



Date: 9 December 2021

To: E-Dealers' Licensees

AMENDMENT TO TERMS AND CONDITIONS OF E-DEALERS' LICENCE

All Licensees are hereby informed that pursuant to Clause 11(c) of the Terms and Conditions of their E-Dealers' Licence, the ICT Authority has amended the licensing terms and conditions as hereunder specified:

A. Existing Clause 5 is removed and replaced by new Clause 5 and reads as follows:

5. *Where fee in respect of the Licence remain unpaid for a period of one (1) year, the Licence shall lapse in accordance with Section 24(9)(b) of the Act.*

The Licence shall not be renewed unless the Licensee has paid any outstanding amount on the Licence or any other licence issued to the Licensee under Section 24 of the Act.

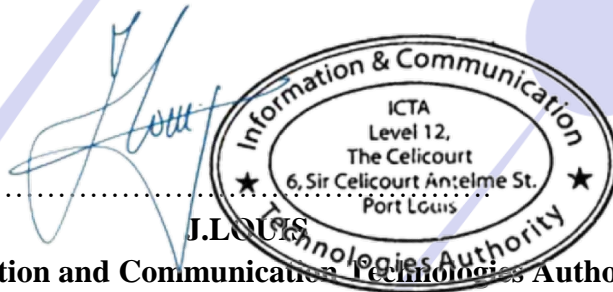
B. New Clause 6A has been introduced just after existing Clause 6 and reads as follows:

6A *Where the Licensee is engaged in the commercialisation of refurbished ICT equipment, the Licensee shall:*

- a. *ensure that the refurbished ICT equipment has been vigorously vetted and repaired, implying that the products have been through some extreme levels of checking and renovation prior to sale to end-users;*
- b. *import only ICT equipment as close as possible to the latest regeneration of new products. For example, mobile phones with only 2G or 3G functionalities should be avoided;*
- c. *ensure that only quality and safe refurbished ICT equipment are imported for commercialisation in Mauritius;*
- d. *ensure that the products are properly labelled as 'certified refurbished' or 'manufacturer refurbished' to guide the consumers as to the quality of the product at the time of purchase;*

- e. ensure that all refurbished mobile devices commercialised have genuine International Mobile Equipment Identity (“IMEI”). Tampering with the IMEI of a mobile device is an offence under the ICT Act;*
- f. provide a warranty of at least six months from the date of purchase; and*
- g. provide the customer with the possibility of returning the product within a minimum period of 14 days should he be dissatisfied with the product.”*

Licenseses are notified that the above amendments take immediate effect and all other terms and conditions of the Dealers’ Licence remain unchanged.



J. LOUIS
For Information and Communication Technologies Authority