

SESSION 3 – TECHNICAL FRAMEWORK – INFRASTRUCTURE

Day 1, 14:15–16:00 | Round Table – Participatory

Regulation & Policy table

Focal point: Djodee Coopoosamy

Joined in this session by: Competition

Objective

To discuss and agree on the most suitable technical set-up and database model for Mauritius.

Clauses of the Draft Call for Application for your table

Clause	Text
1.2	1.2 The successful applicant shall be responsible for the establishment, administration, operation and maintenance of a Mobile Number Portability system, based on the All Call Query method, for the provision of Mobile Number Portability services in the Republic of Mauritius.
3.1	3.1 The MNP Service Provider licence shall allow the licensee to establish, administer and operate a Mobile Number Portability system to offer MNP services, on an exclusive basis, in the Republic of Mauritius.
5 (i)	(i) On-Premises Implementation: the MNP system shall be implemented on locally hosted, on-premises infrastructure, under continuous and manned supervision of the licensee.
5 (iv)	(iv) Open Standards Interface: The system shall support open standardised interfaces for seamless and multi-operator interoperability.

Keywords for your discussion

Consistency with ICT Act 2001 and Regulations 2026; mandating ACQ and on-premises v/s technology-neutral wording; enforceability as licence conditions; exclusivity; data-residency policy

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 4 – DIGITAL FINANCIAL SERVICES

Day 2, 09:00–10:30 | Round Table – Participatory

Regulation & Policy group

In this session your group joins **Table 2 – Technical – Service Provider + DFS**

Host focal point: Prakash Nahullah

Your group has no clauses of its own in this session. Move to the host table at the start of the session and take part in its discussion, using the host table's card.

Objective

To discuss and agree on how porting can take place without disrupting mobile banking, payment services and OTPs.

Point your group should raise at the host table

BOM/FSC view: are DFS provisions consistent with financial-sector rules and enforceable as licence conditions?

Clauses being assessed at Table 2

Clause	Text
5 (x)	(x) Digital Financial Services (DFS) Compatibility: The MNP system shall not cause disruption or degradation to DFS related applications including delivery of OTPs.
7.1 (ix)	(ix) Description of call routing based on All Call Query mechanism for different call scenarios including on-net calls, off-net calls, termination of international calls to mobile numbers, international roaming. Description of routing mechanism with respect to P2P and A2P messages, including USSD, SMS etc. The applicant shall demonstrate how the MNP system will ensure the reliable, secure and efficient delivery of messages especially in the context of DFS related applications such as OTP and financial transaction notifications, as well as for OTTs.
4 (vi)	(vi) keep history of porting activity for any mobile number and provide statistical information on porting activities to the Authority, as and when required;

Report-back: the Table 2 focal point presents the agreed positions, including your group's views.

SESSION 5 – TECHNICAL FRAMEWORK – CALL FLOWS

Day 2, 10:45–13:00 | Round Table – Participatory

Regulation & Policy table

Focal point: Djodee Coopoosamy

Joined in this session by: —

Objective

To discuss and agree on how calls and messages will reliably reach ported numbers.

Clauses of the Draft Call for Application for your table

Clause	Text
1.2	1.2 The successful applicant shall be responsible for the establishment, administration, operation and maintenance of a Mobile Number Portability system, based on the All Call Query method, for the provision of Mobile Number Portability services in the Republic of Mauritius.
2.3	2.3 In order to create a level playing field among PLMN operators, the Authority introduced regulatory measures upon liberalisation of the telecom sector, which included direct peering and the implementation of Interconnection Usage Charges (IUC) in relation to voice and SMS services. The ICT Authority also carried out migration towards 8-digit numbering plan for mobile networks in September 2013, in view of providing adequate numbering capacity for public land mobile services.
4 (v)	(v) make available updated porting information to all relevant operators (e.g. PLMN, PSTN, ILD) to enable efficient routing of calls to recipient networks;
4 (iv)	(iv) provide transparent and non-discriminatory access to all PLMN operators to the MNP system;

Keywords for your discussion

Obligations on all licensees (mobile, fixed, ILD); IUC regulation; direct peering; numbering plan; enforceable licence conditions

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 6 – CHARGING AND COST RECOVERY MODEL

Day 2, 14:15–16:00 | Round Table – Participatory

Regulation & Policy table

Focal point: Djodee Coopoosamy

Joined in this session by: Process Validation

Objective

To discuss and agree on the principles of the charging model and how the costs of the MNP system will be recovered.

Clauses of the Draft Call for Application for your table

Clause	Text
3.1 (i)	i) Licence fees payable by the MNP service provider licensee shall be as set out in the Information and Communication Technologies (Licensing and Fees) Regulations 2003(as amended).
7 (ii)	ii) A business plan, incorporating a financial plan demonstrating the financial viability and sustainability, both in terms of profitability and cashflow, of the MNP service over at least a 10 year period. The financial plan shall provide details about its committed and budgeted investment, financing, anticipated revenues, in relation to the scale being deployed, while also indicating when the applicant expects to move into profit. The proposed charging model including porting fees and all other relevant fees/charges should be included.
5 (ii)	(ii) Cost-effectiveness: The MNP system shall be designed to minimise implementation and operation costs for relevant operators in terms of upgrade and inter-operability with the MNP system.

Keywords for your discussion

Cost-orientation; non-discrimination; price approval and review by ICTA; consistency with ICT (Licensing and Fees) Regulations; enforceability

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 7 – ADMINISTRATIVE FRAMEWORK

Day 3, 09:00–10:30 | Round Table – Participatory

Regulation & Policy table

Focal point: Djodee Coopoosamy

Joined in this session by: —

Objective

To discuss and agree on how a porting request will be handled, from the customer's request to activation.

Clauses of the Draft Call for Application for your table

Clause	Text
3.1 (iii)	iii) The licence shall remain in force for the said duration unless earlier revoked or terminated.
4 (vi)	(vi) keep history of porting activity for any mobile number and provide statistical information on porting activities to the Authority, as and when required;
4 (iv)	(iv) provide transparent and non-discriminatory access to all PLMN operators to the MNP system;

Keywords for your discussion

Grounds and due process for revocation; dispute resolution; ICTA powers under ICT Act; porting rules/regulations; enforceable licence conditions; statistics reporting

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 8 – TECHNICAL PERFORMANCE AND SERVICE LEVEL

Day 3, 10:45–13:00 | Round Table – Participatory

Regulation & Policy table

Focal point: Djodee Coopoosamy

Joined in this session by: Financial

Objective

To discuss and agree on the performance levels that the MNP system and the porting process must meet.

Clauses of the Draft Call for Application for your table

Clause	Text
4 (vii)	(vii) comply with any performance, security, reporting and auditing requirements as may be prescribed by the Authority.
8 (iii)	(iii) The technical performance, robustness, reliability, resilience, security, scalability of the proposed Mobile Number Portability system;
4 (vi)	(vi) keep history of porting activity for any mobile number and provide statistical information on porting activities to the Authority, as and when required;
7.1 (xi)	(xi) Reliability indicators including availability of MNP system, Failure rate, Mean-Time-To-Repair.

Keywords for your discussion

Prescribed KPIs v/s applicant-proposed; SLA in licence conditions; penalties; audit; reporting to ICTA

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.

SESSION 9 – FINALISING CALL FOR APPLICATION AND WAY FORWARD

Day 3, 14:15–16:00 | Round Table – Participatory

Regulation & Policy table

Focal point: Djodee Coopoosamy

Joined in this session by: Security

Objective

To address any remaining matters and present the finalised Call for Application.

Clauses of the Draft Call for Application for your table

Clause	Text
1.1	1.1 The Information and Communication Technologies Authority (the ICT Authority), pursuant to the Information and Communication Technologies (Amendment of Schedule) Regulations 2026 and the Information and Communication Technologies (Licensing and Fees) (Amendment) Regulations 2026, hereby invites applications from eligible entities for the grant of a Mobile Number Portability (MNP) Service Provider licence.
6 (ii)	(ii) Be registered in Mauritius or should, at the time of application for licence, have initiated the registration process to be registered in Mauritius.
3.1 (vii)	vii) The ICT Authority shall not entertain any request for surrender of the licence, unless the licensee provides sufficient compelling grounds and a prior notice of at least one year has been given to the Authority of its intention to do so.
10 – Reservation of Rights	The Authority reserves the right to: • amend, suspend or cancel this Call for Application at any time; • not proceed with the present exercise without giving any reasons; • grant the Mobile Number Portability Service Provider Licence subject to such terms and conditions as it deems appropriate in the public interest.

Keywords for your discussion

Legal basis (ICT Act 2001, Regulations 2026); registration in Mauritius (EDB); surrender/step-in; reservation of rights; consistency with BOM/FSC requirements

For each clause, assess

Clarity	Relevance	Adequacy	Recommendation
Is the clause clear and unambiguous?	Is it relevant and appropriate for MNP in Mauritius?	Is it complete? Is anything missing?	Retain, amend (propose wording) or delete?

Report-back: your focal point presents the table's agreed positions in plenary at the end of the session.