

SESSION 3 – TECHNICAL FRAMEWORK – INFRASTRUCTURE

Day 1, 14:15–16:00 | Round Table – Participatory

Process Validation table

Focal point: Anielle Laurette

Joined in this session by: —

Objective

To discuss and agree on the most suitable technical set-up and database model for Mauritius.

Clauses of the Draft Call for Application for your table

Clause	Text
7 (iii)	iii) A detailed technical proposal describing the architecture, functionality and operation, of the proposed MNP system including its performance, reliability, security, resilience and scalability features. The technical plan shall include the porting process flow and administrative procedures as proposed by the applicant. Details of the technical plan as required are specified at 7.1 below.
7.1 (i)	(i) The proposed architecture (logical and physical diagrams) for the MNP system, including all network elements as well as intra-network and inter-network connecting links.
7.1 (ii)	(ii) Assumptions made for provisioning of the main network elements and links.
8 (iii)	(iii) The technical performance, robustness, reliability, resilience, security, scalability of the proposed Mobile Number Portability system;

Keywords for your discussion

Is each technical requirement clearly stated so bids are comparable; mandatory v/s scored items; can architecture and dimensioning assumptions be objectively evaluated; avoid ambiguous wording

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 4 – DIGITAL FINANCIAL SERVICES

Day 2, 09:00–10:30 | Round Table – Participatory

Process Validation group

In this session your group joins **Table 6 – Security**

Host focal point: Amrit Chutoorgoon

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on how porting can take place without disrupting mobile banking, payment services and OTPs.

Point your group should raise at the host table

Can applicants' DFS security measures (7.1 ix, 7.1 xiii) be evaluated and compared?

Clauses being assessed at Table 6

Clause	Text
5 (xii)	(xii) Security: The MNP system shall be designed to ensure data protection and data authenticity (including anti-slamming provisions).
7.1 (ix)	(ix) Description of call routing based on All Call Query mechanism for different call scenarios including on-net calls, off-net calls, termination of international calls to mobile numbers, international roaming. Description of routing mechanism with respect to P2P and A2P messages, including USSD, SMS etc. The applicant shall demonstrate how the MNP system will ensure the reliable, secure and efficient delivery of messages especially in the context of DFS related applications such as OTP and financial transaction notifications, as well as for OTTs.
7.1 (xiii)	(xiii) Security measures including anti-slamming provisions and data protection.

Report-back: the Table 6 focal point presents the agreed positions, including your group's views.

SESSION 5 – TECHNICAL FRAMEWORK – CALL FLOWS

Day 2, 10:45–13:00 | Round Table – Participatory

Process Validation table

Focal point: Anielle Laurette

Joined in this session by: —

Objective

To discuss and agree on how calls and messages will reliably reach ported numbers.

Clauses of the Draft Call for Application for your table

Clause	Text
7 (iii)	iii) A detailed technical proposal describing the architecture, functionality and operation, of the proposed MNP system including its performance, reliability, security, resilience and scalability features. The technical plan shall include the porting process flow and administrative procedures as proposed by the applicant. Details of the technical plan as required are specified at 7.1 below.
7.1 (ix)	(ix) Description of call routing based on All Call Query mechanism for different call scenarios including on-net calls, off-net calls, termination of international calls to mobile numbers, international roaming. Description of routing mechanism with respect to P2P and A2P messages, including USSD, SMS etc. The applicant shall demonstrate how the MNP system will ensure the reliable, secure and efficient delivery of messages especially in the context of DFS related applications such as OTP and financial transaction notifications, as well as for OTTs.
7.1 (iv)	(iv) Flow or logic diagrams to illustrate how each functional component communicates with each other either internally or externally.
7.1 (vi)	(vi) Technical provision or upgrade required from relevant operators in order to interoperate with the MNP system, including estimated costs for such provision/upgrade.

Keywords for your discussion

Do the requirements ask for every call scenario to be described; can descriptions be compared and scored; is the cost-estimate requirement specific enough to evaluate

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 6 – CHARGING AND COST RECOVERY MODEL

Day 2, 14:15–16:00 | Round Table – Participatory

Process Validation group

In this session your group joins **Table 8 – Regulation & Policy**

Host focal point: Djodee Cooposamy

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on the principles of the charging model and how the costs of the MNP system will be recovered.

Point your group should raise at the host table

Can the business plan and charging proposals (7 ii, 8 v) be compared and scored?

Clauses being assessed at Table 8

Clause	Text
3.1 (i)	i) Licence fees payable by the MNP service provider licensee shall be as set out in the Information and Communication Technologies (Licensing and Fees) Regulations 2003(as amended).
7 (ii)	ii) A business plan, incorporating a financial plan demonstrating the financial viability and sustainability, both in terms of profitability and cashflow, of the MNP service over at least a 10 year period. The financial plan shall provide details about its committed and budgeted investment, financing, anticipated revenues, in relation to the scale being deployed, while also indicating when the applicant expects to move into profit. The proposed charging model including porting fees and all other relevant fees/charges should be included.
5 (ii)	(ii) Cost-effectiveness: The MNP system shall be designed to minimise implementation and operation costs for relevant operators in terms of upgrade and inter-operability with the MNP system.

Report-back: the Table 8 focal point presents the agreed positions, including your group's views.

SESSION 7 – ADMINISTRATIVE FRAMEWORK

Day 3, 09:00–10:30 | Round Table – Participatory

Process Validation table

Focal point: Anielle Laurette

Joined in this session by: —

Objective

To discuss and agree on how a porting request will be handled, from the customer's request to activation.

Clauses of the Draft Call for Application for your table

Clause	Text
7.1 (vii)	(vii) Detailed porting process (administrative and provisioning procedures) for any potential porting request, including: validation, database update and routing reconfiguration, SIM activation, etc.
8 (ii)	(ii) The proposed operational model, and measures ensuring neutrality, independence and non-discrimination;
8 (iv)	(iv) The implementation plan, including readiness, timelines, migration strategy and risk management measures;

Keywords for your discussion

Is the porting process requirement specific enough for applicants to propose and for evaluators to score; measurable timelines; what makes one proposal more responsive than another

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 8 – TECHNICAL PERFORMANCE AND SERVICE LEVEL

Day 3, 10:45–13:00 | Round Table – Participatory

Process Validation table

Focal point: Anielle Laurette

Joined in this session by: —

Objective

To discuss and agree on the performance levels that the MNP system and the porting process must meet.

Clauses of the Draft Call for Application for your table

Clause	Text
7.1 (x)	(x) Query Performance indicators including number of queries that can be handled simultaneously; number of queries that can be handled within 24 hours, delay to call set-up time.
7.1 (xi)	(xi) Reliability indicators including availability of MNP system, Failure rate, Mean-Time-To-Repair.
8 (iii)	(iii) The technical performance, robustness, reliability, resilience, security, scalability of the proposed Mobile Number Portability system;
7.1 (viii)	(viii) Porting related performance including: time taken between valid porting request received by MNP system to successful forwarding of request to Donor operator for validation; Time between receipt of Donor acceptance by MNP system to successful update of central number portability database; Time between receipt of donor acceptance by MNP system to availability of updated porting information to telecoms operators (where telecoms operators maintain their own local database).

Keywords for your discussion

Minimum compliance v/s scored KPIs; comparable units; evidence required from applicants; link KPIs to evaluation criteria 8(iii)

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 9 – FINALISING CALL FOR APPLICATION AND WAY FORWARD

Day 3, 14:15–16:00 | Round Table – Participatory

Process Validation table

Focal point: Anielle Laurette

Joined in this session by: —

Objective

To address any remaining matters and present the finalised Call for Application.

Clauses of the Draft Call for Application for your table

Clause	Text
8 – Evaluation	Applications for the MNP Service Provider licence shall be evaluated by the Authority by way of a beauty contest, whereby applications shall be assessed on a comparative and qualitative basis. In this regard, the Authority shall take into account, inter alia:
9 – Submission	Completed applications shall be submitted in both hard copy and electronic format, in accordance with the instructions issued by the Authority, on or before the deadline specified in the Call for Applications notice.
9 – Late applications	Late, incomplete or non-compliant applications may not be considered.
8 – Evaluation powers	For the purposes of the evaluation, the Authority may: • request additional information or clarifications from applicants; • require presentations, interviews, demonstrations or site visits; • appoint independent experts or consultants to assist in the evaluation process.

Keywords for your discussion

Beauty contest transparency; weights; pass/fail v/s scored; submission channel and deadline; completeness checklist; clarification process

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.