



INFORMATION & COMMUNICATION
TECHNOLOGIES AUTHORITY

COMMUNIQUÉ

Consolidated ICTA directives issued for the ICT sector

The Information and Communication Technologies Authority (ICTA) has issued its consolidated directives for the ICT sector. These directives shall be cited as the Consolidated ICTA Directives 2022. They can be consulted on the ICTA website at the following link:

https://www.icta.mu/documents/2022/07/consolidated_ICTA_directives_2022.pdf

Pursuant to section 17(3) of the ICT Act 2001, as amended, the ICTA had issued over the past 20 years several Telecommunication Orders and Telecommunication Directives to its operators. In order to provide a more user-friendly framework, the ICTA has decided to consolidate all the directives that are still valid as at date, while removing obsolete provisions contained therein, where applicable.

The Consolidated ICTA Directives 2022 have come into operation on 5 July 2022 and replace a total of 35 Telecommunication Orders and Telecommunications Directives. Such a consolidated document will allow the operators and the industry at large to have a better visibility on the directives in the following sectors:

- Voice Interconnection (Chapter 1)
- Tariff for Voice Telephony (Chapter 2)
- Carrier Selection (Chapter 3)
- Curtailing Mobile Phone Theft (Chapter 4)
- Record Keeping of Customers by ICT Service Providers (Chapter 5)
- Obligations of Licensed Dealers (Chapter 6).

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