the prior written consent of the Employer.

3.4 Assignment

The Service Provider shall not assign, transfer, pledge or make other disposition of this Contract or any part thereof, or any of the Contractor's rights, claims or obligations under this Contract except with the prior written consent of the Employer.

3.5 Indemnification

The Service Provider shall indemnify, hold and save harmless, and defend, at its own expense, the Employer, its officials, agents, servants and employees from and against all suits, claims, demands, and liability of any nature or kind, including their costs and expenses, arising out of acts or omissions of the Service Provider, or the Service Provider's employees, officers, agents or sub-contractors, in the performance of this Contract. This provision shall extend, inter alia, to claims and liability in the nature of Employer's liability and Workmen's compensation, products liability and liability arising out of the use of patented inventions or devices, copyrighted material or other intellectual property by the Contractor, its employees, officers, agents, servants or sub-contractors. The obligations under this clause do not lapse upon termination of this Contract.

3.6 Insurance to be Taken Out by the Service Provider

(a) The Service Provider shall provide and thereafter maintain insurance against all risks in respect of its property and any equipment used for the execution of this Contract.

(b) The Service Provider shall provide and thereafter maintain all appropriate Employer's Liability and Workmen's compensation insurance, or its equivalent, with respect to its employees to cover claims for personal

injury or death in connection with this Contract.

- (c) The Service Provider shall also provide and thereafter maintain liability insurance in an adequate amount to cover third party claims for death or bodily injury, or loss of or damage to property, arising from or in connection with the provision of services under this Contract or the operation of any vehicles, or other equipment owned or leased by the Service Provider or its agents, servants, employees or sub-contractors performing work or services in connection with this Contract.
- (d) Except for the Employer's Liability and Workmen's compensation insurance, the insurance policies under this clause shall:
 - (i) Name the Employer as additional insured;
 - (ii) Include a waiver of subrogation of the Service Provider's rights to the insurance carrier against the Employer;
 - (iii) Provide that the Employer shall receive thirty (30) days written notice from the insurers prior to any cancellation or change of coverage.

**3.7 Service
Provider's
Actions
Requiring
Employer's
Prior Approval**

The Service Provider shall obtain the Employer's prior approval in writing before taking any of the following actions:

- (a) entering into a subcontract for the performance of any part of the Services,
- (b) appointing such members of the Personnel not listed by name in Appendix C ("Key Personnel and Subcontractors"),
- (c) changing the Program of activities; and
- (d) any other action that may be **specified in the SCC**.

**3.8 Reporting
Obligations**

The Service Provider shall submit to the Employer the reports and documents specified in Appendix B in the form, in the numbers, and within the periods set forth in the said Appendix.

**3.9 Documents
Prepared by**

All plans, drawings, specifications, designs, reports, and other documents and software submitted by the Service

**the Service
Provider to Be
the Property of
the Employer**

Provider in accordance with Sub-Clause 3.8 shall become and remain the property of the Employer, and the Service Provider shall, not later than upon termination or expiration of this Contract, deliver all such documents and software to the Employer, together with a detailed inventory thereof. The Service Provider may retain a copy of such documents and software. Restrictions about the future use of these documents, if any, shall be **specified in the SCC**.

**3.10 Liquidated
Damages**

**3.10.1 Payments of
Liquidated
Damages**

The Service Provider shall pay liquidated damages to the Employer at the rate per day **stated in the SCC** for each day that the Completion Date is later than the Intended Completion Date. The total amount of liquidated damages shall not exceed the amount **defined in the SCC**. The Employer may deduct liquidated damages from payments due to the Service Provider. Payment of liquidated damages shall not affect the Service Provider's liabilities.

**3.10.2 Correction
for Over-payment**

If the Intended Completion Date is extended after liquidated damages have been paid, the Employer shall correct any overpayment of liquidated damages by the Service Provider by adjusting the next payment certificate. The Service Provider shall be paid interest on the overpayment, calculated from the date of payment to the date of repayment, at the rates specified in Sub-Clause 6.5.

**3.10.3 Lack of
performance
penalty**

If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, a penalty for Lack of performance will be paid by the Service Provider. The amount to be paid will be calculated as a percentage of the cost of having the Defect corrected, assessed as described in Sub-Clause 7.2 and **specified in the SCC**.

**3.11
Performance
Security**

The Service Provider shall provide the Performance Security to the Employer no later than the date specified in the Letter of acceptance. The Performance Security shall be issued in an amount and form and by a bank acceptable to the Employer, and denominated in the types and proportions of the currencies in which the Contract Price is payable. The performance Security shall be valid until a date 28 days from the Completion Date of the Contract.

4. Service Provider's Personnel

- 4.1 Description of Personnel** The titles, agreed job descriptions, minimum qualifications, and estimated periods of engagement in the carrying out of the Services of the Service Provider's Key Personnel are described at ITB 5.5 (b) under the BDS.
- 4.2 Removal and/or Replacement of Personnel**
- (a) Except as the Employer may otherwise agree, no changes shall be made in the Key Personnel. If, for any reason beyond the reasonable control of the Service Provider, it becomes necessary to replace any of the Key Personnel, the Service Provider shall provide as a replacement a person of equivalent or better qualifications.
 - (b) If the Employer finds that any of the Personnel have:
 - (i) committed serious misconduct or have been charged with having committed a criminal action, or
 - (ii) have reasonable cause to be dissatisfied with the performance of any of the Personnel,then the Service Provider shall, at the Employer's written request specifying the grounds thereof, provide as a replacement a person with qualifications and experience acceptable to the Employer.
 - (c) The Service Provider shall have no claim for additional costs arising out of or incidental to any removal and/or replacement of Personnel.

5. Obligations of the Employer

- 5.1 Assistance and Exemptions** The Employer shall use its best efforts to ensure that the Government shall provide the Service Provider such assistance and exemptions as **specified in the SCC**.
- 5.2 Change in the Applicable Law** If, after the date of this Contract, there is any change in the Applicable Law with respect to taxes and duties which increases or decreases the cost of the Services rendered by the Service Provider, then the remuneration and reimbursable expenses otherwise payable to the Service Provider under this Contract shall be increased or decreased accordingly by agreement between the Parties, and corresponding adjustments shall be made to the amounts referred to in Sub-Clauses 6.2 (a) or (b), as the case may be.
- 5.3 Services and** The Employer shall make available to the Service Provider the

Facilities Services and Facilities listed under Appendix F.

6. Payments to the Service Provider

- 6.1 Lump-Sum Remuneration** The Service Provider's remuneration shall not exceed the Contract Price and shall be a fixed lump-sum including all Subcontractors' costs, and all other costs incurred by the Service Provider in carrying out the Services described in Appendix A. Except as provided in Sub-Clause 5.2, the Contract Price may only be increased above the amounts stated in Sub-Clause 6.2 if the Parties have agreed to additional payments in accordance with Sub-Clauses 2.4 and 6.3.
- 6.2 Contract Price** (a) The price payable in local currency is **set forth in the SCC.**
(b) The price payable in foreign currency is **set forth in the SCC.**
- 6.3 Payment for Additional Services, and Performance Incentive Compensation** 6.3.1 For the purpose of determining the remuneration due for additional Services as may be agreed under Sub-Clause 2.4, a breakdown of the lump-sum price is provided in Appendices D and E.
- 6.4 Terms and Conditions of Payment** 6.4 Payments will be made to the Service Provider according to the payment schedule **stated in the SCC. Unless otherwise stated in the SCC,** the advance payment (Advance for Mobilization, Materials and Supplies) shall be made against the provision by the Service Provider of a bank guarantee from a bank operating in Mauritius for the same amount, and shall be valid for the period **stated in the SCC.** Any other payment shall be made after the conditions **listed in the SCC** for such payment have been met, and the Service Provider have submitted an invoice to the Employer specifying the amount due.
- 6.5 Interest on Delayed Payments** 6.5 If the Employer has delayed payments beyond fifteen (15) days after the due date stated in the SCC, interest shall be paid to the Service Provider for each day of delay at the rate stated in the SCC.
- 6.6 Price Adjustment** 6.6.1 Prices shall be adjusted for fluctuations in the cost of inputs only if **provided for in the SCC.** If so provided, the

amounts certified in each payment certificate, after deducting for Advance Payment, shall be adjusted by applying the respective price adjustment factor to the payment amounts due in each currency. A separate formula of the type indicated below applies to each Contract currency:

$$P_c = A_c + B_c \frac{L_{mc}}{L_{oc}} + C_c \frac{I_{mc}}{I_{oc}}$$

Where:

P_c is the adjustment factor for the portion of the Contract Price payable in a specific currency “c”.

A_c , B_c and C_c are coefficients specified in the SCC, representing: A_c the nonadjustable portion; B_c the adjustable portion relative to labor costs and C_c the adjustable portion for other inputs, of the Contract Price payable in that specific currency “c”; and

L_{mc} is the index prevailing at the first day of the month of the corresponding invoice date and L_{oc} is the index prevailing 28 days before Bid opening for labor; both in the specific currency “c”.

I_{mc} is the index prevailing at the first day of the month of the corresponding invoice date and I_{oc} is the index prevailing 28 days before Bid opening for other inputs payable; both in the specific currency “c”.

If a price adjustment factor is applied to payments made in a currency other than the currency of the source of the index for a particular indexed input, a correction factor Z_o/Z_n will be applied to the respective component factor of p_n for the formula of the relevant currency. Z_o is the number of units of currency of the country of the index, equivalent to one unit of the currency payment on the date of the base index, and Z_n is the corresponding number of such currency units on the date of the current index.

6.6.2 If the value of the index is changed after it has been used in a calculation, the calculation shall be corrected and an adjustment made in the next payment certificate. The index value shall be deemed to take account of all changes in cost due to fluctuations in costs.

6.7 Dayworks

6.7.1 If applicable, the Daywork rates in the Service Provider's Bid shall be used for small additional amounts of Services only when the Employer has given written instructions in

advance for additional services to be paid in that way.

6.7.2 All work to be paid for as Dayworks shall be recorded by the Service Provider on forms approved by the Employer. Each completed form shall be verified and signed by the Employer representative as indicated in Sub-Clause 1.6 within two days of the Services being performed.

6.7.3 The Service Provider shall be paid for Dayworks subject to obtaining signed Dayworks forms as indicated in Sub-Clause 6.7.2

6.8 Labour Clause

6.8.1(a) The remuneration and other conditions of work of the employees of the Service Provider shall not be less favourable than those established for work of the same character in the trade concerned-

- (i) by collective agreement applying to a substantial proportion of the employees and employers in the trade concerned;
- (ii) by arbitration awards; or
- (iii) by Remuneration Orders.

(b) Where remuneration and conditions of work are not regulated in a manner referred to at (a) above, the rates of the remuneration and other conditions of work shall be not less favourable than the general level observed in the trade in which the contractor is engaged by employers whose general circumstances are similar.

6.8.2 No Service Provider shall be entitled to any payment in respect of work performed in the execution of the contract unless he has, together with his claim for payment filed a certificate:

- (a) showing the rates of remuneration and hours of work of the various categories of employees employed in the execution of the contracts;
- (b) stating whether any remuneration payable in respect of work done is due;
- (c) containing such other information as the Chief Executive Officer of the Public Body administering the contract may require to satisfy himself that the provisions under this clause have been complied with.

6.8.3 Where the Chief Executive Officer of the Public Body

administering the contract is satisfied that remuneration is still due to an employee employed under this contract at the time the claim for payment is filed under subsection 1, he may, unless the remuneration is sooner paid by the Service Provider, arrange for the payment of the remuneration out of the money payable under this contract.

- 6.8.4 Every Service Provider shall display a copy of this clause of the contract at the place at which the work required by the contract is performed.

7. Quality Control

7.1 Identifying Defects

The principle and modalities of Inspection of the Services by the Employer shall be as **indicated in the SCC**. The Employer shall check the Service Provider's performance and notify him of any Defects that are found. Such checking shall not affect the Service Provider's responsibilities. The Employer may instruct the Service Provider to search for a Defect and to uncover and test any service that the Employer considers may have a Defect. Defect Liability Period is as **defined in the SCC**.

7.2 Correction of Defects, and lack of Performance Penalty

- (a) The Employer shall give notice to the Service Provider of any Defects before the end of the Contract. The Defects liability period shall be extended for as long as Defects remain to be corrected.
- (b) Every time notice of a Defect is given, the Service Provider shall correct the notified Defect within the length of time specified by the Employer's notice.
- (c) If the Service Provider has not corrected a Defect within the time specified in the Employer's notice, the Employer will assess the cost of having the Defect corrected, the Service Provider will pay this amount, and a Penalty for Lack of Performance calculated as described in Sub-Clause 3.10.3

8. Settlement of Disputes

8.1 Amicable Settlement

The Parties shall use their best efforts to settle amicably all disputes arising out of or in connection with this Contract or its

interpretation.

8.2 Dispute Settlement

8.2.1 If any dispute arises between the Employer and the Service Provider in connection with, or arising out of, the Contract or the provision of the Services, whether during carrying out the Services or after their completion, the matter shall be referred to the Adjudicator within 14 days of the notification of disagreement of one party to the other.

8.2.2 The Adjudicator shall give a decision in writing within 28 days of receipt of a notification of a dispute.

8.2.3 The Adjudicator shall be paid by the hour at the rate **specified in the BDS and SCC**, together with reimbursable expenses of the types **specified in the SCC**, and the cost shall be divided equally between the Employer and the Service Provider, whatever decision is reached by the Adjudicator. Either party may refer a decision of the Adjudicator to an Arbitrator within 28 days of the Adjudicator's written decision. If neither party refers the dispute to arbitration within the above 28 days, the Adjudicator's decision will be final and binding.

8.2.4 The arbitration shall be conducted in accordance with the arbitration procedure published by the institution named and in the place **shown in the SCC**.

8.2.5 Should the Adjudicator resign or die, or should the Employer and the Service Provider agree that the Adjudicator is not functioning in accordance with the provisions of the Contract, a new Adjudicator will be jointly appointed by the Employer and the Service Provider. In case of disagreement between the Employer and the Service Provider, within 30 days, the Adjudicator shall be designated by the Appointing Authority **designated in the SCC** at the request of either party, within 14 days of receipt of such request.

Section VIII. Special Conditions of Contract

Clauses in brackets are optional; all notes should be deleted in final text.

Number of GC Clause	Amendments of, and Supplements to, Clauses in the General Conditions of Contract
1.4	<p>The addresses are:</p> <p>ICT Authority Level 12, The Celicourt 6, Sir Celicourt Antelme Street, Port Louis</p> <p>Employer:</p> <p>Information & Communication Technologies Authority</p> <p>Attention: The Executive Director</p> <p>Facsimile: 211 9444</p> <p>Service Provider: _____</p> <p>Attention: _____</p> <p>Facsimile: _____</p>
1.6	<p>The Authorized Representatives are:</p> <p>For the Employer: The Executive Director</p> <p>For the Service Provider: _____</p>
2.1	<p>The date on which this Contract shall come into effect is the date when the provision of service for a region has been successfully commissioned.</p>
2.2	<p>The successful bidder who has any licence fee due under the C.08 Licence, shall be required to clear all its dues prior to the award of the contract, failing which <u>no award</u> will be made accordingly.</p>
2.2.2	<p>The Intended Starting Date for the commencement of Services is the date that will be mentioned in the Letter of Acceptance.</p>
2.3	<p>The Intended Completion Date is 36 months from the intended commencement date of the contract.</p>
3.9	<p>Restrictions on the use of documents prepared by the Service</p>

	<p>Provider are:</p> <p>All reports, information, or data prepared or assembled by the bidder under a contract awarded pursuant to this bidding exercise are confidential in nature and will not be made available to any individual or organization.</p>
3.10.1	The liquidated damages rate is 1% per week up to a maximum of 10% percent of the final Contract Price.
3.10.3	The percentage of the cost of having a Defect corrected to be used for the calculation of Lack of performance Penalty/(ies) is in accordance with Section VIII, sub-section 6.4 of the SCC.
5.1	The assistance and exemptions provided to the Service Provider are: Not Applicable
6.2(a)	The amount in local currency is Mauritian Rupees
6.2(b)	The amount in foreign currency or currencies is Not Applicable
6.4	<p>a. Payments shall be made on a monthly basis once service provision is operational and within 30 days upon receipt of invoice along with the <u>mandatory</u> submission of a monthly report to the Authority.</p> <p>b. The contents of the mandatory monthly report which will be finalized upon award of contract, shall include, but not limited to the draft Key Performance Index (KPI) template provided at Annex E.</p> <p>c. The data submitted in the monthly report shall be counter-verifiable on the online platform as provided by the bidder under Section VI, sub-section 3.3 (8).</p> <p>Note: Should the Universal Service Provider(s) fail to offer the Free Wi-Fi service for more than 48 hours at a specific site, in a region, the USP shall have a maximum of 24 hours for fault resolution.</p> <p>Non-performance penalty will be applied to each monthly payment and will be calculated as a pro-rata for each day of:</p> <ul style="list-style-type: none"> • Non-availability of service • Service outage • Service degradation • Non-response and or non-resolution
6.5	Payment shall be made within 30 days after receipt of the invoice and the relevant documents submitted as per Sub-Clause 6.4, and within 60 days in the case of the final payment.

6.6.1	Price adjustment is not to be applied in accordance with Sub-Clause 6.6.
7.1	<p>The principle and modalities of inspection of the Services by the Employer are as follows:</p> <p>The Employer may conduct onsite inspection to check compliance of the infrastructure set up by the universal service provider with the terms and conditions of the licence issued by the ICT Authority. Where the Employer finds any non-compliance to the said terms and conditions of the licence, the service provider will be notified immediately in writing and the said service provider shall take the necessary corrective measures to comply with the terms and conditions of its licence within such time as may be determined by the Employer.</p>
8.2.3	The Adjudicator is as per prescribed Laws of Mauritius
8.2.4	<p>The arbitration procedures of the following institutions will be used:</p> <p>Arbitration in Mauritius:</p> <p>Following notice of intention to commence arbitration issued by either party an Arbitrator shall be appointed by both parties to the dispute or in any case of disagreement, by an Arbitrator to be appointed by a judge in Chambers of Mauritius. The Arbitrator fees will be borne by the losing party. Any decision of the Arbitrator shall be final and binding to both parties.</p>
8.2.5	The designated Appointing Authority for a new Adjudicator is Not Applicable

Section IX. Contract Forms

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Bank Guarantee for Advance Payment (NOT APPLICABLE)

To: _____

Gentlemen:

In accordance with the provisions of the Conditions of Contract, Sub-Clause 6.4 ("Terms and Conditions of Payment") of the above-mentioned Contract, _____ (hereinafter called "the Service Provider") shall deposit with _____ a Bank Guarantee to guarantee his proper and faithful performance under the said Clause of the Contract in an amount of _____

We, the _____, as instructed by the Service Provider, agree unconditionally and irrevocably to guarantee as primary obligator and not as Surety merely, the payment to _____ on his first demand without whatsoever right of objection on our part and without his first claim to the Service Provider, in the amount not exceeding _____

We further agree that no change or addition to or other modification of the terms of the Contract or of Services to be performed there under or of any of the Contract documents which may be made between _____ and the Service Provider, shall in any way release us from any liability under this Guarantee, and we hereby waive notice of any such change, addition, or modification.

This Guarantee shall remain valid and in full effect from the date of the advance payment under the Contract until _____ receives full repayment of the same amount from the Service Provider.

Yours truly,

Signature and seal: _____

Name of Bank: _____

Address: _____

Date: _____

Performance Security

.....*Bank's Name and Address of Issuing Branch or Office*.....

Beneficiary:*Name and Address of Public Body*.....

Date...

PERFORMANCE GUARANTEE No.:

We have been informed that*name of the Contractor*..... (hereinafter called "the Contractor") has entered into Contract No.....*reference number of the Contract*..... dated..... with you, for the execution of *name of Contract and brief description of services*(hereinafter called "the Contract").

Furthermore, we understand that, according to the conditions of the Contract, a performance security is required.

At the request of the Contractor, we *name of Bank*hereby irrevocably undertake to pay you any sum or sums not exceeding in total an amount of *amount in figures (amount in words)* such sum being payable in the types and proportions of currencies in which the Contract Price is payable, upon receipt by us of your first demand in writing accompanied by a written statement stating that the Contractor is in breach of its obligation(s) under the Contract, without your needing to prove or to show grounds for your demand or the sum specified therein.

This guarantee shall expire not later than twenty-eight days from the date of issuance of the Certificate of Completion/Acceptance Certificate, calculated based on a copy of such Certificate which shall be provided to us, or on the.....day of,, whichever occurs first. Consequently, any demand for payment under this guarantee must be received by us at this office on or before that date.

This guarantee is subject to the Uniform Rules for Demand Guarantees, ICC Publication No. 758. (Applicable to overseas contractor only).

.....*Seal of bank and*

Signature(s).....

Letter of Acceptance

[date]

To: *[name and address of the Service provider]*

This is to notify you that your Bid dated *[date]* for execution of the *[name of the Contract and identification number, as given in the Special Conditions of Contract]* for the Contract Price of the equivalent of *[amount in numbers and words]* *[name of currency]*, as corrected and modified in accordance with the Instructions to Bidders is hereby accepted by our Agency.

Note: Insert one of the 3 options for the second paragraph. The first option should be used if the Bidder has not objected the name proposed for Adjudicator. The second option if the Bidder has objected the proposed Adjudicator and proposed a name for a substitute, who was accepted by the Employer. And the third option if the Bidder has objected the proposed Adjudicator and proposed a name for a substitute, who was not accepted by the Employer.

We confirm that *[insert name proposed by Employer in the Bidding Data]*,

or

We accept that *[name proposed by bidder]* be appointed as the Adjudicator

or

We do not accept that *[name proposed by bidder]* be appointed as Adjudicator, and by sending a copy of this letter of acceptance to *[insert the name of the Appointing Authority]*, we are hereby requesting *[name]*, the Appointing Authority, to appoint the Adjudicator in accordance with Clause 37.1 of the Instructions to Bidders

You are hereby instructed to proceed with the execution of the said contract for the provision of Services in accordance with the Contract documents.

Please return the attached Contract duly signed

Authorized Signature: _____

Name and Title of Signatory: _____

Name of Agency: _____

Attachment: Contract

Form of Contract

LUMP-SUM REMUNERATION

This CONTRACT (hereinafter called the "Contract") is made the *[day]* day of the month of *[month]*, *[year]*, between, on the one hand, *[name of Employer]* (hereinafter called the "Employer") and, on the other hand, *[name of Service Provider]* (hereinafter called the "Service Provider").

[Note: *In the text below text in brackets is optional; all notes should be deleted in final text. If the Service Provider consist of more than one entity, the above should be partially amended to read as follows: "... (hereinafter called the "Employer") and, on the other hand, a joint venture consisting of the following entities, each of which will be jointly and severally liable to the Employer for all the Service Provider's obligations under this Contract, namely, *[name of Service Provider]* and *[name of Service Provider]* (hereinafter called the "Service Provider").]*

WHEREAS

- (a) the Employer has requested the Service Provider to provide certain Services as defined in the General Conditions of Contract attached to this Contract (hereinafter called the "Services");
- (b) the Service Provider, having represented to the Employer that they have the required professional skills, and personnel and technical resources, have agreed to provide the Services on the terms and conditions set forth in this Contract at a contract price of.....;

NOW THEREFORE the parties hereto hereby agree as follows:

1. The following documents shall be deemed to form and be read and construed as part of this Agreement, and the priority of the documents shall be as follows:

- (a) the Letter of Acceptance;
- (b) the Service Provider's Bid
- (c) the Special Conditions of Contract;
- (d) the General Conditions of Contract;
- (e) the Scope of Service and Performance Specifications; and
- (f) the Priced Activity Schedule; and

2. The mutual rights and obligations of the Employer and the Service Provider shall be as set forth in the Contract, in particular:

- (a) the Service Provider shall carry out the Services in accordance with the provisions of the Contract; and
- (b) the Employer shall make payments to the Service Provider in accordance with the provisions of the Contract.

IN WITNESS WHEREOF, the Parties hereto have caused this Contract to be signed in their respective names as of the day and year first above written.

For and on behalf of *[name of Employer]*

[Authorized Representative]

For and on behalf of *[name of Service Provider]*

[Authorized Representative]

[Note: *If the Service Provider consists of more than one entity, all these entities should appear as signatories, e.g., in the following manner:]*

For and on behalf of each of the Members of the Service Provider

[name of member]

[Authorized Representative]

[name of member]

[Authorized Representative]

Annex A (Regions and corresponding sites)

➤ Black River

SN	WiFi Location	Ownership	Exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Dr Yves Cantin Community Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. D. Chellapermal	4836684 59726510	Ministry of Health and Quality of Life	Mr. D. Chellapermal 4836684 59726510
2	Bambous Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr. R. Chengabroyen	4520174 54750009	Ministry of Health and Quality of Life	Mr.R. Chengabroyen 4520174 54750009
3	Flic en Flac Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr. B. Dhoomun	4538252 57765285	Ministry of Health and Quality of Life	Mr. B. Dhoomun 4538252 57765285
4	La Gaulette Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Y. Changeea	4515283 57188080	Ministry of Health and Quality of Life	Mr. Y. Changeea 4515283 57188080
5	Tamarin Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr. V. Vasooderen	4836656 57824929	Ministry of Health and Quality of Life	Mr. V. Vasooderen 4836656 57824929
6	Petite Riviere Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. M. Kissoondoyal	2336852 57041004	Ministry of Health and Quality of Life	Mr. M. Kissoondoyal 2336852 57041004
7	Albion Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. J. P. Pragassa	2384400 59121627	Ministry of Health and Quality of Life	Mr. J. P. Pragassa 2384400 59121627
8	Black River Gorges National Park (Entrance point) - National Parks and Conservation Service	Ministry of Agro Industry and Food Security	The Black River Gorges National park at Petrin the area to be covered will be 100 metres around the Visitors Centre at Petrin. we will house the equipment at the visitors centre which has provision for electricity.	Mr Moolee, Senior Park Ranger	5 258-0056	National Parks and Conservation Service	Mr Moolee, Senior Park Ranger – 5 258 0056
9	Le Morne Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Seilles Chumun 5947-4531
10	La Gaulette Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Rajen Raggoo 57856483 / Mr Kavesh Ramjee 5980-0035
11	Case Noyale Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Louis Francis Auguste 5749-5616
12	Chamarel Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Jacques David Emilien 58443783 Mr Rakesh Harry 58059619

13	Grande Riviere Noire Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Danraj Sukhoo 59120124
14	Tamarin Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Louis Dario Beguinot 57329174 Mr Ajit Bawlo 59710215
15	Cascavelle Village Hall and Multipurpose Complex	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Nagoo Puddoo 57227964
16	Bambous Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Atmanand Ramoo 57678364
17	Gros Cailloux Village Hall	Ministry of Local Government	Within the Hall and Yard premises	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Vishwanath Rughoo 57412452
18	Albion Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Pascal Mullegadoo 57685377
19	Petite Riviere Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Ms Yasheeka Ramdoyal 57894613
20	Richelieu Village Hall	Ministry of Local Government	Within the Hall and Yard premises (Refer to Annex C)	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Mr Jean Claude Tabanie 57791413
21	Bambous Multipurpose Complex	Ministry of Local Government	Within the Hall and Yard premises	Nargis Hossenally/ Varouna Nundloll	Nhossenally@mail.la.govmu.org / vnundloll@mail.la.govmu.org 401-3100	The District Council of Black River	Nargis Hossenally/ Varouna Nundloll

➤ Flacq

SN	WiFi Location	Ownership	Exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Dr Bruno Cheong Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mrs Shamneez Mohamudbucus	402 2400	Ministry of Health and Quality of Life	Mrs Shamneez Mohamudbucus 402 2400
2	Belvedere Medi-Clinic	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr I. Mudhoo	4180999 59295061	Ministry of Health and Quality of Life	Mr I. Mudhoo 4180999 59295061
3	Bel Air Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. P. D. Mudhoo	4192812 52903494	Ministry of Health and Quality of Life	Mrs. P. D. Mudhoo 4192812 52903494
4	Bramsthan Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Hossenbocus	4133291	Ministry of Health and Quality of Life	Mr Hossenbocus 4133291
5	Flacq Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Miss F. Beedassy	4135819 57993450	Ministry of Health and Quality of Life	Miss F. Beedassy 4135819 57993450
6	Ville Bague Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. S. Balgobin	4184491 58089549	Ministry of Health and Quality of Life	Mr. S. Balgobin 4184491 58089549
7	St Julien Village Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Assen	4181877 59642786	Ministry of Health and Quality of Life	Mr Assen 4181877 59642786
8	Camp de Masque Dr Saxena Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr Naeck	4165533	Ministry of Health and Quality of Life	Mr Naeck 4165533
9	Quatre Soeurs Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Gopal	4175582 57891500	Ministry of Health and Quality of Life	Mr Gopal 4175582 57891500
10	St Julien Village d'Hotman Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Ramcharan	4165793	Ministry of Health and Quality of Life	Mr Ramcharan 4165793
11	Olivia Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mrs Veerapen	4194489 57655106	Ministry of Health and Quality of Life	Mrs Veerapen 4194489 57655106
12	Camp de Masque Pave Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Purbhow	4160571 57972279	Ministry of Health and Quality of Life	Mr Purbhow 4160571 57972279
13	Camp Ithier Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr Cathan	4132006 59886933	Ministry of Health and Quality of Life	Mr Cathan 4132006 59886933

14	Lesur Sebastopol Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mrs Kishna	4375189	Ministry of Health and Quality of Life	Mrs Kishna 4375189
15	Quatre Cocos Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr Sobhun	4151046 57414239	Ministry of Health and Quality of Life	Mr Sobhun 4151046 57414239
16	Laventure Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Boodhoo	4185543 58277117	Ministry of Health and Quality of Life	Mr Boodhoo 4185543 58277117
17	Ecroignard Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mrs Biranjia Mr Z Beehary	4193298 57916434	Ministry of Health and Quality of Life	Mrs Biranjia / Mr Z Beehary 4193298 57916434
18	Bon Accueil Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	V. K. Danoo	4180075 58281020	Ministry of Health and Quality of Life	V. K. Danoo 4180075 58281020
19	Poste de Flacq Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (25ft x 14ft)	Maudarbaccus	4133297 57603050	Ministry of Health and Quality of Life	Maudarbaccus 4133297 57603050
20	Lallmatie Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mahadeo	4184202	Ministry of Health and Quality of Life	Mahadeo 4184202
21	Central Flacq (Bus Station)	Ministry of Local Government	Radius of 25 m	Vikash koonja	57012546 vikashkoonja@gmail.com	The District Council of Flacq, Plaine De Gersigny, Central Flacq	Vikash koonja 57012546 vikashkoonja@gmail.com
22	Bras d'Eau National Park	Ministry of Agro Industry and Food Security (National Parks and Conservation Service)	The Bras D'eau Visitors centre where the area to be covered will be 100 metres around the Visitors Centre.	Mr Moolee, Senior Park Ranger	5 2580056	National Parks and Conservation Service	Mr Moolee 5 258 0056
23	Queen Victoria Community Centre	Sugar Industry Labour Welfare Fund	Queen Victoria Community Centre	Mr Moosadee	57637112	The Sugar Industry Labour Welfare Fund	Mr Moosadee 5763 7112

➤ **Grand Port**

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Jawaharall Nehru Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs Chackoree	6037000 52581130	Ministry of Health and Quality of Life	Mrs Chuckwory 6037000 52581130
2	Mahebourg Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Dr Boodhun	6319556	Ministry of Health and Quality of Life	Dr Boodhun 6319556
3	Mahebourg Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Polin	6319556 52543538	Ministry of Health and Quality of Life	Polin 6319556 52543538
4	Rose Belle Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Ms. Mega	6270590	Ministry of Health and Quality of Life	Ms. Mega 6270590
5	Mare Tabac Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Jhurry	6277646 57977884	Ministry of Health and Quality of Life	Jhurry 6277646 57977884
6	Riviere des Creoles Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Chinien Chetty J C	6318702 57625283	Ministry of Health and Quality of Life	Chinien Chetty J C 6318702 57625283
7	St Hubert Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Bucksee S. K.	6335102 57558643	Ministry of Health and Quality of Life	Bucksee S. K. 6335102 57558643
8	Mare D'Albert Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Bodloo	6270682 59130799	Ministry of Health and Quality of Life	Bodloo 6270682 59130799
9	Nouvelle France Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Luckeeram	6778003 59392110	Ministry of Health and Quality of Life	Luckeeram 6778003 59392110
10	Trois Boutiques Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Gangah Chetan Kumar	6373206 59488299	Ministry of Health and Quality of Life	Gangah Chetan Kumar 6373206 59488299
11	Plaine Magnien Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Dewan Vicky	6373059 57674757	Ministry of Health and Quality of Life	Dewan Vicky 6373059 57674757
12	New Grove Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Auckloo Jaykishan	6277117 57771443	Ministry of Health and Quality of Life	Auckloo Jaykishan 6277117 57771443
13	Old Grand Port Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Teeluck S.	6345247 57668892	Ministry of Health and Quality of Life	Teeluck S. 6345247 57668892
14	National History Museum of Mauritius (Mahebourg)	Ministry of Arts and Culture	Ground Floor 18x13m 1st floor 18x13m Terrace: 18x9.5m	Mr D Ramracheya	59151234 mimuse@intnet.mu	Mauritius Museums Council	Mr B. Khaidu

15	Mahebourg Market	Ministry of Local Government	25 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
16	Rose Belle Market	Ministry of Local Government	50 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
17	Mahebourg Traffic Centre	Ministry of Local Government	25 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
18	Rose Belle Traffic Centre (Near Hospital)	Ministry of Local Government	25 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
19	Rose Belle Traffic Centre (Terminus)	Ministry of Local Government	25 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
20	Mahebourg Waterfront	Ministry of Local Government	50 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
21	Mahebourg Waterfront - Parking Area	Ministry of Local Government	25 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
22	Bambous Virieux Multi-Purpose Complex / Village Hall	Ministry of Local Government	25 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
23	Grand Bel Air Multi-Purpose Complex	Ministry of Local Government	25 m (Radius)	Sachin Ramlowat (ITO/Systems Administrator)	52581446 sramlowat@mail.la.govmu.org	The District Council of Grand Port Royal Road, Rose Belle	Sachin Ramlowat 52581446
24	Le Val Endemic Garden	Ministry of Agro Industry and Food Security	10,000m ² (100m x 100m)	Mr. Vishal Roy Gooljar	Tel: 6709882 Mob: 52505836 Email: osterlogarden@govmu. Org	Vallée d'Osterlog Endemic Garden Foundation, Wooton - Curepipe	Mr. Vishal Roy Gooljar Tel: 6709882 Mob: 52505836

➤ **Moka**

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Subramanya Bharati Eye Centre Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mrs Fowdar	4334206 59308871	Ministry of Health and Quality of Life	Mrs Fowadar 4334206 59308871
2	Quartier Militaire Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs S. Gooransing	4355580 57872528	Ministry of Health and Quality of Life	Mrs S. Gooransing 4355580 57872528
3	Dr Quenum St Pierre Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. H. Kurreeman	4133913 57681569	Ministry of Health and Quality of Life	Mrs. H. Kurreeman 4133913 57681569
4	Montagne Blanche Dr Malher Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	R. Fakun	4375153 57524478	Ministry of Health and Quality of Life	R. Fakun 4375153 57524478
5	L'Avenir Community Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. M. Mamodehossen	4138142 57087078	Ministry of Health and Quality of Life	Mrs. M. Mamodehossen 4138142 57087078
6	Dubreuil Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. D. Shiblall	6655187 57741340	Ministry of Health and Quality of Life	Mr. D. Shiblall 6655187 57741340
7	Providence Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. N. Peerbacus	4357085 57588739	Ministry of Health and Quality of Life	Mr. N. Peerbacus 4357085 57588739
8	Dagotiere Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. V. Teeluckdharry	4330374 57532198	Ministry of Health and Quality of Life	Mr. V. Teeluckdharry 4330374 57532198
9	Moka Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs Thawkalkhan Oozeer	4337175	Ministry of Health and Quality of Life	Mrs Thawkalkhan Oozeer 4337175
10	Camp Thorel Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr S. Ramsurrun	4165316	Ministry of Health and Quality of Life	Mr S. Ramsurrun 4165316
11	L'Esperance (M.D'espeville) Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. S. Helliah	4356166	Ministry of Health and Quality of Life	Mr. S. Helliah 4356166
12	La Laura Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Mohamedally	4330960	Ministry of Health and Quality of Life	Mr. Mohamedally 4330960
13	Ripailles Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Y. Soonoo	4315116	Ministry of Health and Quality of Life	Mr. Y. Soonoo 4315116
14	St Pierre Market	Ministry of Local Government	Within vicinity of St. Pierre Market to cover 1 st Floor and Ground Floor	Mr. Ramessur	57805163/52567669 cramessur@mail.la.govmu.org	The District Council of Moka	Health department (The District Council of Moka)

15	Quartier Militaire Traffic Centre (Terminus)	Ministry of Local Government	Within the bus terminus and parking area (Rear) Quartier Militaire Traffic Centre	Mr. Ramessur	57805163/52567669 cramessur@mail.la.govmu.org	The District Council of Moka	Mr. Ramessur
16	Saint Pierre Traffic Centre	Ministry of Local Government	Within the parking area for taxi stand and bus terminus of Saint Pierre Traffic Centre	Mr. Ramessur	57805163/52567669 cramessur@mail.la.govmu.org	The District Council of Moka	Mr. Ramessur
17	Montagne Blanche Village Hall	Ministry of Local Government	Within the vicinity of Montagne Blanche Village Hall	Mr. Ramessur	57805163/52567669 cramessur@mail.la.govmu.org	The District Council of Moka	Mr. Dinesh Nuckcheddy (ACE)
18	Dagotiere Village Hall	Ministry of Local Government	Within the vicinity of Dagotiere Village Hall	Mr. Ramessur	57805163/52567669 cramessur@mail.la.govmu.org	The District Council of Moka	Mr. Dinesh Nuckcheddy (ACE)
19	Providence Village Hall	Ministry of Local Government	Within the vicinity of Providence Village Hall	Mr. Ramessur	57805163/52567669 cramessur@mail.la.govmu.org	The District Council of Moka	Mr. Dinesh Nuckcheddy (ACE)
20	Melrose Village Hall	Ministry of Local Government	Within the vicinity of Melrose Village Hall	Mr. Ramessur	57805163/52567669 cramessur@mail.la.govmu.org	The District Council of Moka	Mr. Dinesh Nuckcheddy (ACE)

➤ Pamplemousses

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Sir Seewoosagur Ramgoolam National Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr Seetul	2093400	Ministry of Health and Quality of Life	Mr Goolee 2093400
2	Long Mountain Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mrs. Hoolash	2092030 57605748	Ministry of Health and Quality of Life	Mrs. Hoolash 2092030 57605748
3	Triolet Medi Clinic	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Lutchman	2611886 57724398	Ministry of Health and Quality of Life	Mr. Lutchman 2611886 57724398
4	Creve Coeur Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. Manikaran	2453445 58140556	Ministry of Health and Quality of Life	Mrs. Manikaran 2453445 58140556
5	Callebasses Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Beerbul	2433561 57840497	Ministry of Health and Quality of Life	Mr. Beerbul 2433561 57840497
6	Fond du Sac - Shri Ram Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Jeebodhun	2666016 57594874	Ministry of Health and Quality of Life	Mr. Jeebodhun 2666016 57594874
7	D'Epinay Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Balchand	2433601 54917504	Ministry of Health and Quality of Life	Mr. Balchand 2433601 54917504
8	Plaines des Papayes Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Boodoo S.	2669868 59467107	Ministry of Health and Quality of Life	Mr. Boodoo S. 2669868 59467107
9	Pointe aux Piments Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Dhurmun	2615689 57545428	Ministry of Health and Quality of Life	Mr. Dhurmun 2615689 57545428
10	Pamplemousses Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Rawoo	2433547 59319391	Ministry of Health and Quality of Life	Mr. Rawoo 2433547 59319391
11	Terre Rouge Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Gunpath	2493309 57522770	Ministry of Health and Quality of Life	Mr. Gunpath 2493309 57522770
12	Baie du Tombeau Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. P.K.Bhunjun	2471148 57746984	Ministry of Health and Quality of Life	Mr. P.K.Bhunjun 2471148 57746984
13	Le Hochet - Mrs K Patel Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. A. Mathurah	2488159 57663995	Ministry of Health and Quality of Life	Mr. A. Mathurah 2488159 57663995
14	Pamplemousses Botanical Garden - Parking Area	Ministry of Agro Industry and Food Security	Whole Garden-More precisely around 200 m from Access point which we intend to place around Chateau Mon Plaisir SSR Botanic Garden	Mr P. Tanakoor Officer in Charge	2439401/2433531 ssrbg@intnet.mu	SSR Botanic Garden Trust	Mrs Pamela Dookhy Publication and Liaison Officer
15	Pamplemousses	Ministry of Local	100 Metre Square	Mr S.Sookhit	Mr S.Sookhit	District Council of	Mr S.Sookhit

	Market	Government		Mr K.Seegolam Mrs S.Rungen	57789705 servansinghsookhit@gmail.com	Pamplemousses	57789705 servansinghsookhit@gmail.com
16	Triolet Market	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com
17	Pamplemousses Bus Station - Traffic Centre (near MCB bank)	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com
18	Triolet Traffic Centre (Terminus)	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com
19	Congomah Village Hall	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mr. D. Sookalee 5 7660853
20	Fond du Sac Village Council	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mrs. C. Gangaloo 5 8257980
21	Long Mountain Village Council	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mrs. D. Gondur 5723 9358
22	Arsenal Village Council	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mr. R. K. Gungaram 5 7682813
23	Ville Bague Village Council	Ministry of Local Government	100 Metre Square	Mr S.Sookhit Mr K.Seegolam Mrs S.Rungen	Mr S.Sookhit 57789705 servansinghsookhit@gmail.com	District Council of Pamplemousses	Mr. K. Seeram 5 7757926

➤ **Plaines Wilhems**

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Brown Sequard Mental Health Care Centre Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Ms Beharry	4021400	Ministry of Health and Quality of Life	Ms Beharry 4021400
2	Victoria Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Panchoo	4020800 52532201	Ministry of Health and Quality of Life	Mr Panchoo 4020800 52532201
3	Lady Twining Beau Bassin Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. D. Naojee	4541743 57807373	Ministry of Health and Quality of Life	Mr. D. Naojee 4541743 57807373
4	Castel Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Atmaram C.	6962087 59161746	Ministry of Health and Quality of Life	Mr. Atmaram C. 6962087 59161746
5	Curepipe Road Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	HR Nurjundooa C.	6963325 57165579	Ministry of Health and Quality of Life	HR Nurjundooa C. 6963325 57165579
6	La Caverne Vacoas Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr Karrimbaccus N.	6964205 57119827	Ministry of Health and Quality of Life	Mr Karrimbaccus N. 6964205 57119827
7	Quatre Bornes Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. Lubah S.	4543750 59158444	Ministry of Health and Quality of Life	Mrs. Lubah S. 4543750 59158444
8	Rose Hill Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. Sookloll R.	4541937 57961618	Ministry of Health and Quality of Life	Mrs. Sookloll R. 4541937 57961618
9	Midlands Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Bahadoor M.	6645564 57549025	Ministry of Health and Quality of Life	Mr. Bahadoor M. 6645564 57549025
10	Bassin Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Rungee S.	4273748 58162117	Ministry of Health and Quality of Life	Mr. Rungee S. 4273748 58162117
11	Beau Bassin Odette Leal Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. M. K. Nosil	4647128 5712372	Ministry of Health and Quality of Life	Mr. M. K. Nosil 4647128 5712372
12	Coromandel Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. S. Mahamudally	2334835 57080770	Ministry of Health and Quality of Life	Mrs. S. Mahamudally 2334835 57080770
13	Floreal Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Bauchoo A.	6863539 58597519	Ministry of Health and Quality of Life	Mr. Bauchoo A. 6863539 58597519
14	Forest Side Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Jutton J.	6742647 57827630	Ministry of Health and Quality of Life	Mr. Jutton J. 6742647 57827630
15	Glen Park Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	M. K. Suddul	6841157 57969666	Ministry of Health and Quality of Life	M. K. Suddul 6841157 57969666

16	Hollyrood Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. S. Lallbeeharry	6842184 57756990	Ministry of Health and Quality of Life	Mr. S. Lallbeeharry 6842184 57756990
17	Palma Shri R Jugnauth Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Gaspard J.	4248250 57022373	Ministry of Health and Quality of Life	Mr. Gaspard J. 4248250 57022373
18	Pandit Sahadeo Vacoas Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Bundhoo A.	6977931 57812155	Ministry of Health and Quality of Life	Mr. Bundhoo A. 6977931 57812155
19	Phoenix Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Soobhassy M.	6983872 57775515	Ministry of Health and Quality of Life	Mr. Soobhassy M. 6983872 57775515
20	S S R - Ollier Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Seenauth N.	4257566 54911442	Ministry of Health and Quality of Life	Mr. Seenauth N. 4257566 54911442
21	Vacoas - Club Rd Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. Hissaindee S.B	6973073 57722593	Ministry of Health and Quality of Life	Mrs. Hissaindee S.B 6973073 57722593
22	Wootun Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Sew Y.	6748357 57396370	Ministry of Health and Quality of Life	Mr. Sew Y. 6748357 57396370
23	Curepipe Botanical Garden	Ministry of Local Government	Children Playground and Kiosk	Eric Louise I.T.O /System administrator	6704899 Mun.curepipe@gmail.com	Municipal Council of Curepipe	Mr Thondee Tel 6704899
24	Quatres Bornes Market	Ministry of Local Government	Whole Market	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Health Inspector – Mr. Errigadoo	4545626 4543863 4548054	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Health Inspector – Mr. Errigadoo
25	Curepipe Market	Ministry of Local Government	Market Stalls and taxi stand	Eric Louise I.T.O /System administrator	6704899 Mun.curepipe@gmail.com	Municipal Council of Curepipe	Mr Saif Joomun Tel: 57052100
26	Jean Roland Delaitre Sports Complex Pavillon	Ministry of Local Government	Le Pavillon Hall Centre Des Vacances	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
27	Palma Shrimati Indira Gandhi Social Hall	Ministry of Local Government	Social Hall & Yard	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
28	Berthaud Nelson Mandela Social Hall	Ministry of Local Government	Social Hall & Yard	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo

29	Les Casernes Municipal Centre – (Ex PPS)	Ministry of Local Government	Compound/Parking	Eric Louise I.T.O /System administrator	6704899 Mun.curepipe@gmail.com	Municipal Council of Curepipe	Miss Chetty (Welfare officer) Tel 54434376
30	Glen Park Municipal Complex	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
31	Parisot Municipal Complex	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
32	Holyrood Municipal Complex	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
33	La Caverne Municipal Complex	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
34	Solferino Municipal Complexes	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
35	Paillotte Municipal Complex and Omnisports Complex	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
36	St Paul Municipal Complex	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
37	Palmerston Municipal Complex	Ministry of Local Government	Radius of 25 m	Nasreen Soopun-Jeetoo/Leena Rughoobur	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org	Municipal Council of Vacoas-Phoenix	696 2975 nsoopun-jeetoo@mail.la.govmu.org rughoobur@mail.la.govmu.org
38	Jardin Balfour	Ministry of Local Government	75m	Nundloll Arvin	57731587 anundloll@mail.la.govmu.org	Municipal Council of Beau Bassin Rose Hill	Morarjee Dhananjaye Fakirbhai /57511892
39	Belle Rose Social Hall	Ministry of Local Government	Social Hall vicinity	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
40	Prof. Basdeo Bissoondoyal Municipal Complex, Bassin	Ministry of Local Government	Municipal Complex	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
41	Residence Kennedy Social Hall	Ministry of Local Government	Social Hall & Reading Point	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo

42	Sir Gaetan Duval Multipurpose Complex, Residence Pere Laval	Ministry of Local Government	Municipal Complex	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
43	Navin Soonarane Gymnasium, Ebene	Ministry of Local Government	Gymnasium & Vicinity	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
44	Ebene Social Hall	Ministry of Local Government	Social Hall	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
45	Pellegrin Social Hall	Ministry of Local Government	Social Hall	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
46	Gymkhana Playground	Special Mobile Force	100 mts radius from Pavillon	Captain Ghingut Sergeant Gunness	6011300 icsignalwing.mpf@govmu.org	Special Mobile Force Vacoas	Captain Ghingut Caporal Bumma 6011300
47	Sodnac Wellness Park	Employees Welfare Fund	Family and Children's Corners around the Kiosks Area	Mr. J. Dahoo Sub Inspector Appadu	2088353 / 59478528 5755 8524	Special Mobile Force	Mr. J. Dahoo Sub Inspector Appadu
48	Rose Hill Market	Ministry of Local Government	75m	Nundloll Arvin	57731587 anundloll@mail.la.govmu.org	Municipal Council of Beau Bassin Rose Hill	Mahadoowa Luckeeram 57730914
49	James Burty David Municipal Complex	Ministry of Local Government	Radius of 25 m	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
50	Marie Marot Activity Centre	Ministry of Local Government	Radius of 25 m	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo	4545626 4543863 4668962	Municipal Council of Quatre Bornes	IT Officer- Mr. P. Wong Office Superintendent- Mr C. Bholah Chief Welfare Officer – Mrs. Sumbhoo
51	Plaisance Community Centre, Pigeot street, Plaisance	Ministry of Local Government	Radius of 25 m	Nundloll Arvin	57731587 anundloll@mail.la.govmu.org	Municipal Council of Beau Bassin Rose Hill	Morarjee Dhananjaye Fakirbhai /57511892
52	Trefles Community Centre, Guy Rozemont street, Trefles	Ministry of Local Government	Radius of 25 m	Nundloll Arvin	57731587 anundloll@mail.la.govmu.org	Municipal Council of Beau Bassin Rose Hill	Morarjee Dhananjaye Fakirbhai /57511892

➤ Port Louis

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Dr A G Jeetoo Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments (Refer to Annex C)	Mr. Ramgoolam Mrs Ramkissoon	2031001 59242202 52500106	Ministry of Health and Quality of Life	Mr. Ramgoolam 2031001 59242202 Mrs Ramkissoon 52500106
2	Plaine Verte Medi-Clinic (Mamoodkhan Hyderkhan)	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Poordil	2160065 57996605	Ministry of Health and Quality of Life	Mr. Poordil 2160065 57996605
3	Pailles Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Hansmuddy	2867686 57860720	Ministry of Health and Quality of Life	Mr. Hansmuddy 2867686 57860720
4	Vallee Des Pretres Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Soodun	2414533 57995346	Ministry of Health and Quality of Life	Mr. Soodun 2414533 57995346
5	Vallee Pitot Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Khodabaccus	2415438 57444777	Ministry of Health and Quality of Life	Mr. Khodabaccus 415438 57444777
6	Dr Bouloux Cassis Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Bissoondialsingh	2120811 57674113	Ministry of Health and Quality of Life	Mr. Bissoondialsingh 2120811 57674113
7	Apravasi Ghat, Port Louis	Ministry of Arts and Culture	Apravasi Ghat World Heritage Site (1640 Sq. meters) and its Interpretation Centre (1000 sq. meters) located at Trou Fanfaron, Port Louis	Vikram Mugon	217 7770 5771 0552 vmugon@gmail.com	AGTF, 1 Quay Street Port Louis	Mr Mugon
8	Natural History Museum, Port Louis	Ministry of Arts and Culture	6500 sq feet	Mr V Rupear	57094040 mimuse@intnet.mu	Mauritius Museums Council	Mr N Badoorally
9	Port Louis Market	Ministry of Local Government	Data Cabinet to be placed in the Central Market Inspectors' Office. Area to be covered - Radius of 300m from wifi hotspot	Mr. S Protab and Mrs. Sandhya Sohorye	2131576 sprotab@mail.la.govmu.org ssohorye@mail.la.govmu.org	Municipal Council of Port Louis	Health Department Central Market Inspectors - Phone: 2122129 or Mr. S Protab and Mrs. Sandhya Sohorye
10	Plaine verte Traffic Centre (Bus Station)	Ministry of Local Government	Municipal Market (Jinnah Market Inspectors' Office) is found some 200m from site. The data cabinet can be placed at the market office and wifi hotspot be connected from there to the site Radius of 300m from wifi hotspot	Mr. Soobashchandre Protob (IT Officer/System Administrator) and Mrs. Sandhya Sohorye (Assistant IT Officer) /	2131576 sprotab@mail.la.govmu.org ssohorye@mail.la.govmu.org	Municipal Council of Port Louis	Health Department Central Market Inspectors - Phone: 2122129 or Mr. S Protab and Mrs. Sandhya Sohorye

11	France Martin Stadium, Les Salines	Ministry of Local Government	Radius of 300m from wifi hotspot	Mr. Soobashchandre Protab (IT Officer/System Administrator) and Mrs. Sandhya Sohorye (Assistant IT Officer) /	2131576 sprotab@mail.la.govmu.org ssohorye@mail.la.govmu.org	Municipal Council of Port Louis	Chief Welfare Officer Mr. Adil Ramnauth (Phone: 4056600 / Email: mpl.welfaredept@intnet.mu) or Mr. S Protab and Mrs. Sandhya Sohorye
12	Jardin de la Compagnie	Ministry of Local Government	Parks and Gardens Section's Mess Room found near Cinema Hall on Poudriere Street Radius of 300m from wifi hotspot	Mr. Soobashchandre Protab (IT Officer/System Administrator) and Mrs. Sandhya Sohorye (Assistant IT Officer) /	2131576 sprotab@mail.la.govmu.org ssohorye@mail.la.govmu.org	Municipal Council of Port Louis	Superintendent of Parks and Gardens Section, Mr Kreety Kumar Motee (Phone: 4056600; Email: kmotee@mail.la.govmu.org) or Mr. S Protab and Mrs. Sandhya Sohorye
13	Champ de Mars - Parking	Ministry of Local Government	Cloakroom of Football Ground or Handball Ground Radius of 300m from wifi hotspot	Mr. Soobashchandre Protab (IT Officer/System Administrator) and Mrs. Sandhya Sohorye (Assistant IT Officer) /	2131576 sprotab@mail.la.govmu.org ssohorye@mail.la.govmu.org	Municipal Council of Port Louis	Chief Welfare Officer Mr. Adil Ramnauth (Phone: 4056600 / Email: mpl.welfaredept@intnet.mu) or Mr. S Protab and Mrs. Sandhya Sohorye
14	Port Louis Waterfront - Esplanade	Landscape Mauritius	As per plan at Annex C	Mr Gavin Seeneevassen	467 6900/58242282 gavin@landscopemauritius.com	Landscape (Mauritius) Ltd	Mr Gavin Seeneevassen
15	Port Louis Waterfront - Parking Area	Landscape Mauritius					
16	SME Park La Tour Koenig	Development Bank of Mauritius	Radius of around 75 metres i.e. a land area of 15,710 square metres	S K Rughoobur	57909847 srughoobur@dbm.mu	Development Bank of Mauritius Ltd	Mr K Teepsoo Mob: 59373553 Tel: 2033600

➤ **Riviere du Rempart**

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Poudre D'Or Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs Emamally	2833100 52506399	Ministry of Health and Quality of Life	Mrs Emamally 2833100 52506399
2	Poudre D'Or Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Lakhoo	2839253 57734389	Ministry of Health and Quality of Life	Mr. Lakhoo 2839253 57734389
3	Goodlands Medi-Clinic	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Langur	2832259 59123475	Ministry of Health and Quality of Life	Mr. Langur 2832259 59123475
4	Riviere du Rempart Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. Virapin	4127519 59466237	Ministry of Health and Quality of Life	Mrs. Virapin 4127519 59466237
5	Arsenal Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Teepoo	2493643 58083096	Ministry of Health and Quality of Life	Mr. Teepoo 2493643 58083096
6	Amaury Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Lalichand	4128169 57851169	Ministry of Health and Quality of Life	Mr. Lalichand 4128169 57851169
7	Plaines des Roches Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Barthabarah	4128774 57998579	Ministry of Health and Quality of Life	Mr. Barthabarah 4128774 57998579
8	Cottage Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Ram	2661261 57828695	Ministry of Health and Quality of Life	Mr. Ram 2661261 57828695
9	Belle Vue Maurel Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Prayag	4127592 52570131	Ministry of Health and Quality of Life	Mr. Prayag 4127592 52570131
10	Piton Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Doorgan	2641732 57731636	Ministry of Health and Quality of Life	Mr. Doorgan 2641732 57731636
11	Cap Malheureux - P Selwyn Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Rungeet	2620036 57116884	Ministry of Health and Quality of Life	Mr. Rungeet 2626336 57116884
12	Roches Noires Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Jaguessur	4115120 52592908	Ministry of Health and Quality of Life	Mr. Jaguessur 4115120 52592908
13	Grand Gaube Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Chengee	2887218 57833578	Ministry of Health and Quality of Life	Mr. Chengee 2887218 57833578
14	Petit Raffray Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Bholah	2838006 57634056	Ministry of Health and Quality of Life	Mr. Bholah 2838006 57634056
15	Grand Bay Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mr. Gangoo	2638041 57541446	Ministry of Health and Quality of Life	Mr. Gangoo 2638041 57541446
16	L'esperance Trebuchet	Ministry of	waiting areas at	Mr. Bhunjan	2641704	Ministry of Health and	Mr. Bhunjan

	(Sir K.Ramdenee) Community Health Centre	Health and Quality of Life	Out Patients Departments		57709380	Quality of Life	2641704 57709380
17	Goodlands Village Hall	Ministry of Local Government	Within vicinity of Village Hall	IT Officer/Systems Administrator – Mr. Bhugaloo Irfaan	266 2014/57574473 ibhugaloo@mail.la.govmu.org	District Council of Riviere du Rempart	Assistant Chief Executive - Mr. Sookun 266 2095/59129298 assistantce.rdr@gmail.com
18	Riviere du Rempart (Traffic Centre)	Ministry of Local Government	Within vicinity of Traffic Centre and Market	IT Officer/Systems Administrator – Mr. Bhugaloo Irfaan	266 2014/57574473 ibhugaloo@mail.la.govmu.org	District Council of Riviere du Rempart	Chief Health Inspector - Mr. Langur 266 2095 healthdept.rdr@gmail.com
19	Piton Traffic Centre	Ministry of Public Infrastructure	Area of Traffic Centre ≈ 3780 m2	District Council of Rivière du Rempart	2105410 hujoodha@gmail.com	District Council of Rivière du Rempart	The District Council of Rivière du Rempart

➤ Savanne

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Souillac Hospital	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Dr Gungah	6037100	Ministry of Health and Quality of Life	Dr Gungah 6037100
2	L'escalier Medi-clinic	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Mrs. Rocves	6338571 57981610	Ministry of Health and Quality of Life	Mrs. Rocves 6338571 57981610
3	Chemin Grenier Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Deelawar A.	6226544 57260778	Ministry of Health and Quality of Life	Deelawar A. 6226544 57260778
4	Tyack Area Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Elauhee R.	6262556 59031993	Ministry of Health and Quality of Life	Elauhee R. 6262556 59031993
5	Baie du Cap Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Ramdhanee V.	6225449 57165668	Ministry of Health and Quality of Life	Ramdhanee V. 6225449 57165668
6	Chamouny (Pr Cerene) Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Bungari V.	6227269 57165668	Ministry of Health and Quality of Life	Bungari V. 6227269 57165668
7	Camp Diable Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Sokchiniah R.	6261650 58036025	Ministry of Health and Quality of Life	Sokchiniah R. 6261650 58036025
8	Grand Bois Community Health Centre	Ministry of Health and Quality of Life	waiting areas at Out Patients Departments	Toofanee Sanjeev	6175001 57512569	Ministry of Health and Quality of Life	Toofanee Sanjeev 6175001 57512569
9	Riviere des Anguilles Market	Ministry of Local Government	Market Area and Parking, Cabinet to be installed in Health Inspectors' Office	Pramod R. Teewaree (IT Officer / Systems Administrator)	6037390	The District Council of Savanne	Mr. Maunick (Chief Health Inspector)
10	Souillac Traffic Centre (Terminus)	Ministry of Local Government	Bus Waiting Area, Cabinet can be installed in the small concrete shelter of the Traffic Centre	Pramod R. Teewaree (IT Officer / Systems Administrator)	6037390	The District Council of Savanne	Mr. Maunick (Chief Health Inspector)
11	Grand Bassin - Parking Area (near Police Post)	Ministry of Local Government	Parking Area, Equipment can be installed in nearby Police Station which is not managed by the council. Building belongs to Sugar Industry Labor Welfare Fund.	Pramod R. Teewaree (IT Officer / Systems Administrator)	6037390	The District Council of Savanne	Mr. Maunick (Chief Health Inspector)
12	Grand Bassin - Parking Area (near Hindu Maha Sabha)	Ministry of Local Government	Parking Area, Equipment can be installed in nearby Hall. However, hall is not managed by the council. Building belongs to Sugar Industry Labor Welfare Fund.	Pramod R. Teewaree (IT Officer / Systems Administrator)	6037390	The District Council of Savanne	Mr. Maunick (Chief Health Inspector)

13	Bel Ombre Village Hall	Ministry of Local Government	Area between Village Hall and Football Playground, Equipment can be installed in the Village Hall itself	Pramod R. Teewaree (IT Officer / Systems Administrator)	6037390	The District Council of Savanne	Mr. H. Ramphul (ACE)
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➤ **Rodrigues**

SN	WiFi Location	Ownership	exact area to be covered	Contact Person to give information about exact area to be covered	Contact details (Phone No./email address)	Responsible organisation for bearing cost of electricity and address	Responsible person for Wi-Fi Site and contact details
1	Riviere Coco Community Centre	Rodrigues Regional Assembly - ICT Commision	indoor and outdoor coverage on a radius of 50m	Mrs A. Clair	8321551 aclair@govmu.org	RRA - ICT Commission	To be confirmed with Mrs A. Clair
2	Port Sud Est Community Centre						
3	Mt Cherie Community Centre						
4	Mourouk Anse Enfer Community Centre						
5	Jardin Mamzelle Community Centre						
6	Roseaux Community Centre						
7	Mt Malgache Community Centre						
8	Mt du Sable Community Centre						
9	Eau Clair Community Centre						
10	Mt Cabris Est Community Centre						
11	Ile Michel Community Centre						
12	Grand Bay Community Centre						
13	Ste Famille Community Centre						
14	Patate Theophile Community Centre						
15	Cascade Jean Louis Community Centre						
16	Anse Quitor Community Centre						
17	Mt Cabris Corail Community Centre						
18	Malartic Community Centre						
19	Nassola Community Centre						
20	Pistache Community Centre						
21	Corail Petite Butte Community Centre						
22	Malabar Human Resource Centre						
23	Marechal Youth Advisory Bureau						

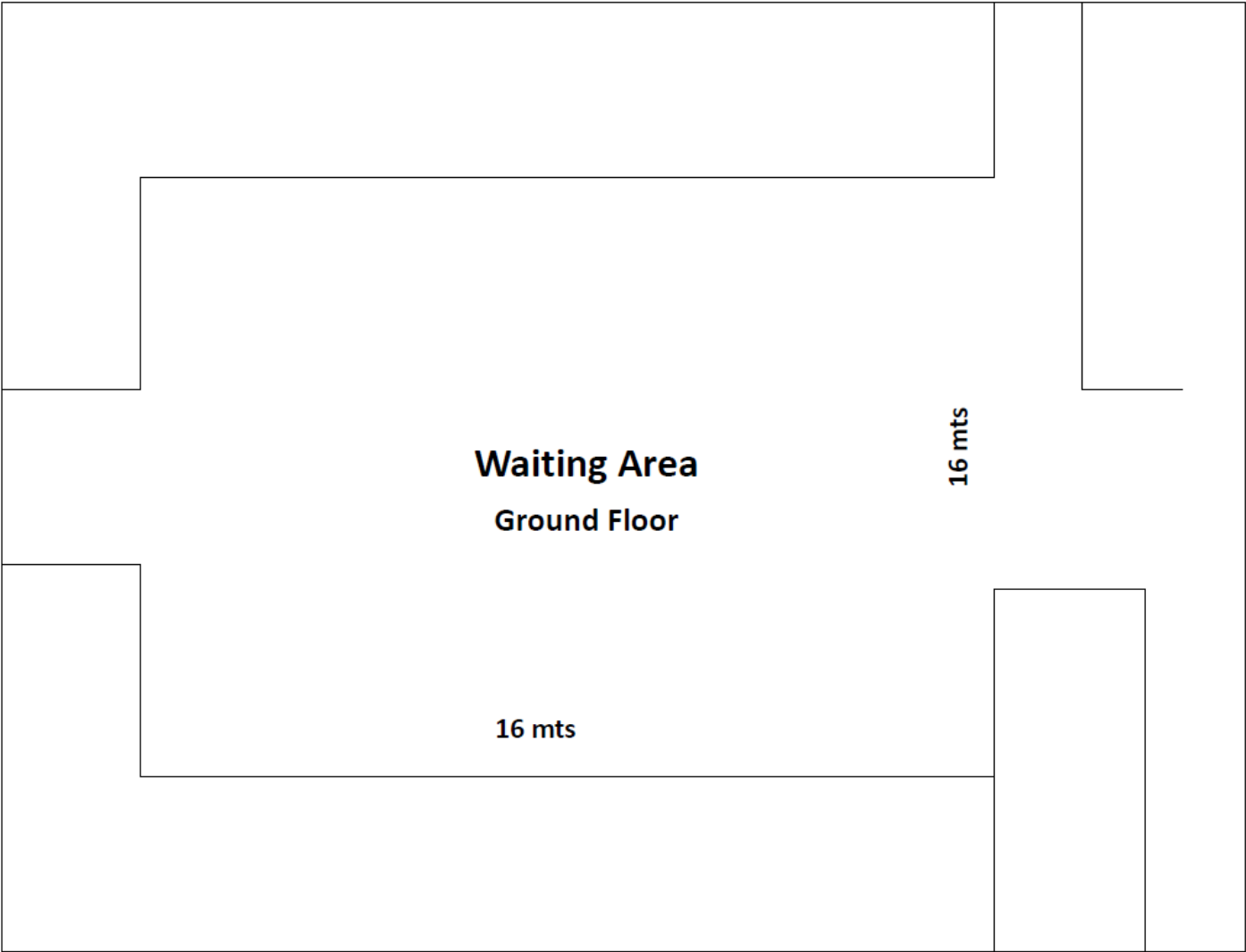
Annex B

No	Compliance	Comply (Yes or No)	Details of Non-compliances
1	Holder of valid INTERNET SERVICE LICENCE - (C.08) Licence with the ICTA and has been in operation for the past five (5) years.		
2	Bidder shall carry out survey at all sites (Annex A) to determine the right design and to ensure smooth deployment of proposed solution.		
3	The proposed Free Wi-Fi system should be able to: - i. handle a minimum of 100 concurrent users (Area Health Centres & Community Health Centres) ii. handle a minimum of 150 concurrent users (Village Halls, Hospitals & Medi-Clinics) iii. handle a minimum of 200 concurrent users (Open Spaces such as Nature Reserves, Traffic Centres etc...) per access point.		
4	i. Bidders to provide adequate Internet capacity to support the identified minimum of concurrent users mentioned at (2) above. ii. The successful bidder shall ensure that the carried Internet traffic per site does not exceed 80% of its proposed Internet Capacity for more than 20% of the busiest hours in a day over two consecutive months. However, should the carried Internet traffic exceed 80% of its proposed Internet capacity for 20% of the busiest hour in a day over two consecutive months, the successful bidder shall upgrade the Internet capacity to the next available port speed at its own cost . iii. At the time of installation of equipment for provision of the Free Wi-Fi service the successful bidder, shall ensure in collaboration with the responsible person for the site, that the operation of the access points do not affect any sensitive area within the said site (e.g. in hospitals, medi-clinics, etc...) as well as for any existing Wi-Fi networks operated by third parties.		
5	The expected download speed of the Free Wi-Fi Service per user shall be a minimum 2 Mbps for 80% of the time when measured with test servers located in Mauritius.		
6	The Free Wi-Fi Service will be limited to 2 hours per user over a period of 24 hours.		
7	Only one Free Wi-Fi session per user is allowed at any point in time and the user can use the same PIN code during 24 hours at the same site as long as the user has not exceeded the 2 hours usage limit.		
8	The Free Wi-Fi service shall be available to all users with Wi-Fi enabled device, such as a smartphone, a tablet or a laptop amongst others.		
9	Bidders will have to set-up a Wi-Fi platform (IT infrastructure) that caters for user authentication, generate statistical information (e.g. traffic, number of users on a specific site/region, user satisfaction through a rating mechanism etc.), block peer-to-peer applications and accessing illicit websites (e.g. pornographic sites, terrorists' sites, hackers' sites, etc.).		
10	Bidders will have to provide secured credential on their IT platform to the Authority for data retrieval, collection and analysis including but not limited to speed test per user or the set of KPI at Annex E amongst others.		
11	Bidders will have to set-up a fault reporting system (customer care hotline service) for the users of Free Wi-Fi Service.		
12	The successful bidder shall be the sole responsible party for the installation, operation, maintenance, upgrade and replacement of ALL equipment and related works in the provision of the Free Wi-Fi service at no additional cost to the total cost submitted at 'part (c)' of the Bid Submission Form and as per industry best practices.		
13	WAP should support dual band Wi-Fi IEEE 802.11 a/b/g/n/ac (2.4 GHz and 5 GHz) (Bidder to provide manufacturer documentary evidence).		
14	Bidders shall ensure that the outdoor coverage per access point (omni-directional and/or directional) be a minimum of 100 metres.		

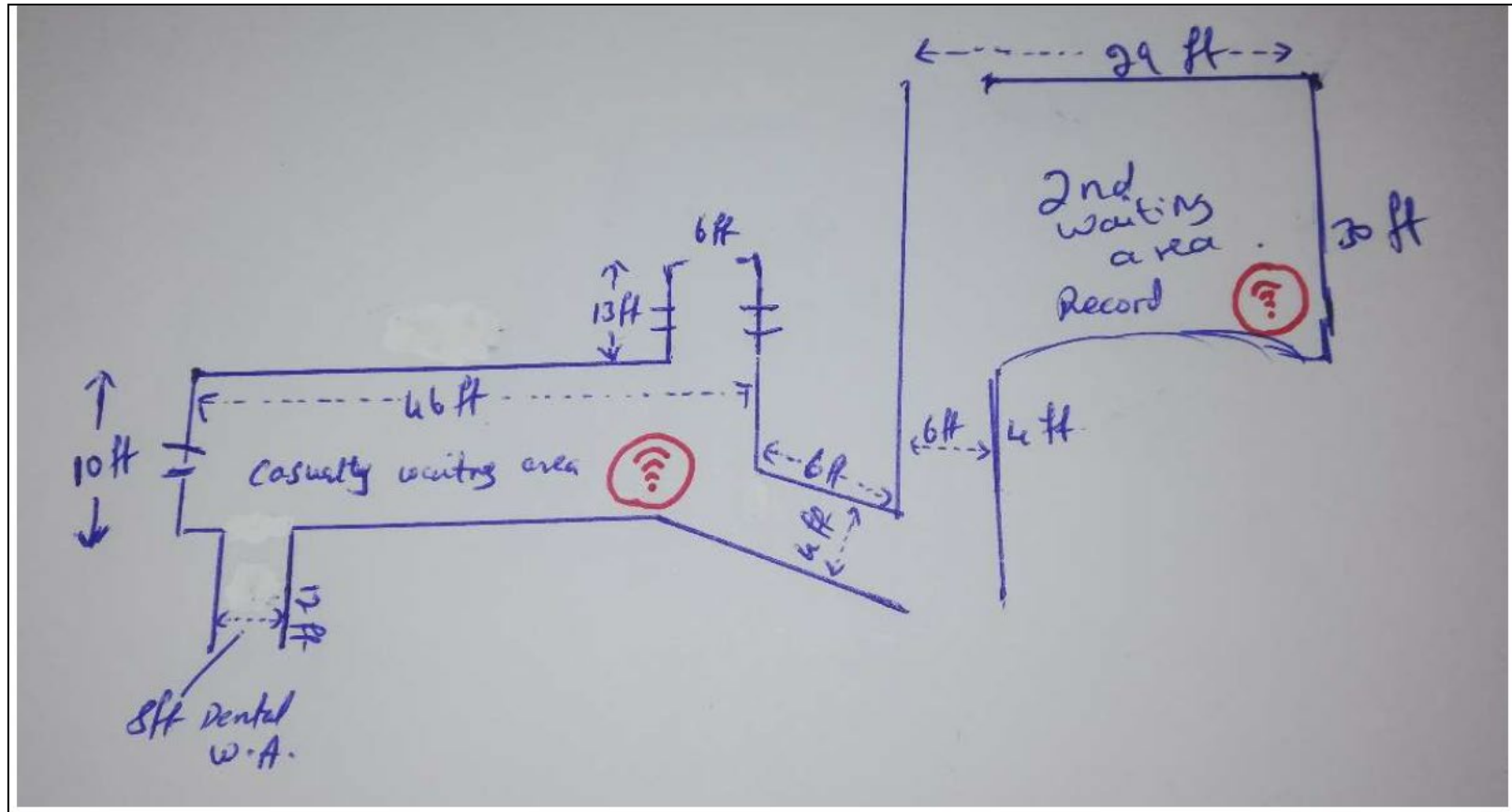
15	WAPs shall be deployed to provide maximum coverage whilst achieving an RSSI of -67 dBm or better and SNR of ≥ 20 dB for each WAP measured with a calibrated Wi-Fi tester to be provided by the successful bidder .		
16	State Manufacturer's recommended wireless signal strength for optimum servicing of wireless clients (e.g. tablet pcs, mobile devices, etc.).		
17	Operate within an environment with temperature ranging from 0° C to 40° C & within an environment up to 90% humidity.		
18	In the event that WAPs are placed outdoor and exposed to direct sunlight or rain, WAPs shall be secured against such conditions.		
19	All wireless equipment should be type approved or type-approvable by showing compliance with EU standards (ETSI) with respect to: - i. Effective use of Radio Spectrum, ii. Electromagnetic Compatibility and iii. Safety (Bidder to provide documentary evidence to support the above)		
20	Responsible for installation and configuration of all network and IT equipment to make the solution fully operational, including but not limited to the configuration of Wi-Fi roaming amongst the WAPs in each respective site for the delivery of the Free Wi-Fi service		
21	Location of the all equipment in the delivery of the Free Wi-Fi service should not represent a health and safety hazard at all sites (Annex A).		
22	Submit proposed network topology/architecture for each site (Annex A).		
23	Submit a preliminary project plan as per Section IV, mandatory requirements no. 7		
24	Supply, install, commission, and maintain the entire proposed Free Wi-Fi service.		
25	The successful bidder will have to design a website (landing page) upon connecting to the Free Wi-Fi Service. The landing page will have to include the logo of the ICTA and the Coat of Arms of Mauritius. (Note: The final webpage will be decided after award of contract that is during project implementation).		
26	The successful bidder will have to ensure that a rating system of the Free Wi-Fi Service be included in the landing page stated above to rate the level of the proposed service.		
27	All IT equipment including servers/platforms, Wi-Fi controller amongst others will have to be hosted in the ISP's data centre or server room. The total cost of operations/co-location of the IT equipment shall be catered by the successful bidder.		
28	Any equipment used to deliver the 'universal service' shall be under the sole ownership of the successful bidder(s) who shall be responsible, at his own cost, at any point in time during or after the term of contract, ensure the disposal of any equipment installed under this project in accordance with the Restriction of Hazardous Substance (RoHS) Directive 2011/65/EU, the applicable Waste Electrical and Electronic Equipment (WEEE) Directive 2012/19/EU and any other applicable legislation prevailing in Mauritius.		
29	Successful Bidder shall submit a full project management plan describing approach for implementing the solution within three weeks following award of the contract.		
30	Successful bidder shall set-up a quality assurance framework to ensure works are to the required quality levels as per industry best practices.		
31	Successful bidder shall be responsible for liaising with provided contact persons for each site to obtain necessary approvals/permissions, if any.		
32	Bidders shall be responsible to include in their bid response any relevant information that the bidder believe is of importance.		

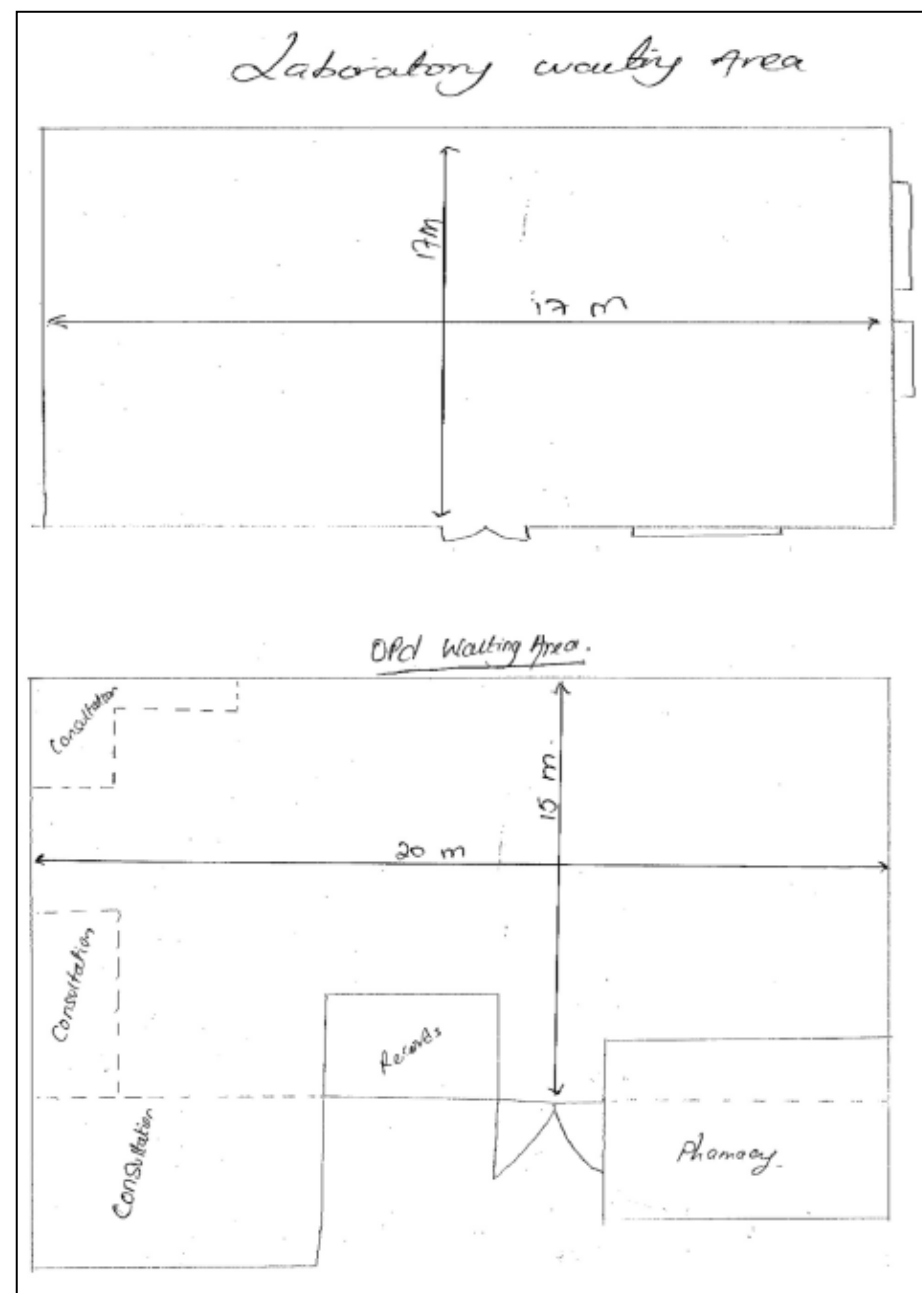
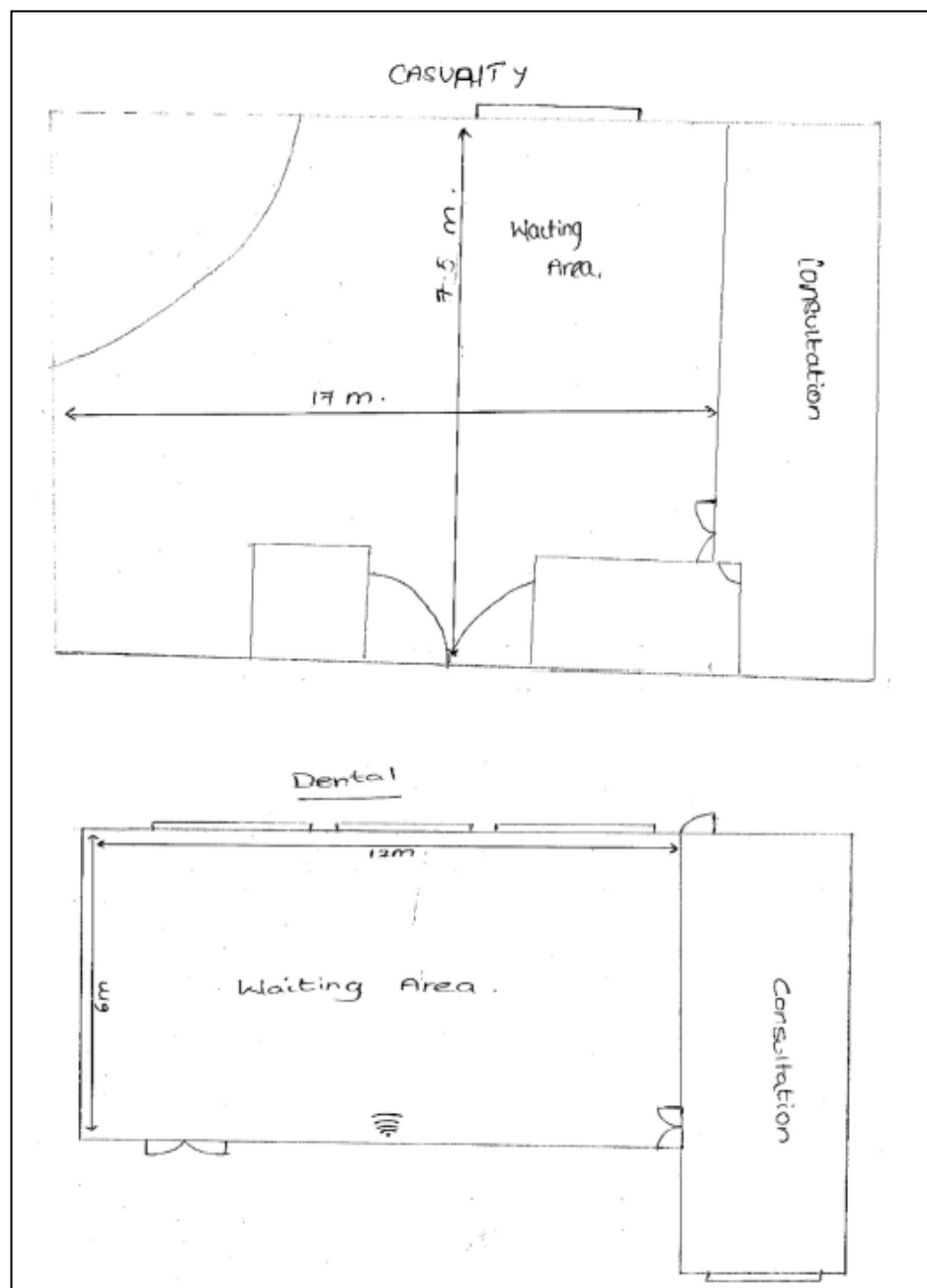
Annex C

Triolet Medi-Clinic

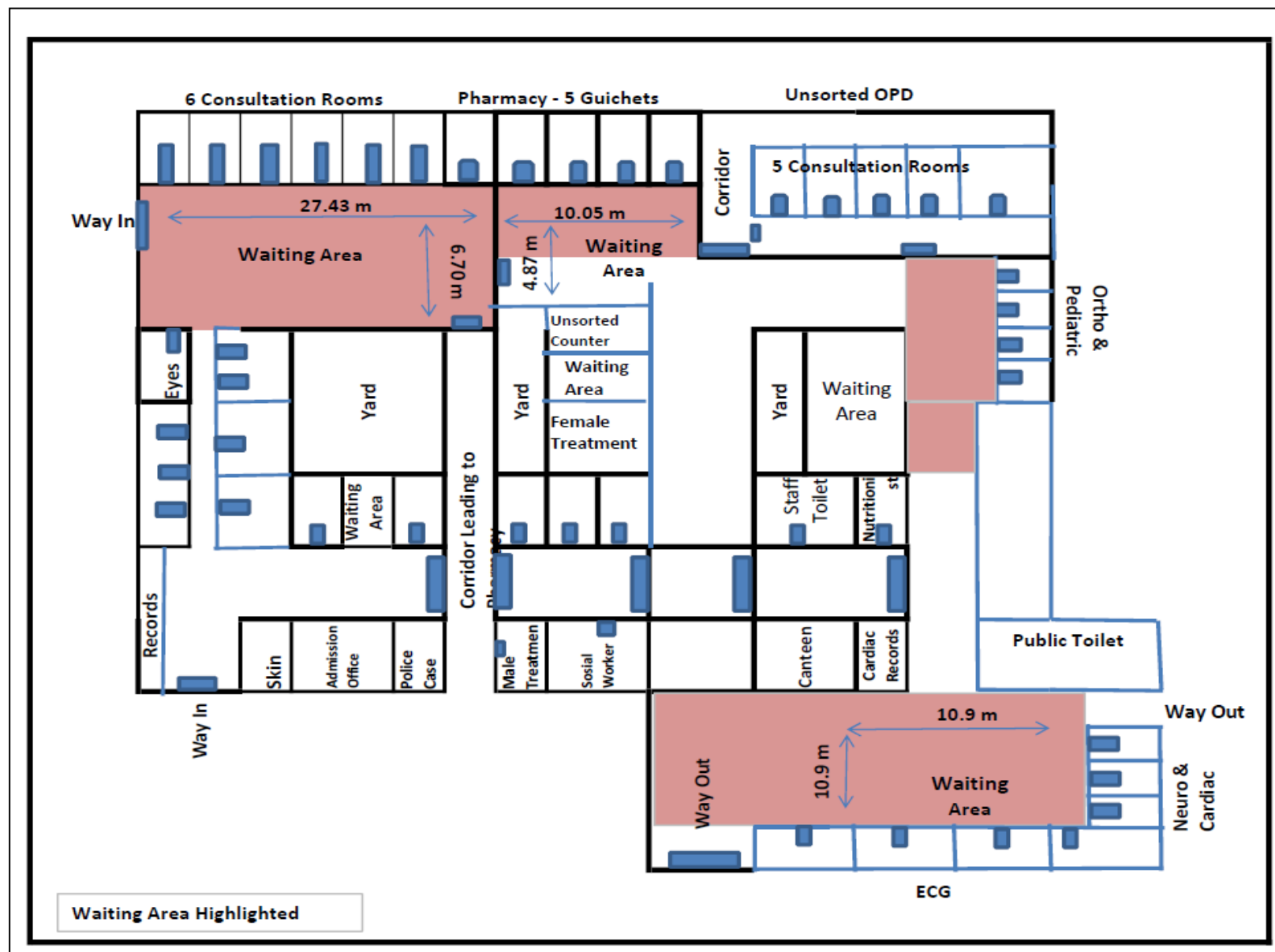


Long Mountain Hospital





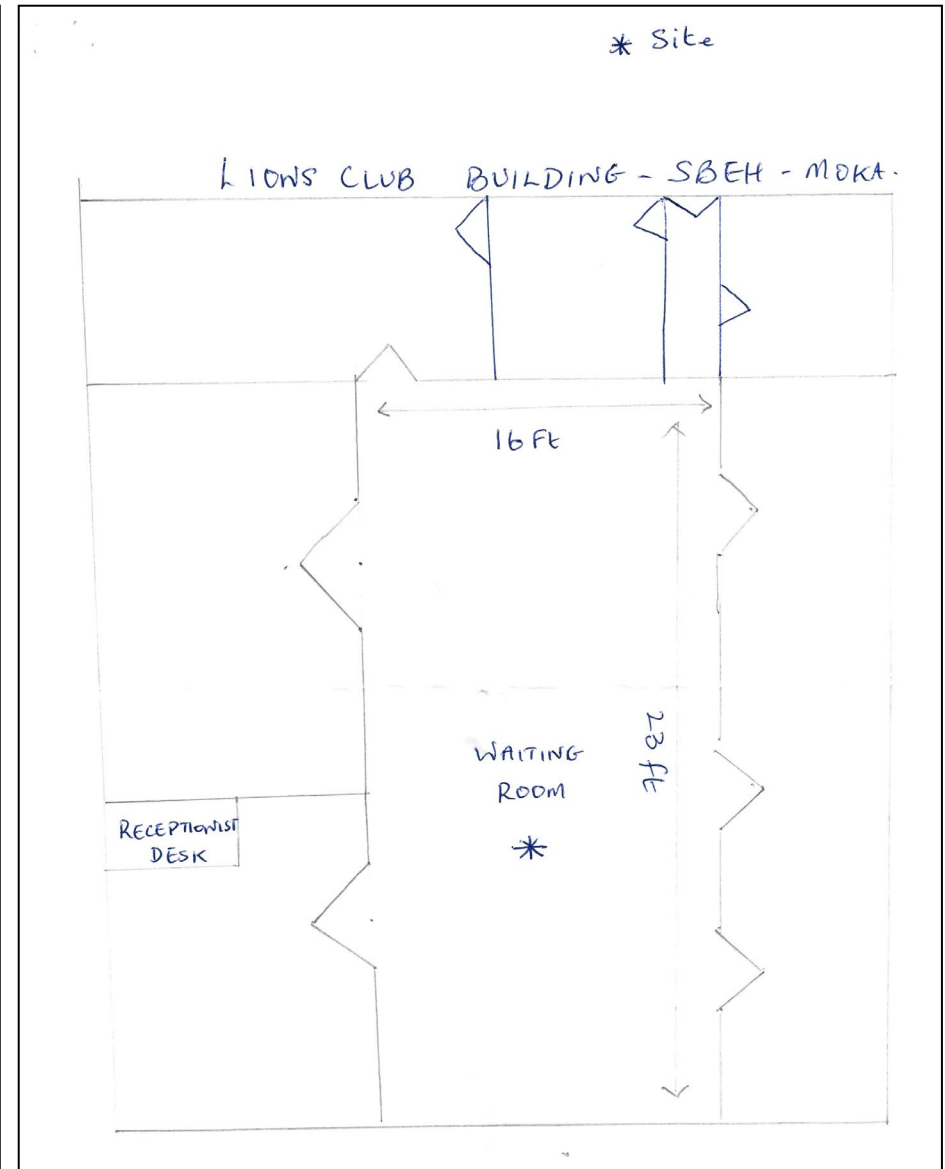
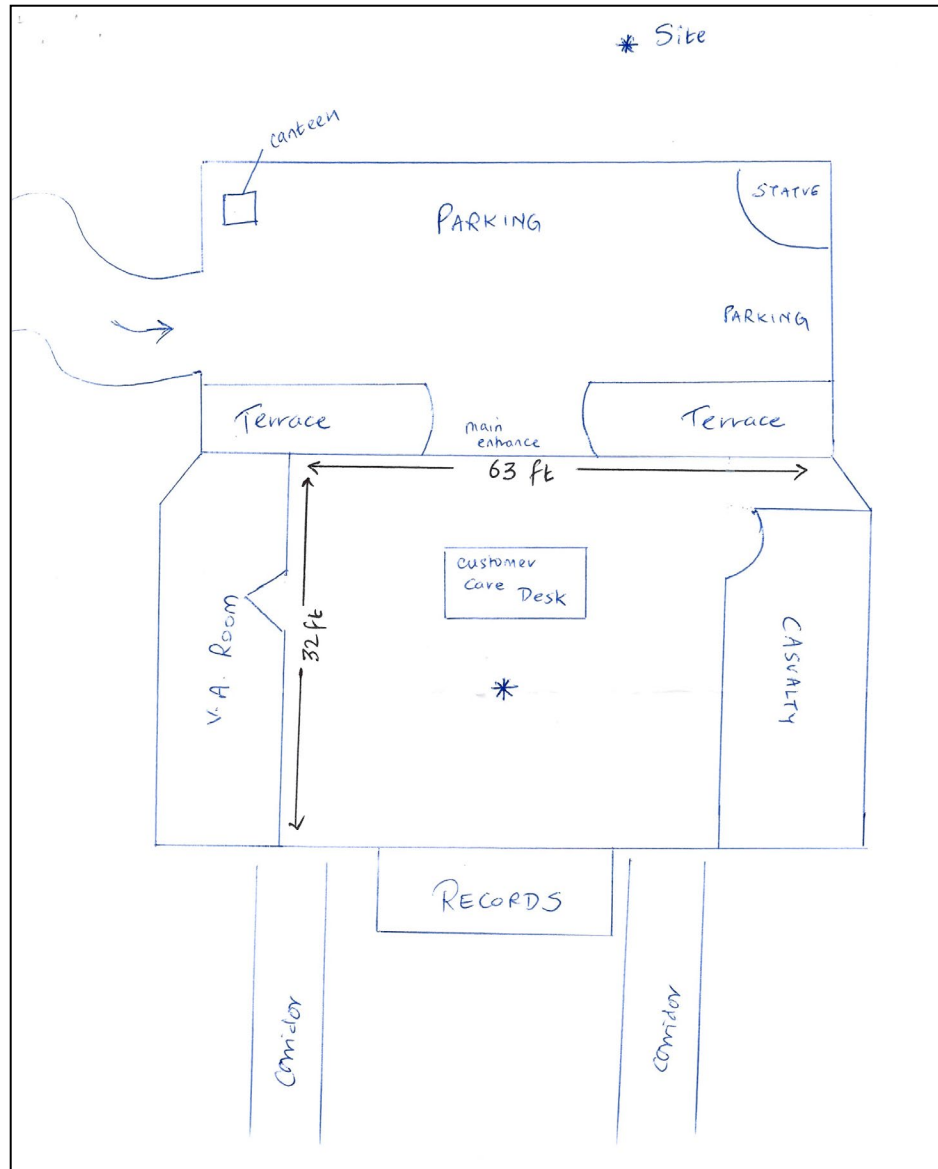
Sir Seewoosagur Ramgoolam National (SSRN) Hospital

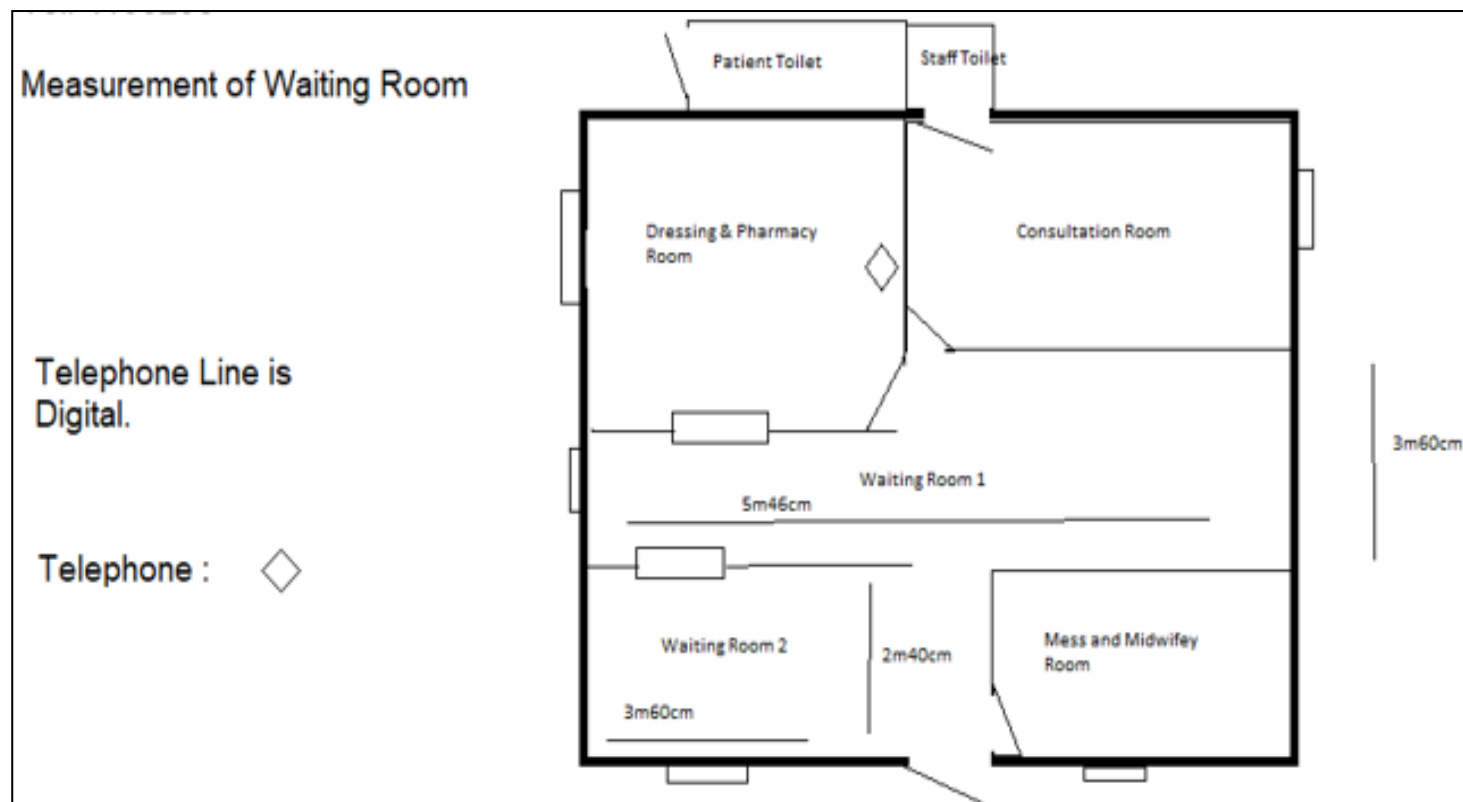


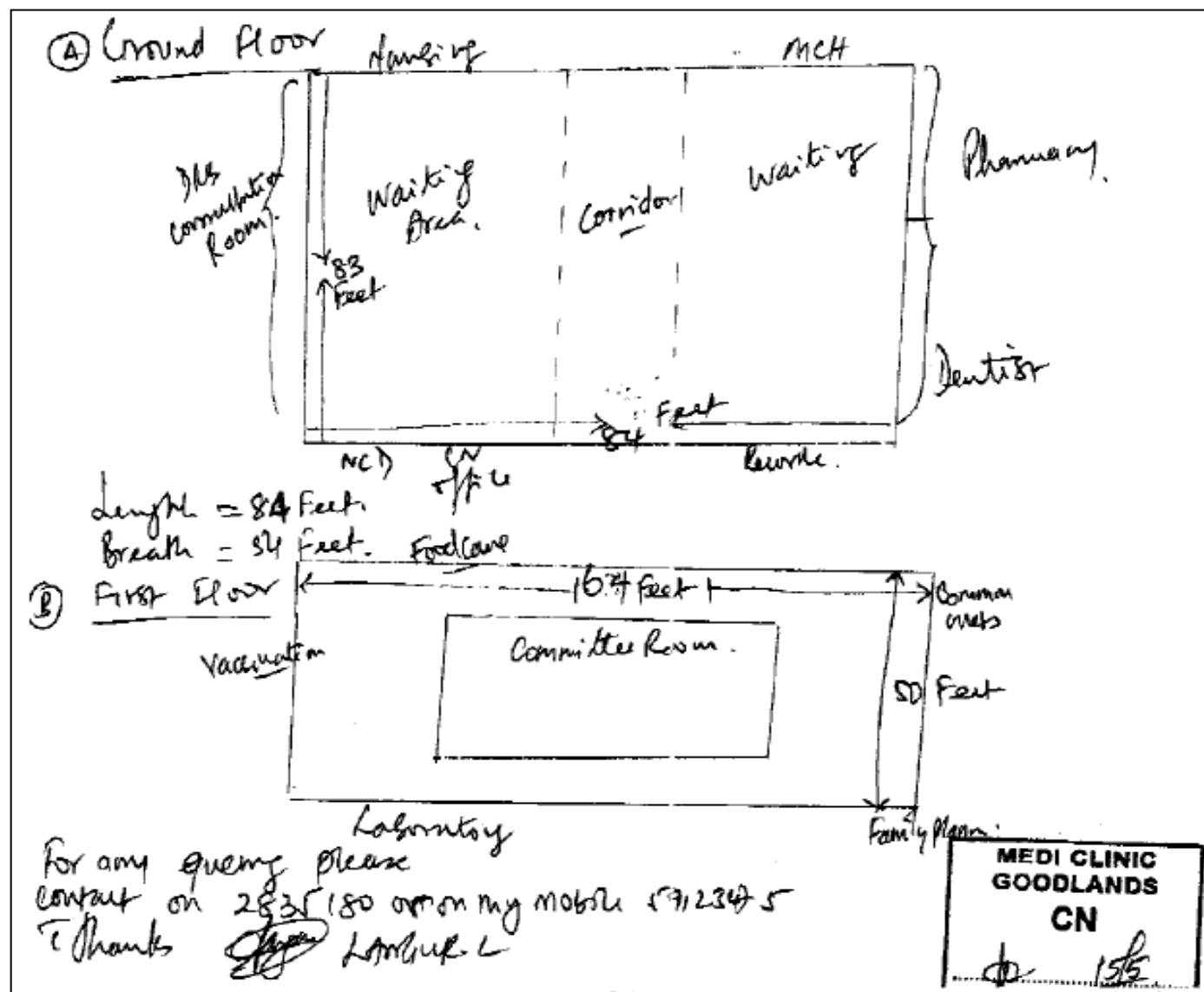
Dimensions of Waiting Areas

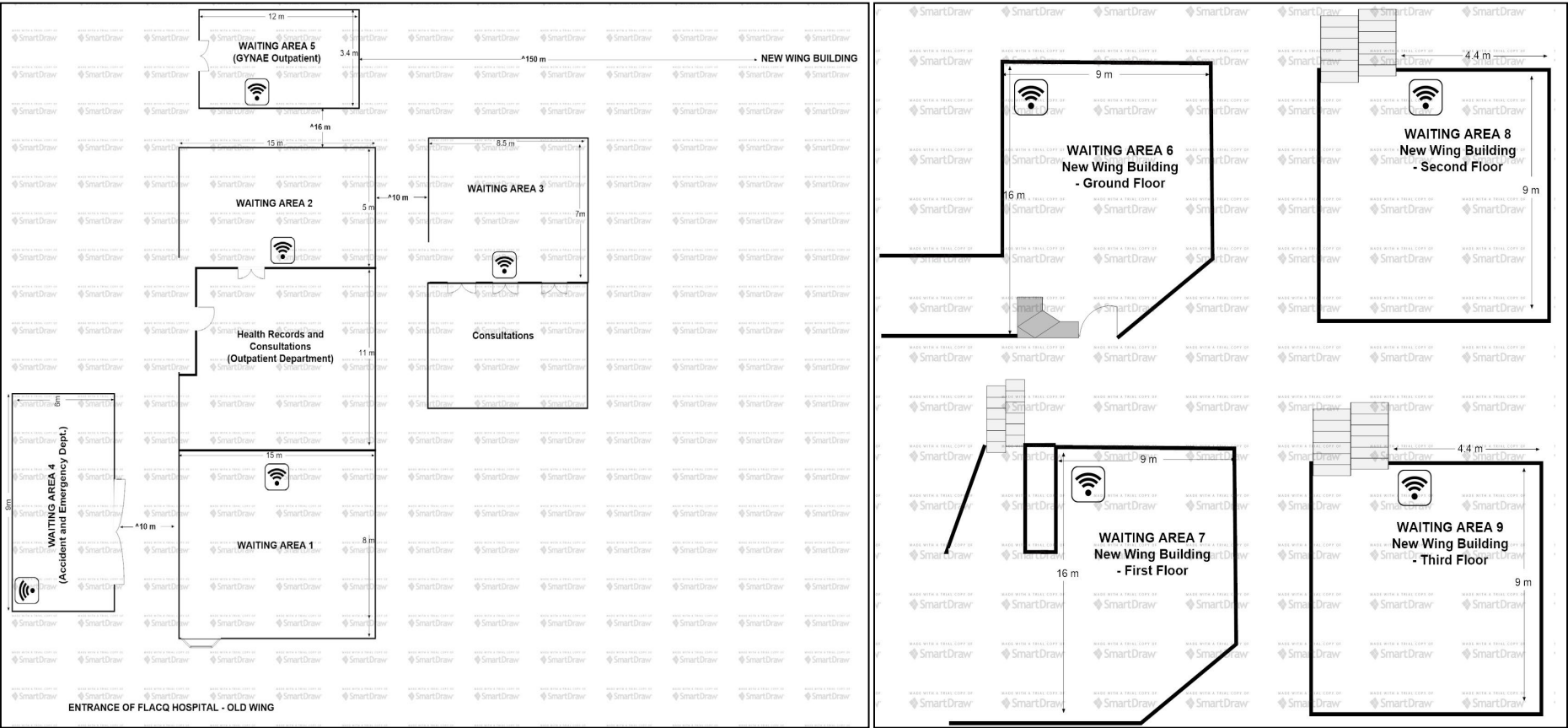
- | | |
|--------------------------------------------------|-------------------------------------------------|
| • Cardiac OPD
46' x 16'6"
19' x 11' | • Surgical OPD
21' x 16'
43' x 41' |
| • X-ray
27' x 20' | • Gynae OPD
40' x 28' |
| • Accident and Emergency
53' x 21' | • Medical OPD
32' x 29' |
| • Unsorted OPD
33' x 21'
22' x 40' | • Volcy CHC
32' x 29' |
| • MOT
36' x 21'
22' x 14' | • Pediatric
29' x 10' |

Subramania Bharati Eye Hospital - Moka

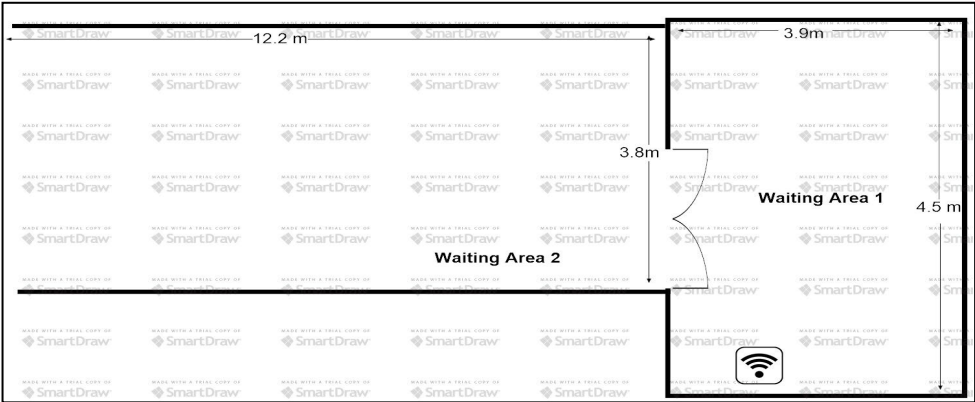




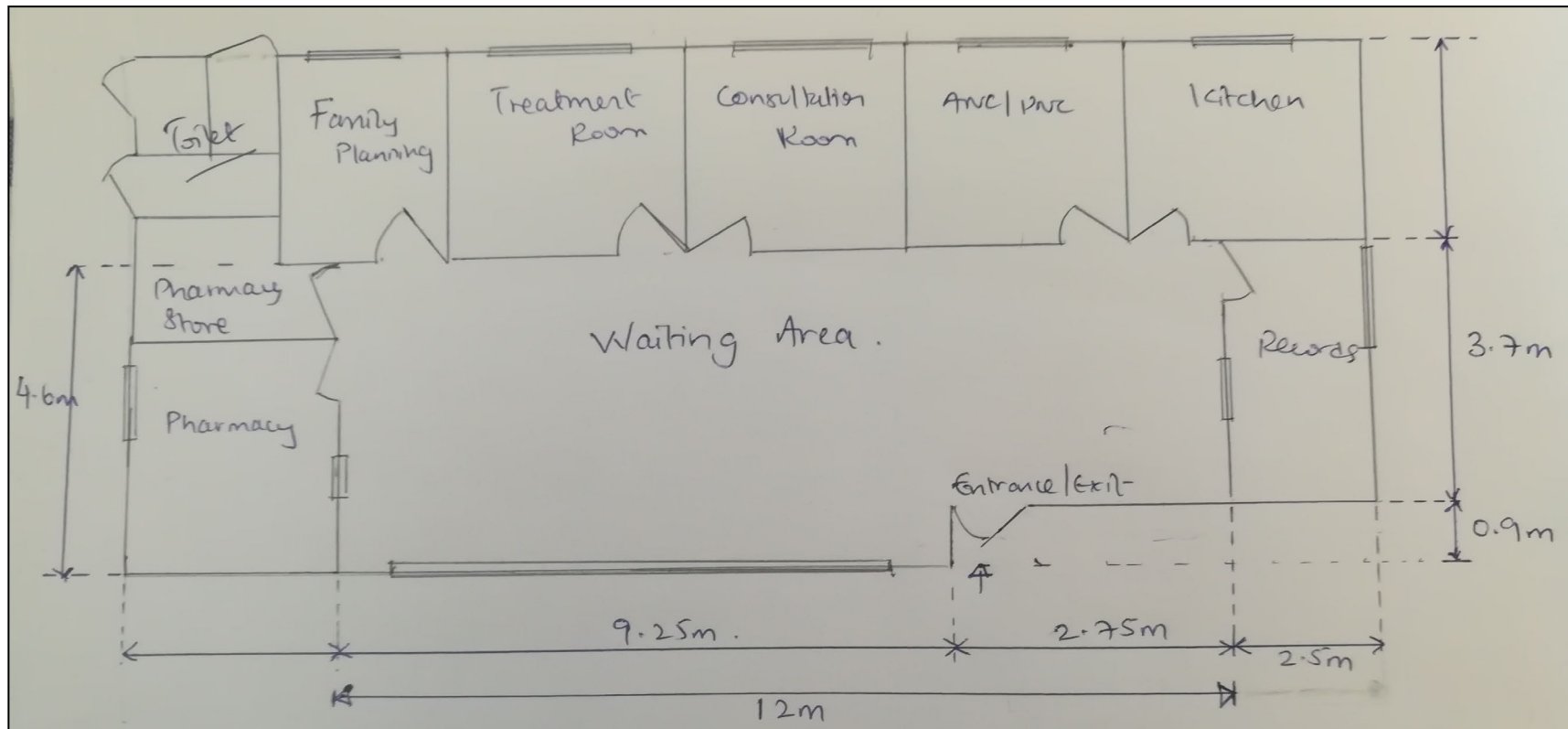


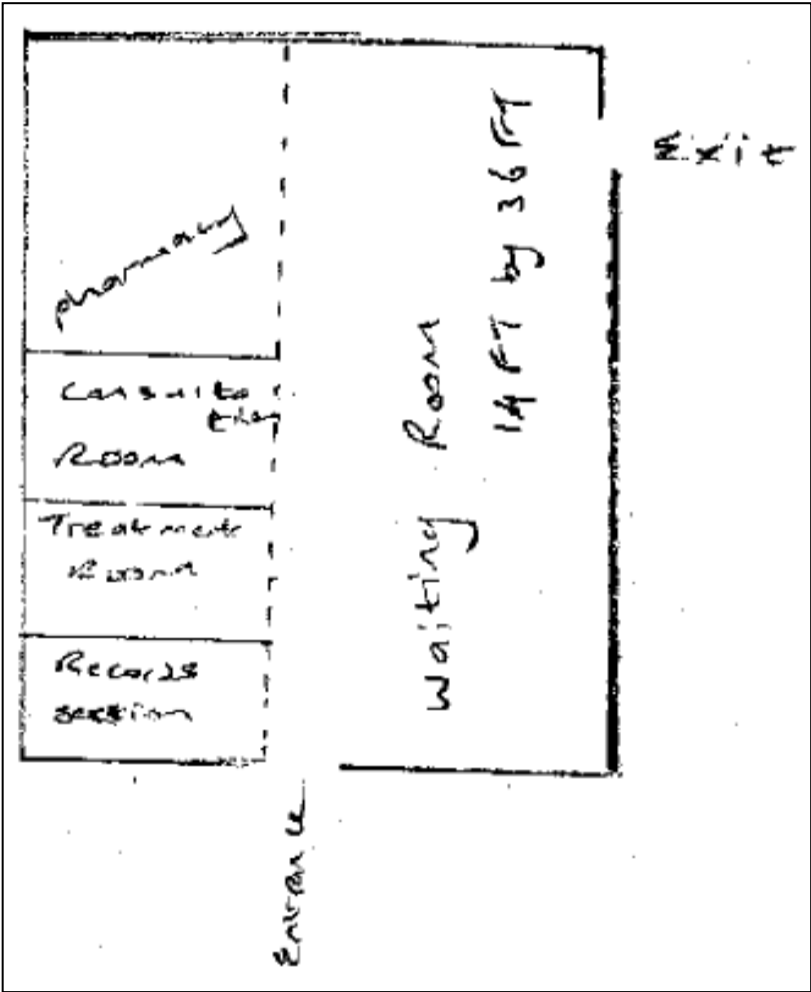


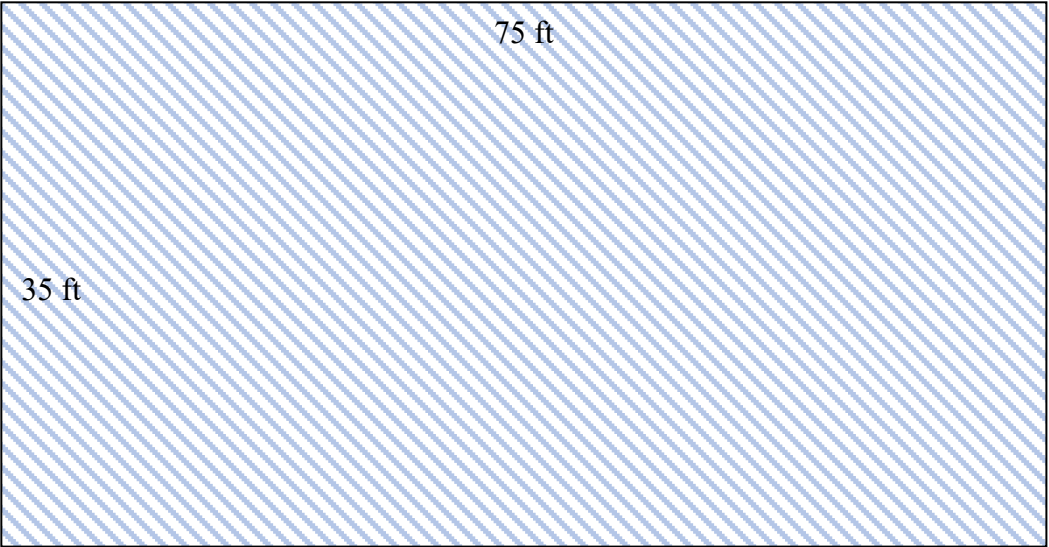
Haemodialysis Unit of Dr Bruno Cheong Hospital – Location: Riche Mare

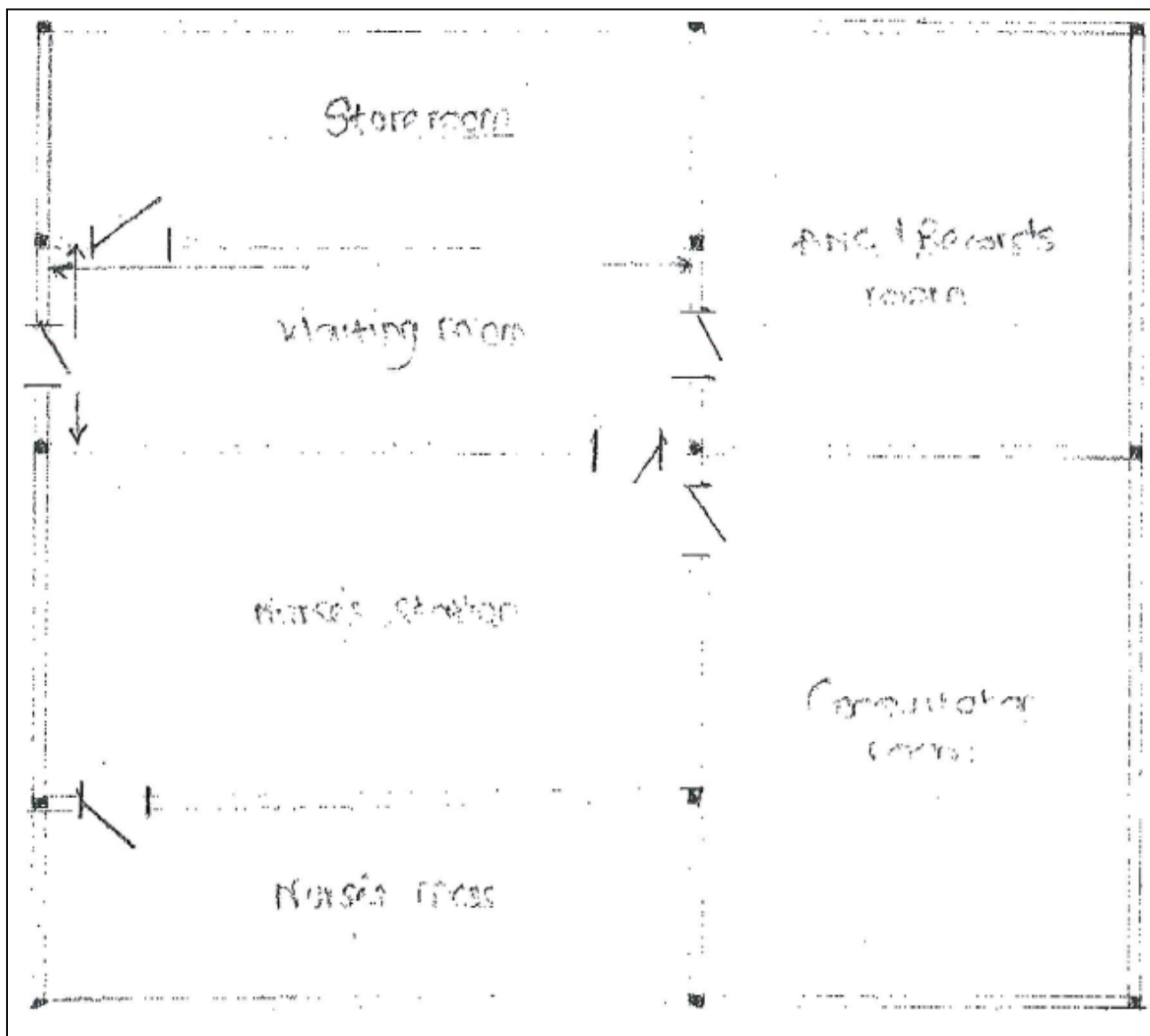


Quatre Cocos Community Health Centre

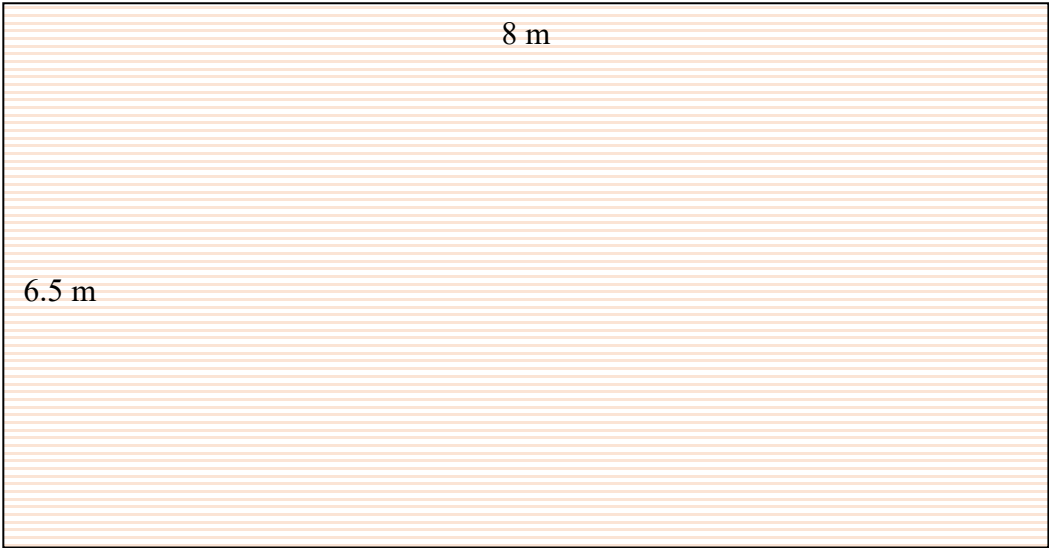


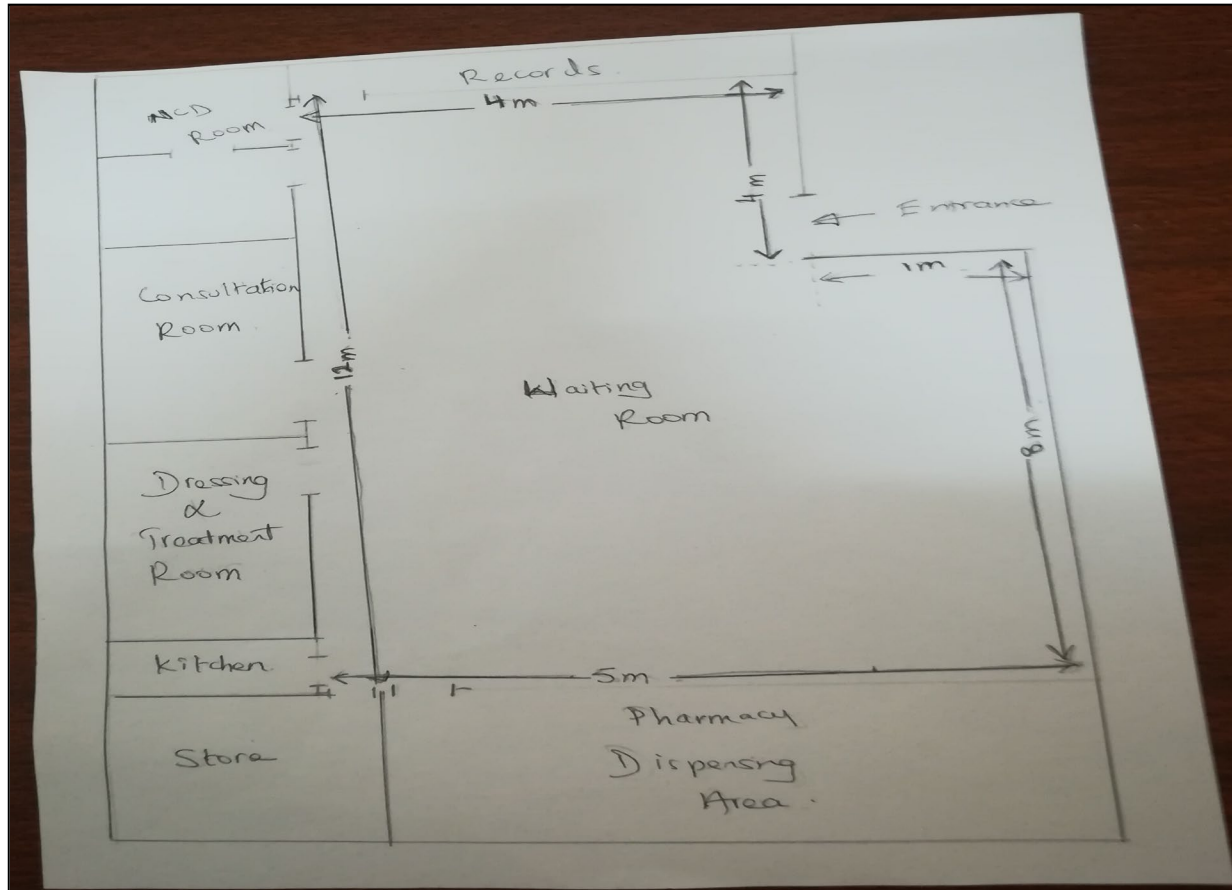


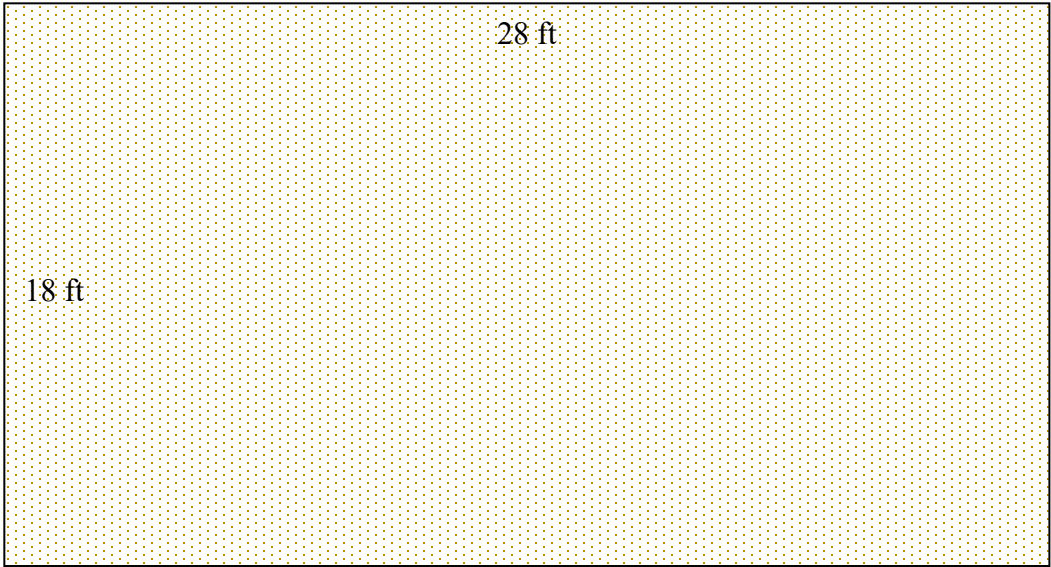




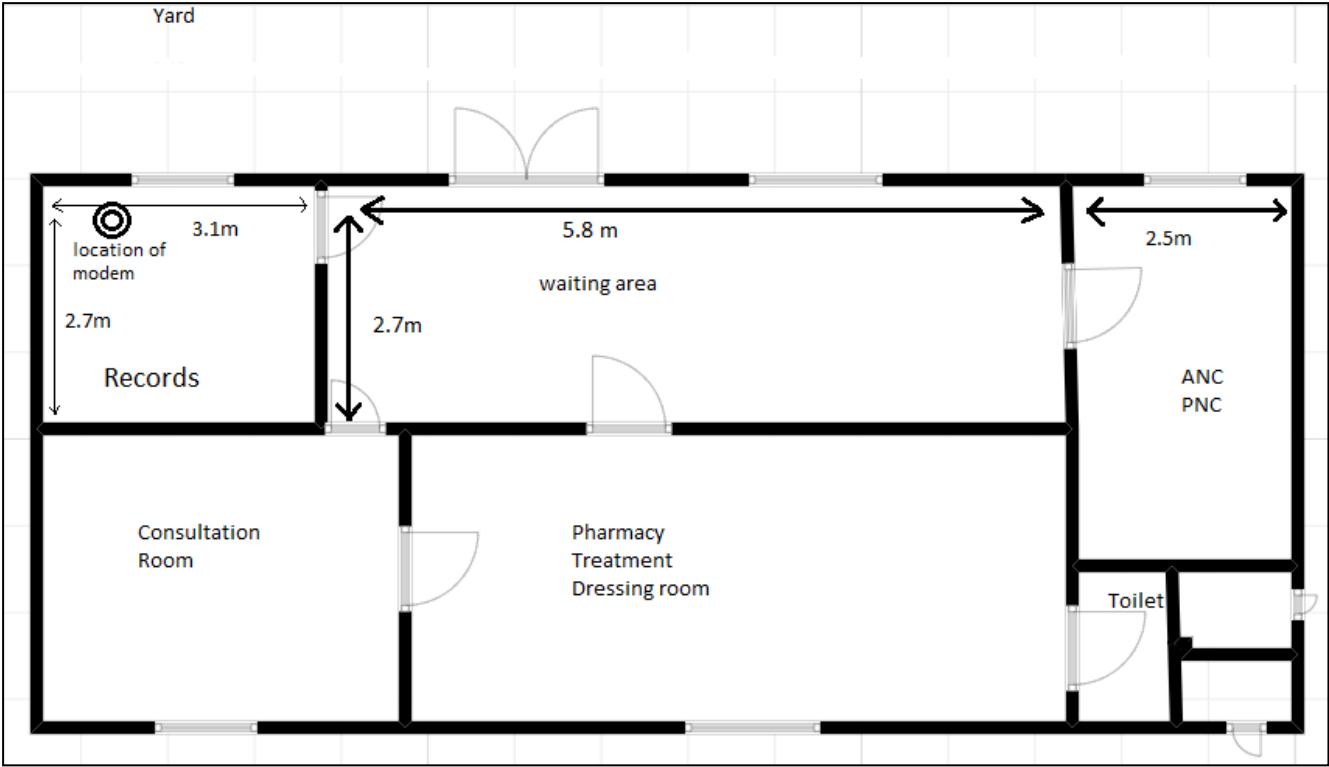
Flacq Area Health Centre

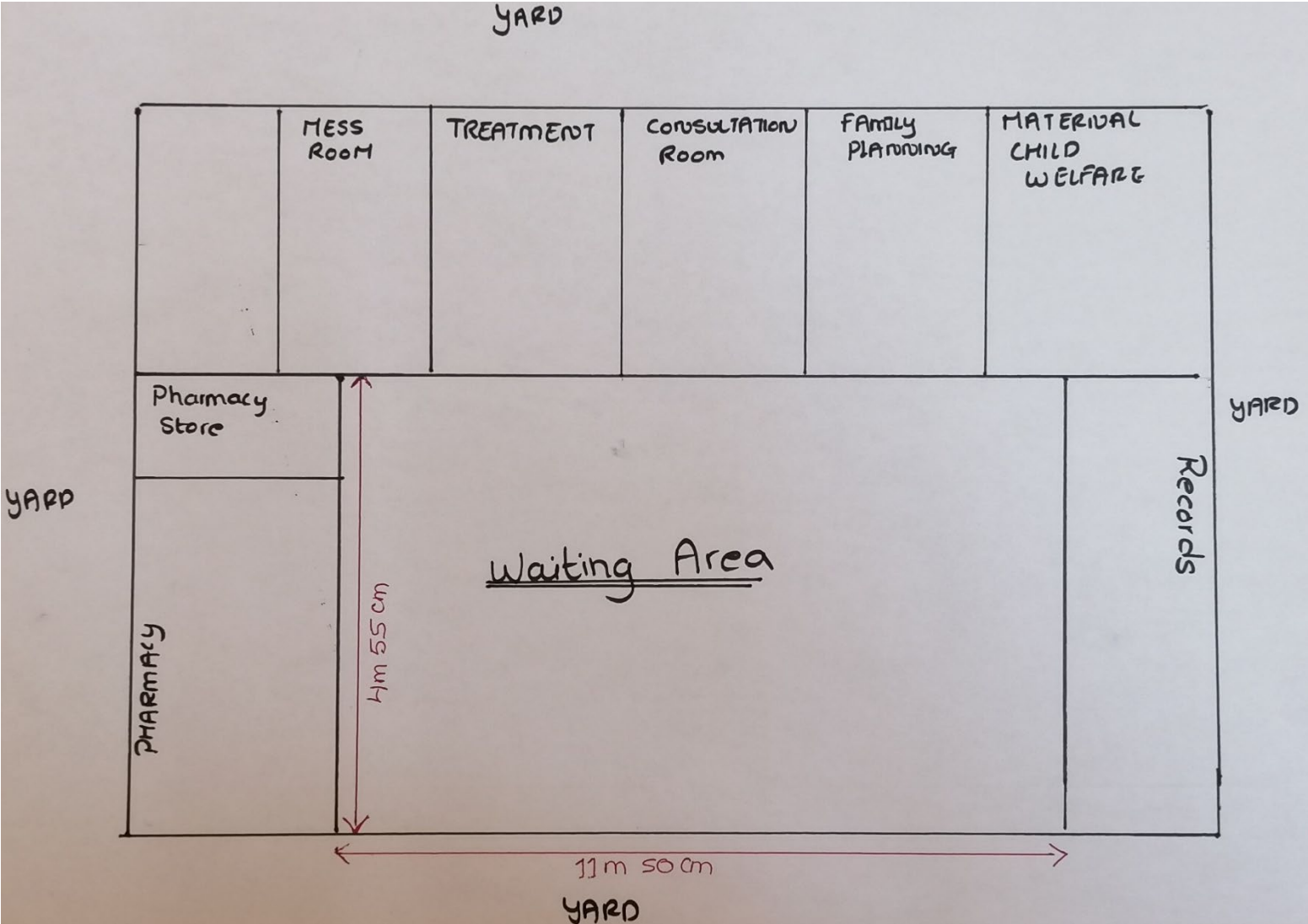




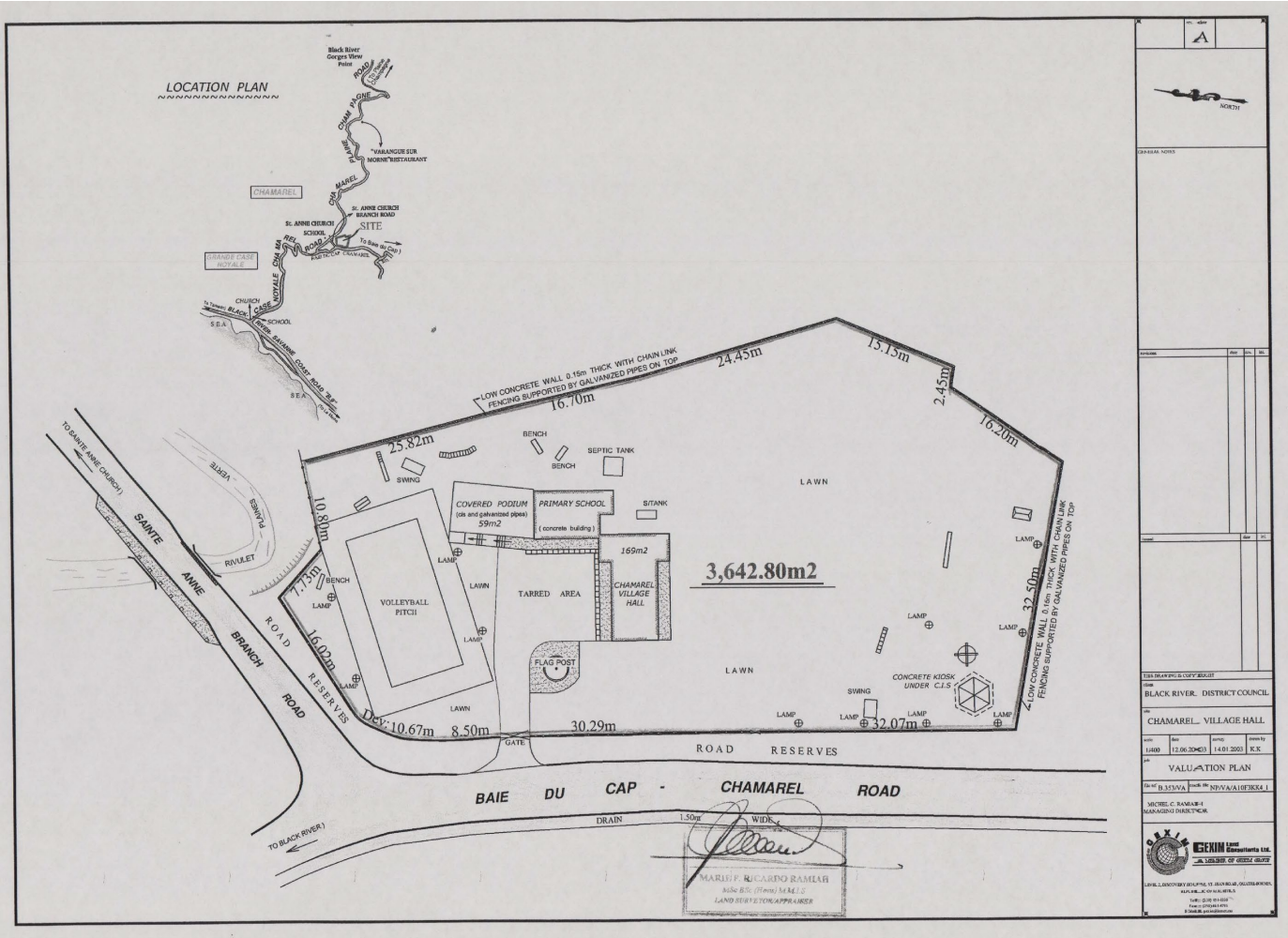


Camp Ithier Community Health Centre

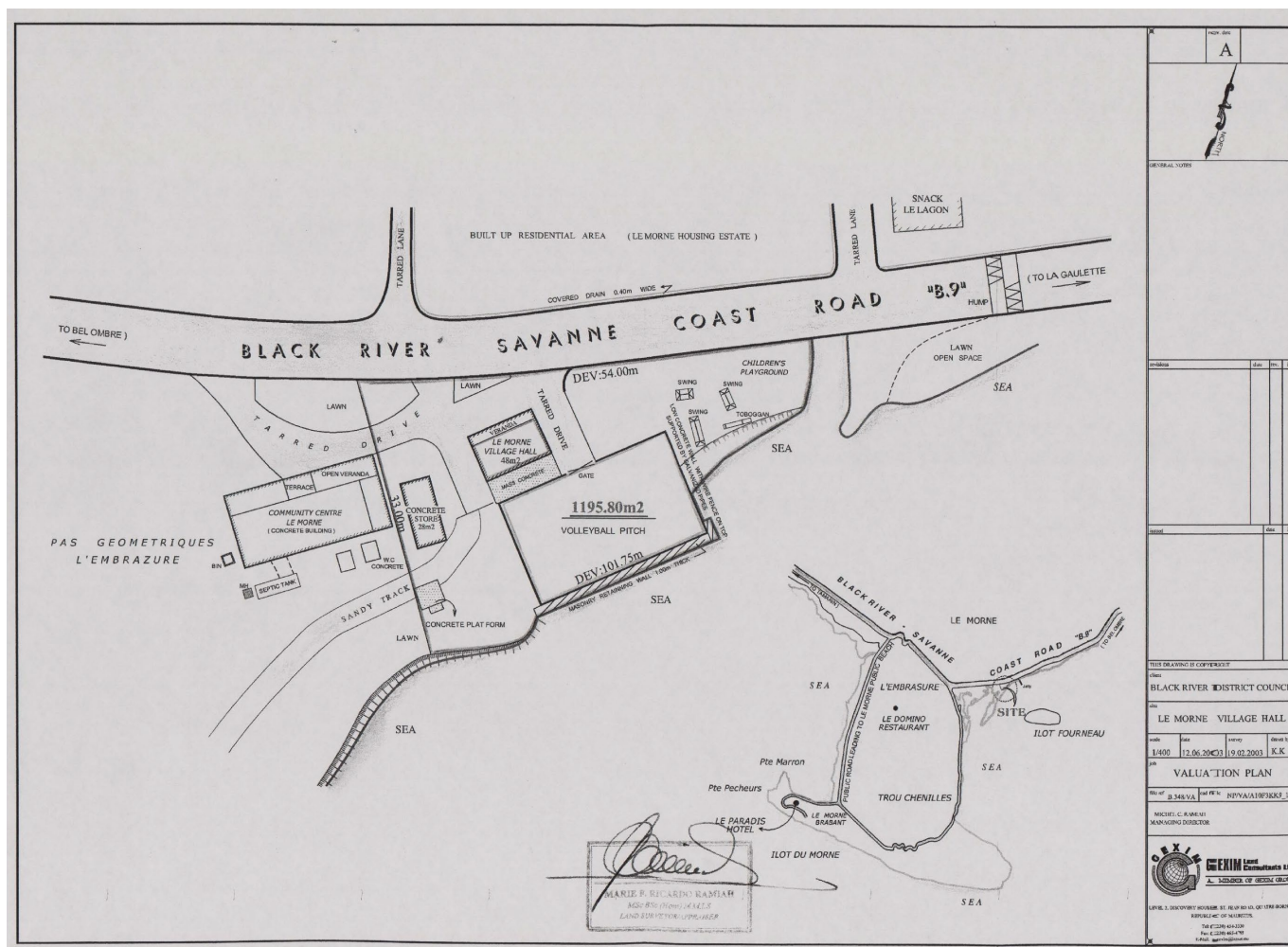




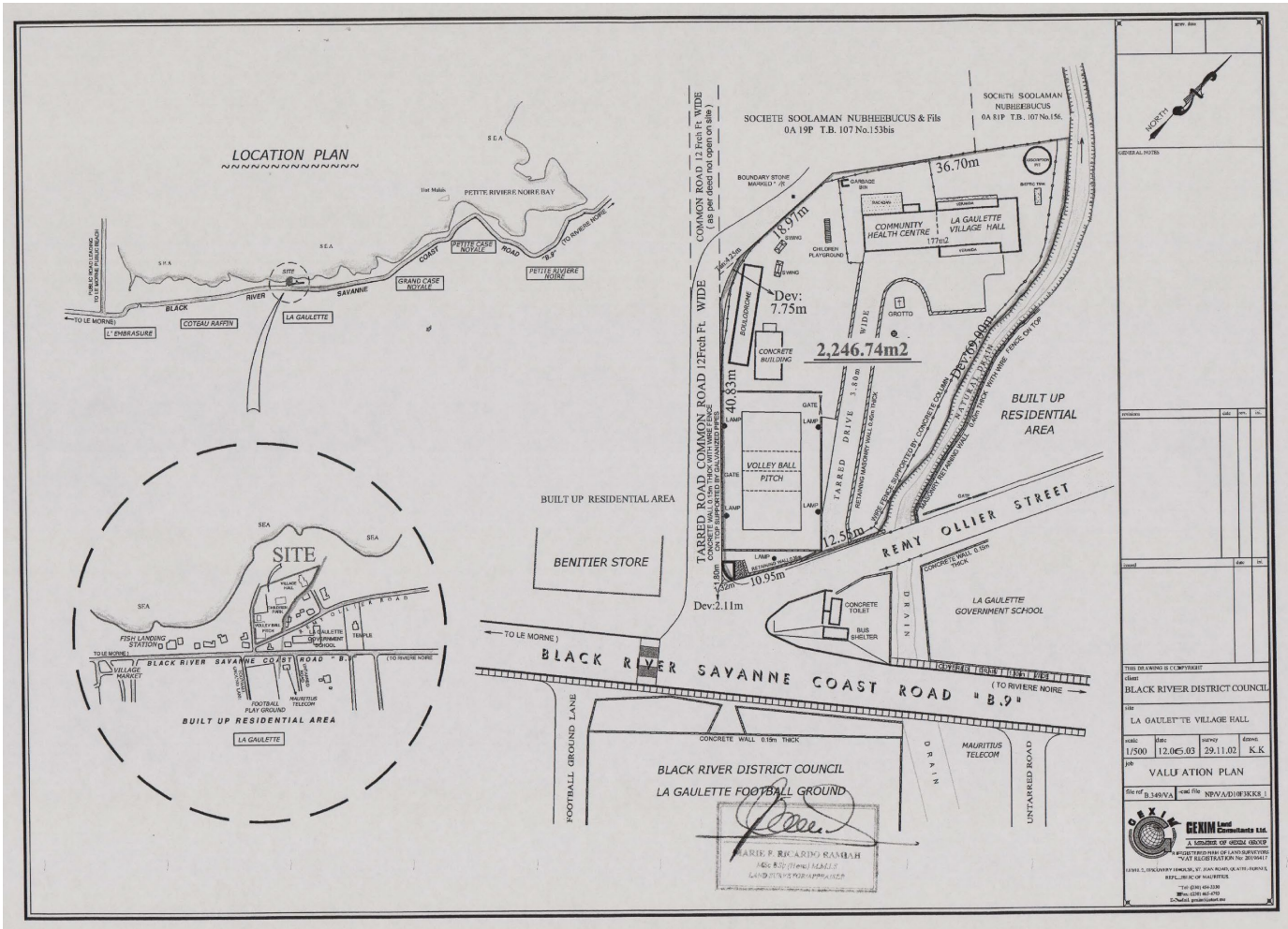
Chamarel Village Hall



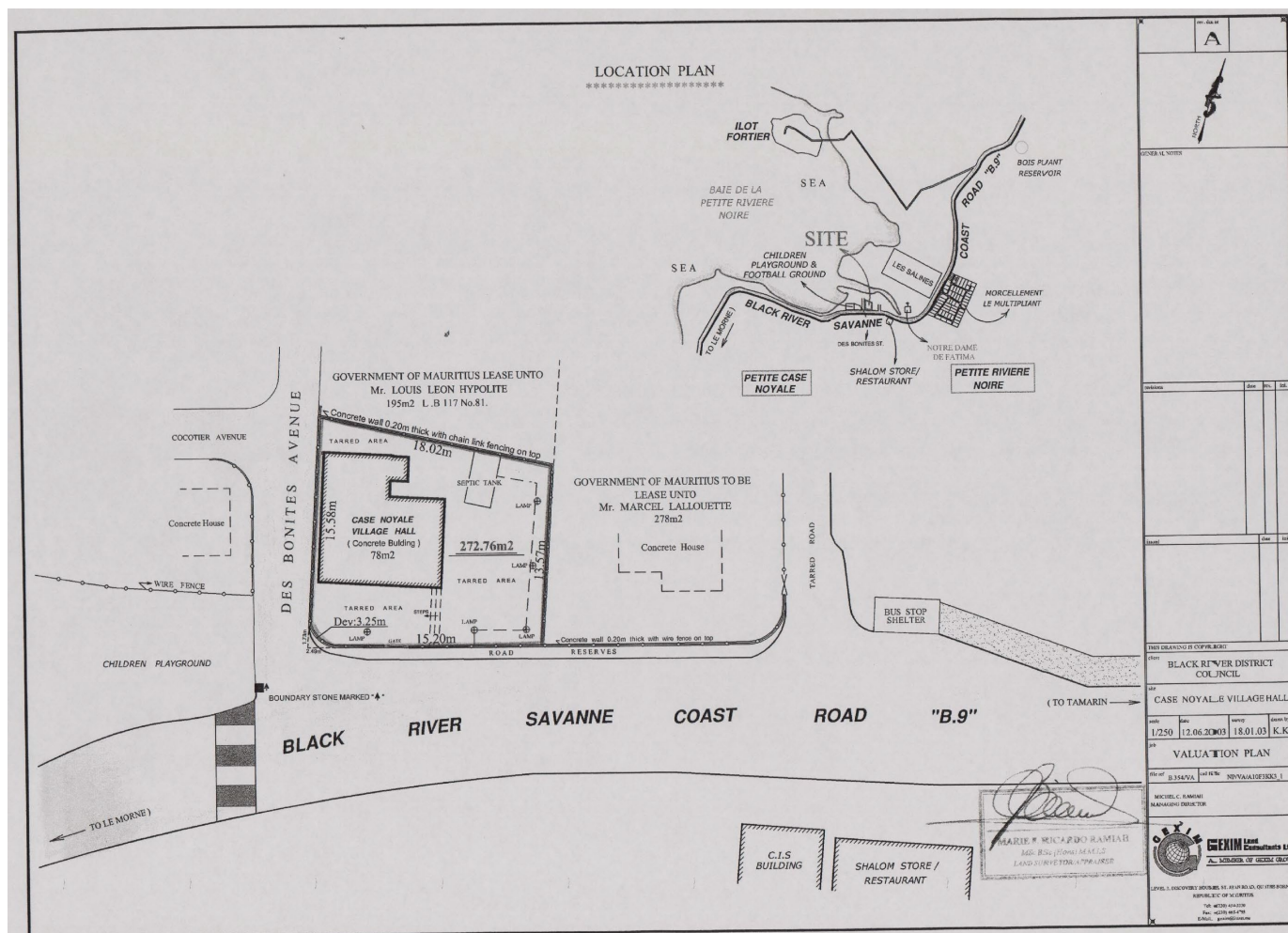
Le Morne Village Hall



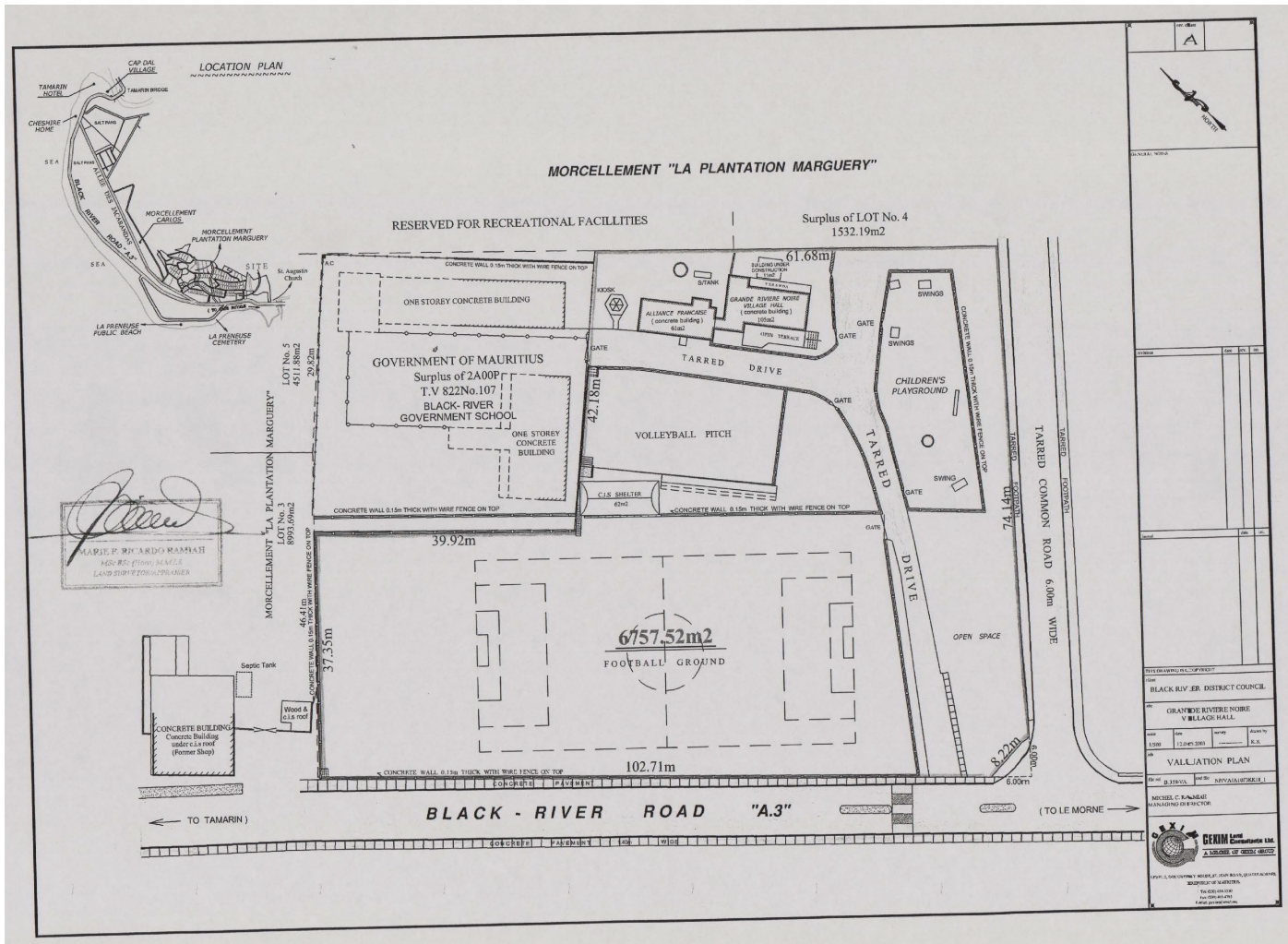
La Gaulette Village Hall



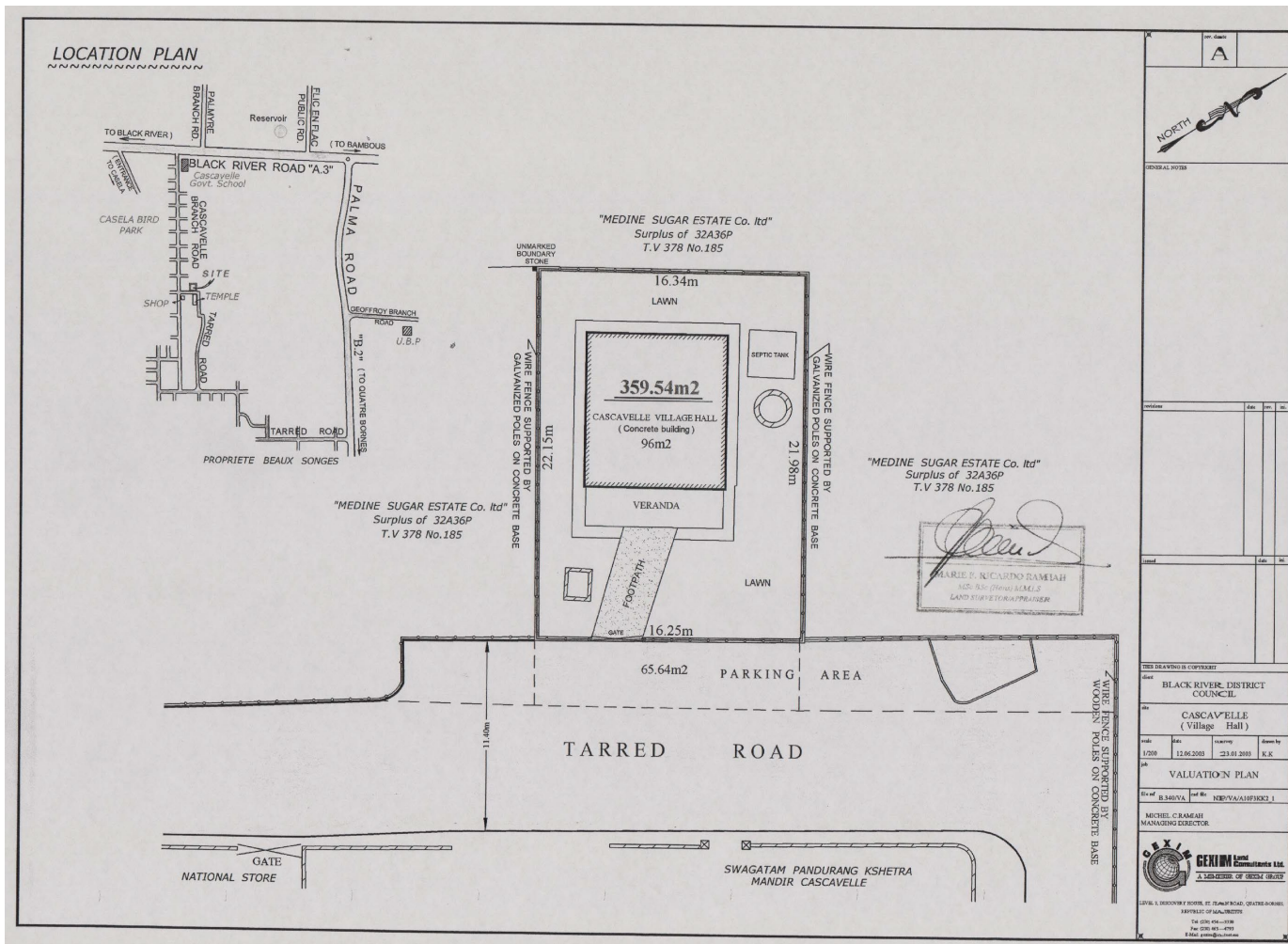
Case Noyale Village Hall



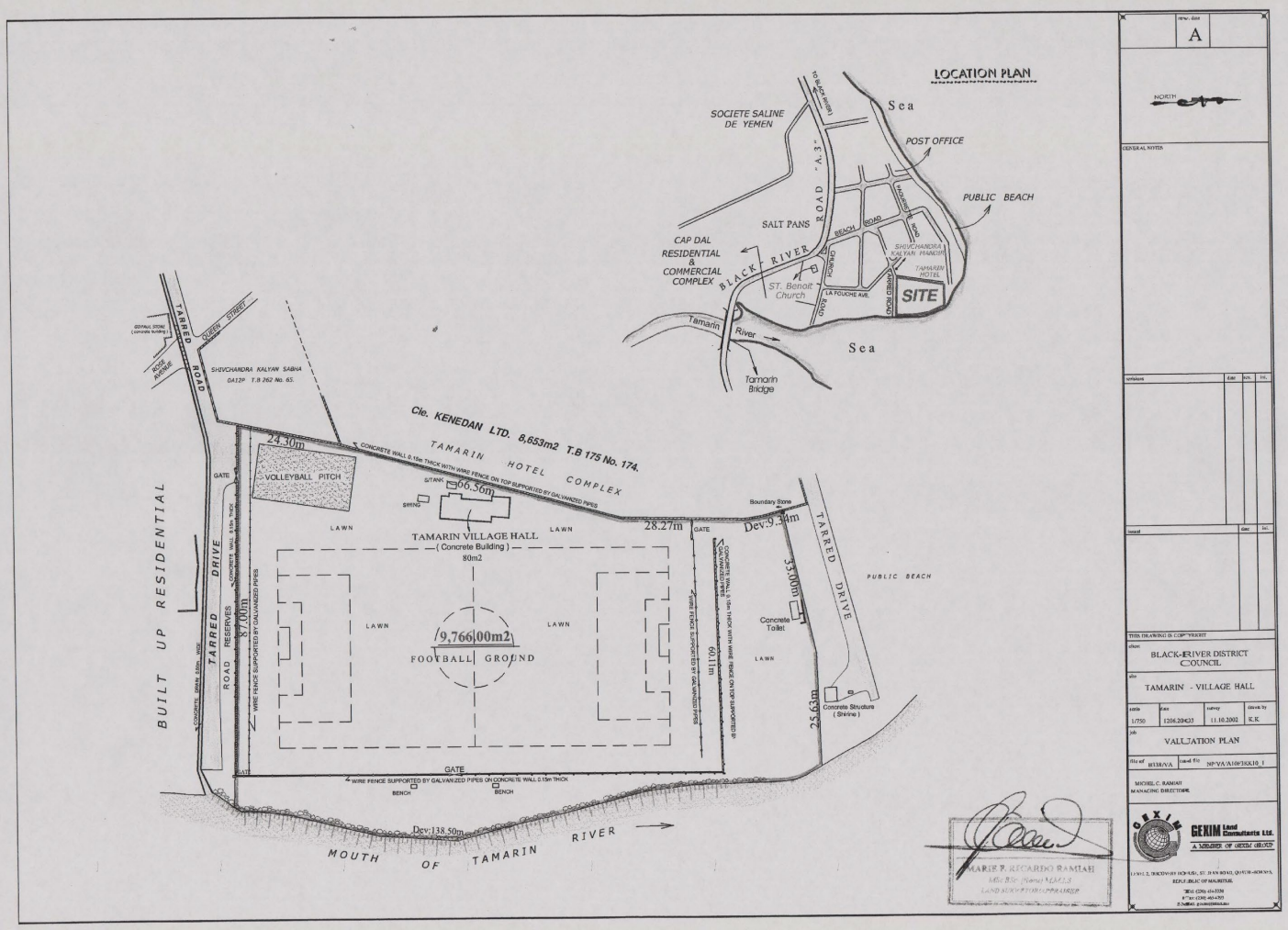
Grande Riviere Noire Village Hall



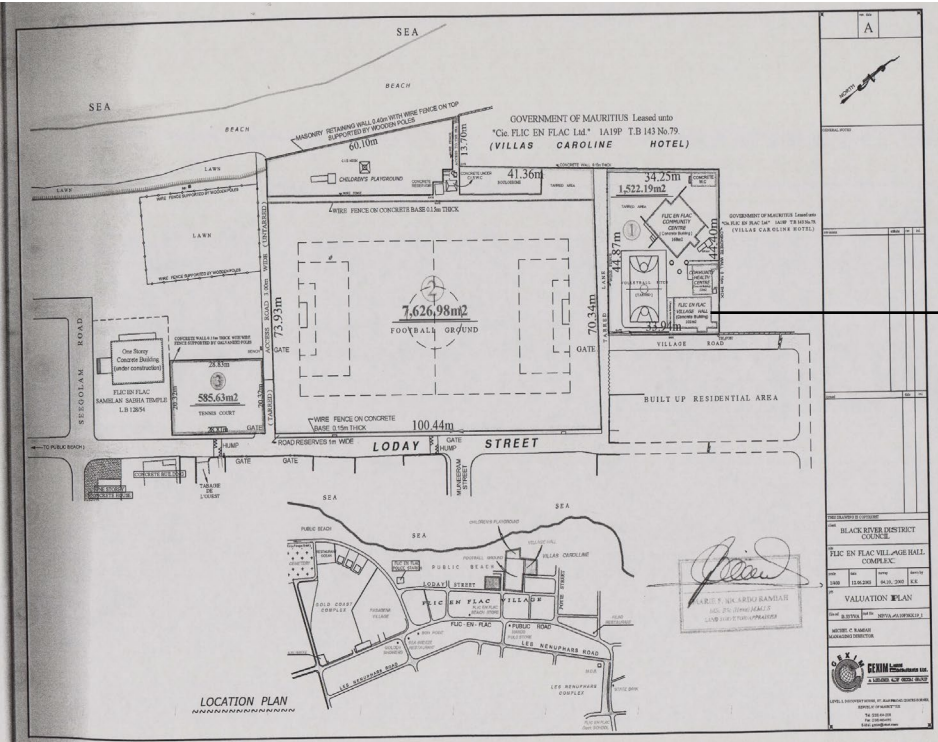
Cascavelle Village Hall



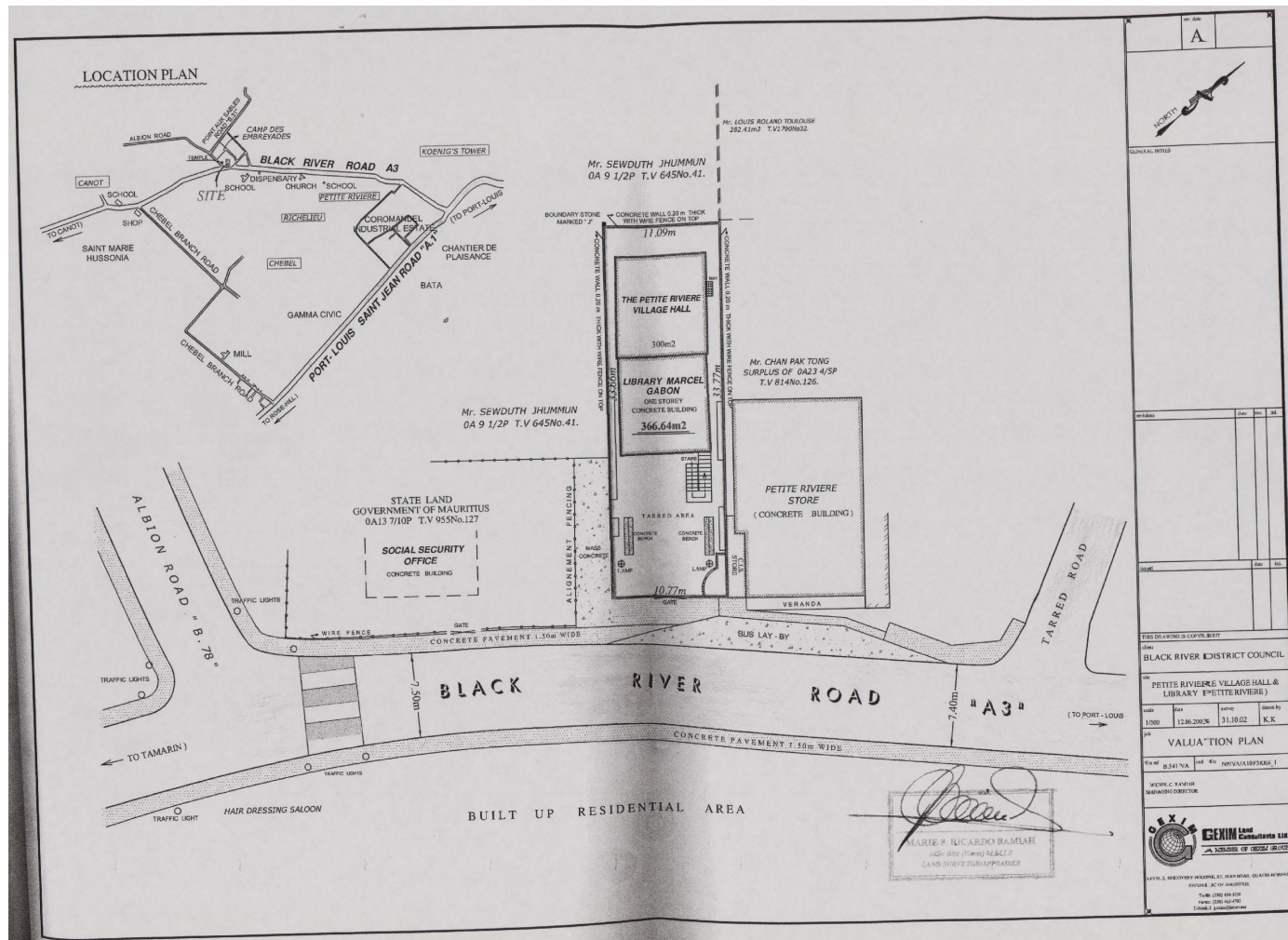
Tamarin Village Hall



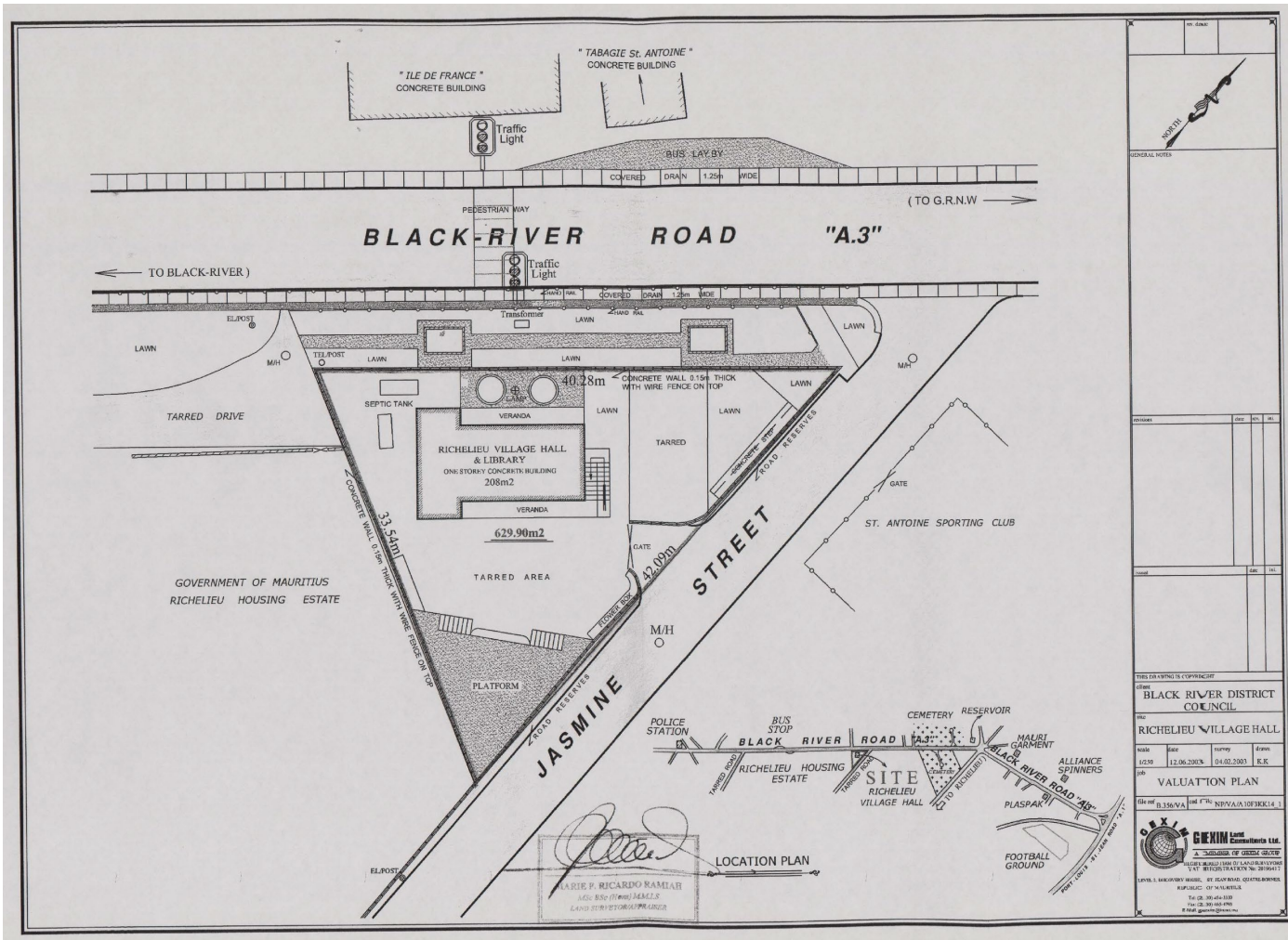
Flic en Flac Community Health Centre



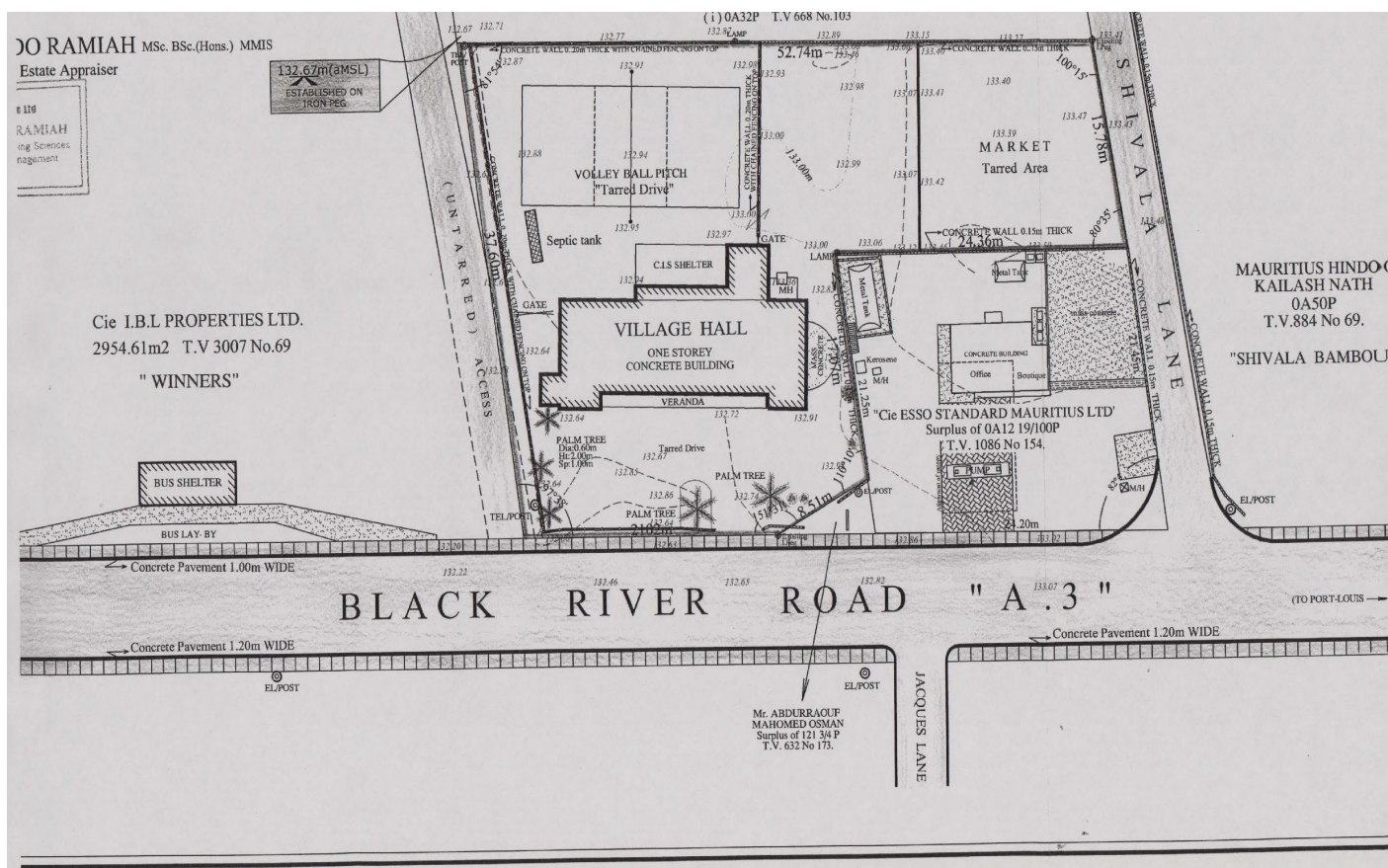
Petite Riviere Village Hall



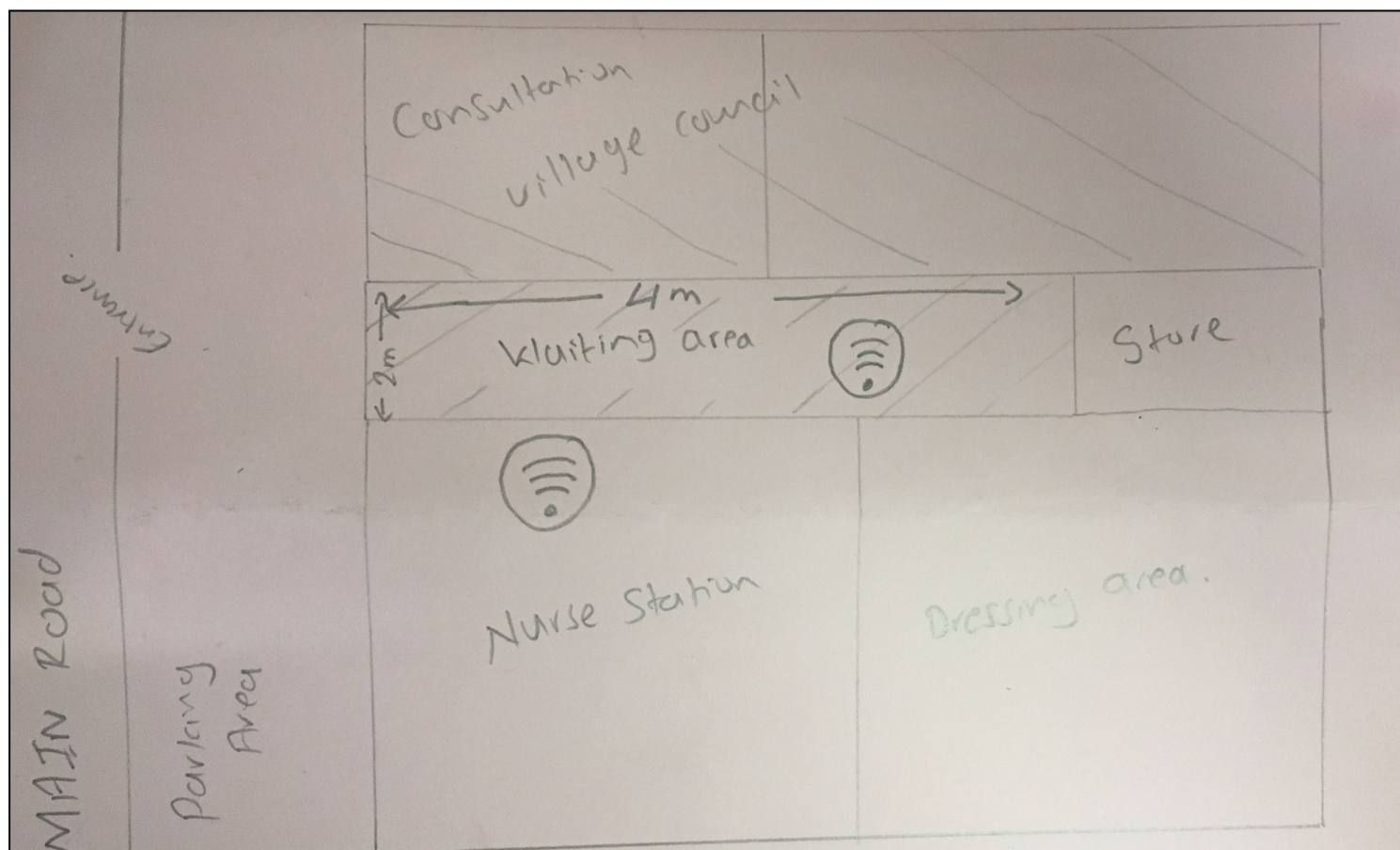
Richelieu Village Hall



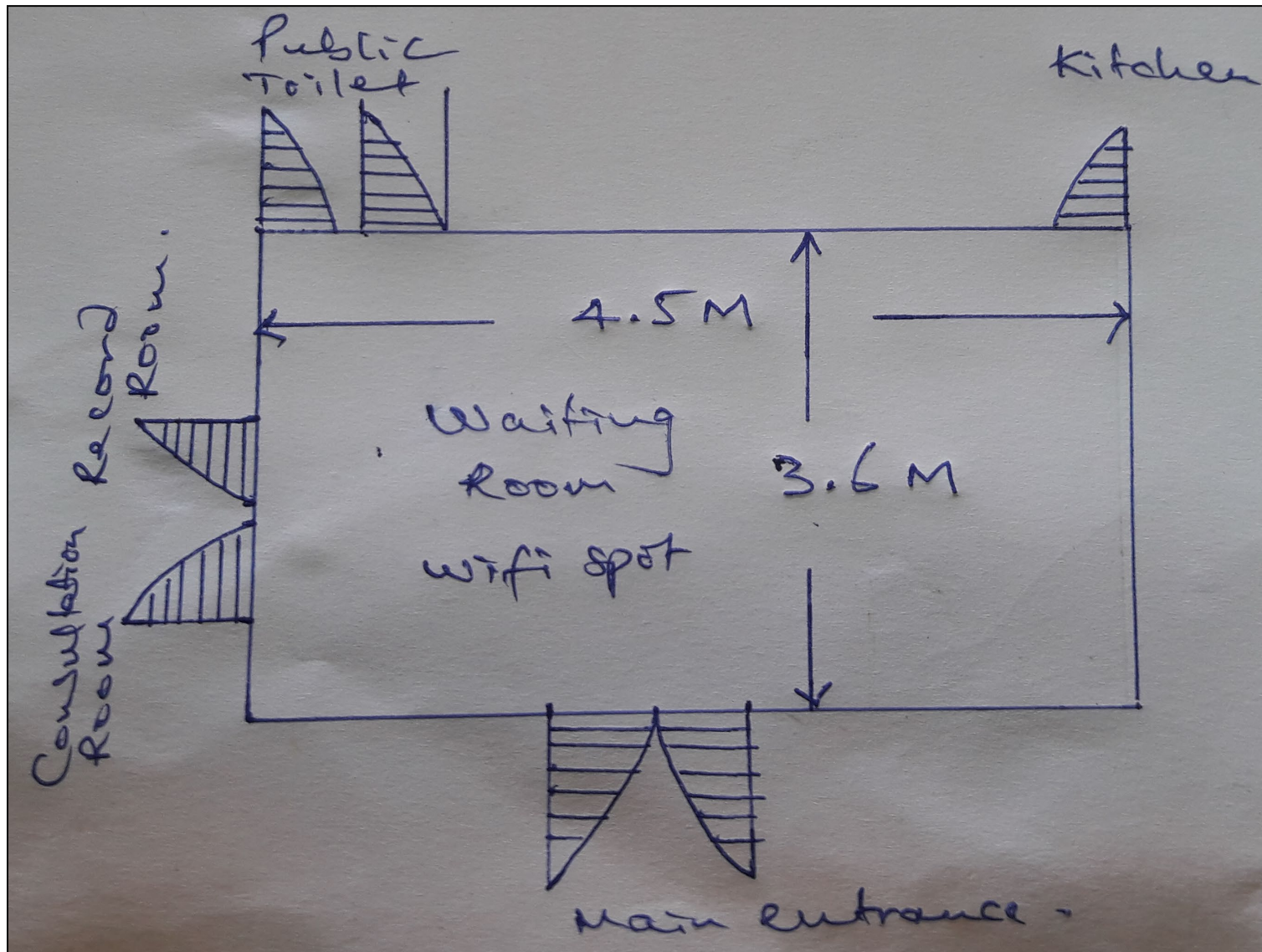
Bambous Village Hall



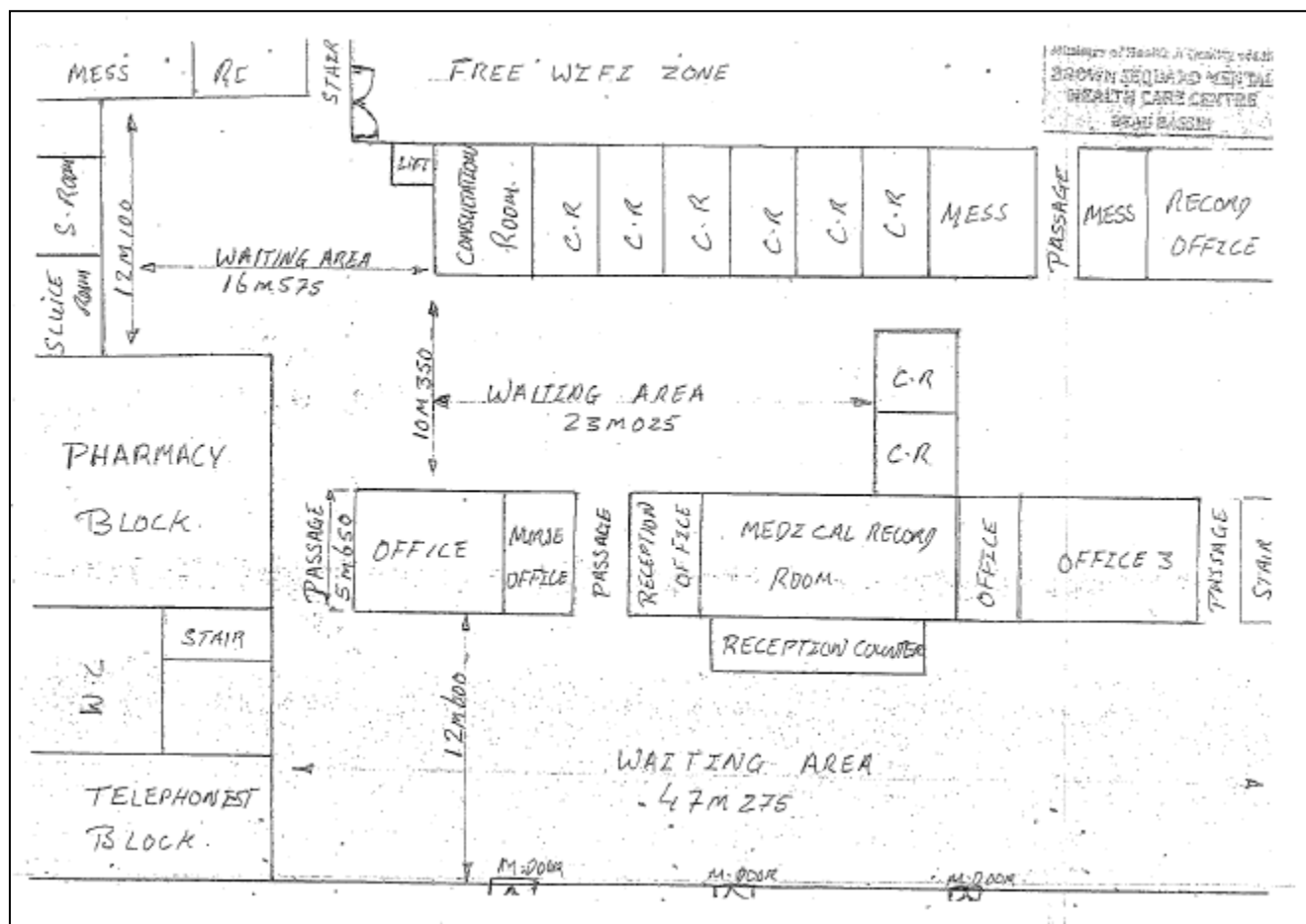
Camp de Masque Dr Saxena Community Health Centre



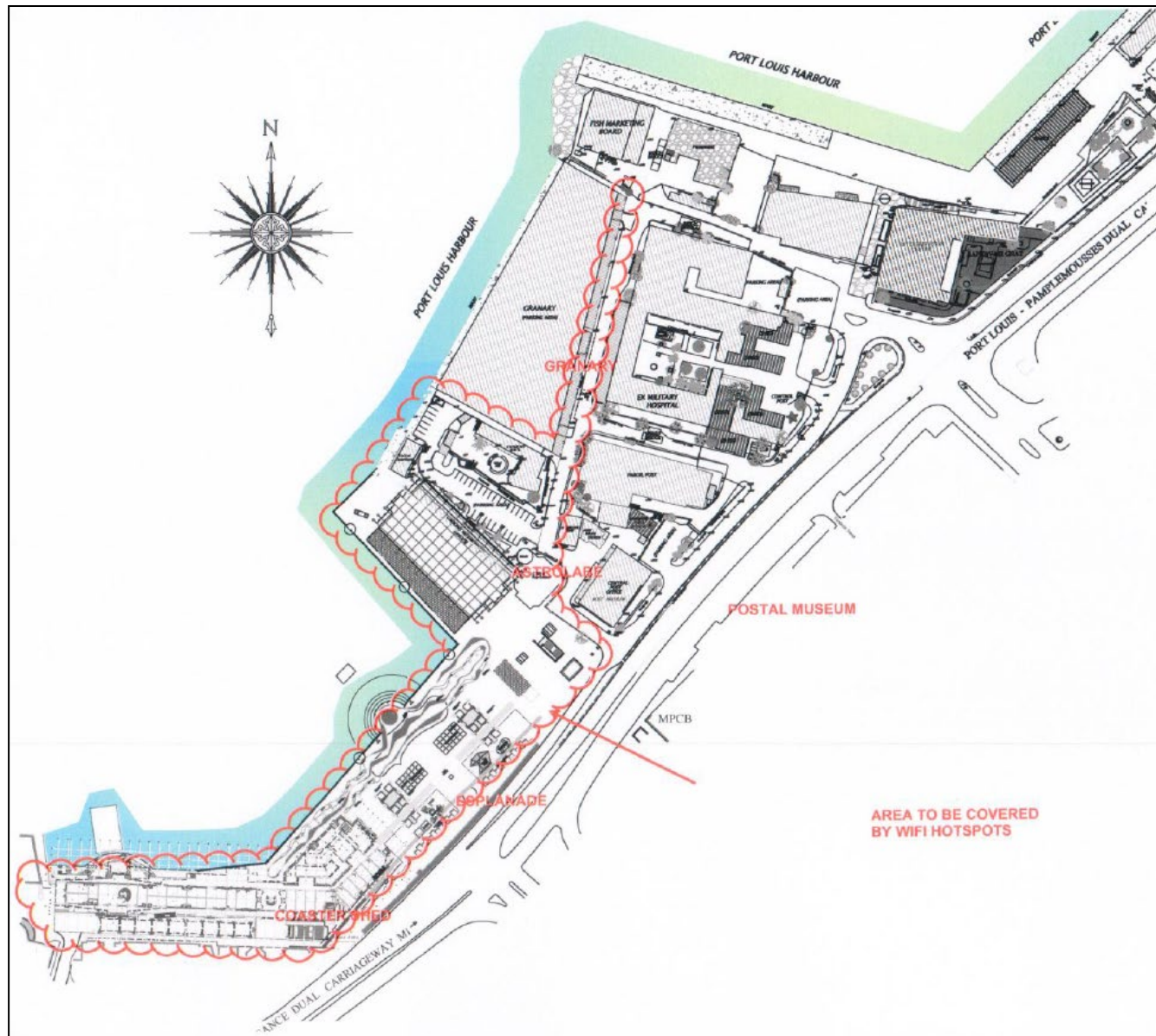
Tamarin Community Health Centre



Brown Sequard Mental Health Care Centre



Port Louis Waterfront – Esplanade / Port Louis Waterfront - Parking Area



ANNEX D
(Priced Activity Schedule)

Region	Cost of the 'Universal Service'						Total Amount for 3 years (Excl of VAT) Rs	Total Amount for 3 years (Incl of VAT) Rs
	Year 1 Rs	VAT Year 1 Rs	Year 2 Rs	VAT Year 2 Rs	Year 3 Rs	VAT Year 3 Rs		
Black River								
Flacq								
Grand Port								
Moka								
Pamplemousses								
Plaines Wilhems								
Port Louis								
Riviere du Rempart								
Savanne								
Rodrigues								
Total								

ANNEX E
(draft Key Performance Index)

KPI	REMARKS
Service availability or uptime - as monitored centrally at regular interval (on a weekly basis). Report need to be submitted	Verifiable by the Employer on the dedicated platform of the supplier(s)
Service outage as monitored centrally at regular interval (on a weekly basis). Report need to be submitted	Verifiable by the Employer on the dedicated platform of the supplier(s)
Service degradation - a minimum download speed of 2 Mbps per user for 80% of the time;	Verifiable by the Employer on the dedicated platform of the supplier(s)
Mean time to respond e.g. 2 hours - All Service requests need to be recorded with response time also recorded.	Verifiable by the Employer on the dedicated platform of the supplier(s)
Mean time to recover e.g. Max 24 hours. After which penalty for non-performance will apply	Verifiable by the Employer on the dedicated platform of the supplier(s)
Number of Unique Users	Measures the number of unique users connected (Verifiable by the Employer on the dedicated platform of the supplier(s))
Average Session Time Per User	Measures average session time per user (Verifiable by the Employer on the dedicated platform of the supplier(s))
DL Average Data Rate	Measures the DL average throughput provided in Mbps (Verifiable by the Employer on the dedicated platform of the supplier(s))
UL Average Data Rate	Measures the UL average throughput provided in Mbps (Verifiable by the Employer on the dedicated platform of the supplier(s))

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