

SESSION 3 – TECHNICAL FRAMEWORK – INFRASTRUCTURE

Day 1, 14:15–16:00 | Round Table – Participatory

Competition group

In this session your group joins **Table 8 – Regulation & Policy**

Host focal point: Djodee Cooposamy

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on the most suitable technical set-up and database model for Mauritius.

Point your group should raise at the host table

Does the exclusive licence (3.1) and the choice of database model keep the MNP system neutral and open to all operators?

Clauses being assessed at Table 8

Clause	Text
1.2	1.2 The successful applicant shall be responsible for the establishment, administration, operation and maintenance of a Mobile Number Portability system, based on the All Call Query method, for the provision of Mobile Number Portability services in the Republic of Mauritius.
3.1	3.1 The MNP Service Provider licence shall allow the licensee to establish, administer and operate a Mobile Number Portability system to offer MNP services, on an exclusive basis, in the Republic of Mauritius.
5 (i)	(i) On-Premises Implementation: the MNP system shall be implemented on locally hosted, on-premises infrastructure, under continuous and manned supervision of the licensee.
5 (iv)	(iv) Open Standards Interface: The system shall support open standardised interfaces for seamless and multi-operator interoperability.

Report-back: the Table 8 focal point presents the agreed positions, including your group's views.

SESSION 4 – DIGITAL FINANCIAL SERVICES

Day 2, 09:00–10:30 | Round Table – Participatory

Competition group

In this session your group joins **Table 4 – Consumer Protection**

Host focal point: Nikhil Jorai

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on how porting can take place without disrupting mobile banking, payment services and OTPs.

Point your group should raise at the host table

Ensure DFS continuity does not become a reason for subscribers not to switch.

Clauses being assessed at Table 4

Clause	Text
5 (x)	(x) Digital Financial Services (DFS) Compatibility: The MNP system shall not cause disruption or degradation to DFS related applications including delivery of OTPs.
4 (iii)	(iii) ensure that the MNP system has the necessary infrastructure to enable subscribers to apply for MNP service easily, in a timely and secure manner;
7.1 (ix)	(ix) Description of call routing based on All Call Query mechanism for different call scenarios including on-net calls, off-net calls, termination of international calls to mobile numbers, international roaming. Description of routing mechanism with respect to P2P and A2P messages, including USSD, SMS etc. The applicant shall demonstrate how the MNP system will ensure the reliable, secure and efficient delivery of messages especially in the context of DFS related applications such as OTP and financial transaction notifications, as well as for OTTs.

Report-back: the Table 4 focal point presents the agreed positions, including your group's views.

SESSION 5 – TECHNICAL FRAMEWORK – CALL FLOWS

Day 2, 10:45–13:00 | Round Table – Participatory

Competition group

In this session your group joins **Table 3 – Financial**

Host focal point: Nilofur Rohimbux and Pouvanah Sockalingum

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on how calls and messages will reliably reach ported numbers.

Point your group should raise at the host table

Effect of IUCs and on-net/off-net pricing on competition once numbers are ported.

Clauses being assessed at Table 3

Clause	Text
2.3	2.3 In order to create a level playing field among PLMN operators, the Authority introduced regulatory measures upon liberalisation of the telecom sector, which included direct peering and the implementation of Interconnection Usage Charges (IUC) in relation to voice and SMS services. The ICT Authority also carried out migration towards 8-digit numbering plan for mobile networks in September 2013, in view of providing adequate numbering capacity for public land mobile services.
4 (v)	(v) make available updated porting information to all relevant operators (e.g. PLMN, PSTN, ILD) to enable efficient routing of calls to recipient networks;
7.1 (vi)	(vi) Technical provision or upgrade required from relevant operators in order to interoperate with the MNP system, including estimated costs for such provision/upgrade.

Report-back: the Table 3 focal point presents the agreed positions, including your group's views.

SESSION 6 – CHARGING AND COST RECOVERY MODEL

Day 2, 14:15–16:00 | Round Table – Participatory

Competition group

In this session your group joins **Table 3 – Financial**

Host focal point: Nilofur Rohimbux and Pouvanah Sockalingum

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on the principles of the charging model and how the costs of the MNP system will be recovered.

Point your group should raise at the host table

Whether charges or porting fees become a barrier to switching.

Clauses being assessed at Table 3

Clause	Text
7 (ii)	ii) A business plan, incorporating a financial plan demonstrating the financial viability and sustainability, both in terms of profitability and cashflow, of the MNP service over at least a 10 year period. The financial plan shall provide details about its committed and budgeted investment, financing, anticipated revenues, in relation to the scale being deployed, while also indicating when the applicant expects to move into profit. The proposed charging model including porting fees and all other relevant fees/charges should be included.
5 (ii)	(ii) Cost-effectiveness: The MNP system shall be designed to minimise implementation and operation costs for relevant operators in terms of upgrade and inter-operability with the MNP system.
8 (v)	(v) The financial strength, sustainability and long-term viability of the proposed service;

Report-back: the Table 3 focal point presents the agreed positions, including your group's views.

SESSION 7 – ADMINISTRATIVE FRAMEWORK

Day 3, 09:00–10:30 | Round Table – Participatory

Competition table

Focal point: Priya Chutoorgoon

Joined in this session by: —

Objective

To discuss and agree on how a porting request will be handled, from the customer's request to activation.

Clauses of the Draft Call for Application for your table

Clause	Text
4 (iv)	(iv) provide transparent and non-discriminatory access to all PLMN operators to the MNP system;
8 (ii)	(ii) The proposed operational model, and measures ensuring neutrality, independence and non-discrimination;

Keywords for your discussion

Switching barriers; donor obstruction; win-back/retention offers; exhaustive rejection grounds; neutrality and non-discrimination by MNP SP

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 8 – TECHNICAL PERFORMANCE AND SERVICE LEVEL

Day 3, 10:45–13:00 | Round Table – Participatory

Competition group

In this session your group joins **Table 4 – Consumer Protection**

Host focal point: Nikhil Jorai

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on the performance levels that the MNP system and the porting process must meet.

Point your group should raise at the host table

Published performance figures allowing subscribers to compare operators and porting quality.

Clauses being assessed at Table 4

Clause	Text
7.1 (viii)	(viii) Porting related performance including: time taken between valid porting request received by MNP system to successful forwarding of request to Donor operator for validation; Time between receipt of Donor acceptance by MNP system to successful update of central number portability database; Time between receipt of donor acceptance by MNP system to availability of updated porting information to telecoms operators (where telecoms operators maintain their own local database).
7.1 (xv)	(xv) Helpdesk and customer support arrangements, including support channels, hours of operation, ticketing system; scope of support; response and resolution time.
4 (viii)	(viii) make available a support service in order to attend to any query or problem/fault notification, on a 24/7 basis.

Report-back: the Table 4 focal point presents the agreed positions, including your group's views.

SESSION 9 – FINALISING CALL FOR APPLICATION AND WAY FORWARD

Day 3, 14:15–16:00 | Round Table – Participatory

Competition table

Focal point: Priya Chutoorgoon

Joined in this session by: Consumer Protection

Objective

To address any remaining matters and present the finalised Call for Application.

Clauses of the Draft Call for Application for your table

Clause	Text
2.7	2.7 Today mobile subscribers wishing to switch service provider, have no option than to change their mobile number. Considering the importance subscribers attach to their mobile number, the need to change the said number acts as a deterrent to change service provider, thus hindering competition.
3.1	3.1 The MNP Service Provider licence shall allow the licensee to establish, administer and operate a Mobile Number Portability system to offer MNP services, on an exclusive basis, in the Republic of Mauritius.
6 – Equity Restriction	In accordance with the Information and Communication Technologies (Amendment of Schedule) Regulations 2026, no public operator (including any PLMN licensee) shall hold any equity, directly or indirectly, in the Mobile Number Portability Service Provider. Furthermore, the Mobile Number Portability Service Provider shall not hold any equity, directly or indirectly in any public operator (including any PLMN licensee).
6 (iii)	(iii) Have proven experience in the deployment, operation and management of number portability systems. The applicant must have successfully set up and been operating MNP solutions for a continuous period of at least five years in one or more countries.

Keywords for your discussion

Switching costs as barrier; exclusive licence v/s competition; no operator equity; control beyond equity; 5-year experience requirement as barrier to entry

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.