ICTA

INFORMATION & COMMUNICATION TECHNOLOGIES AUTHORITY

PRESS COMMUNIQUE

Phasing Out of 3G Mobile Services in Mauritius

The Government has endorsed, on 03 October 2025, the decision to phase out 3G services in Mauritius following operational considerations expressed by mobile operators. Mobile Network Operators (MNOs) have already initiated the phased decommissioning of their 3G networks, with each operator managing the transition according to its own schedule.

Mobile Network Operators (MNOs) have confirmed that 3G mobile services will not be offered beyond 2028 at the latest. This transition supports the continued roll-out of advanced 4G and 5G networks, which will deliver faster, more reliable, and higher-quality services to customers.

As a result, devices relying solely on 3G technology, including certain mobile phones, vehicle trackers, and machine-to-machine equipment, will no longer function once the networks are decommissioned. While most customers already use 4G or 5G-capable devices and will not be affected, those with older devices and services are advised to upgrade to ensure uninterrupted connectivity.

In line with its mandate under the Information and Communication Technologies Act 2001, the ICT Authority urges the public to discontinue the importation and use of devices that support only 3G connectivity. Consumers are strongly encouraged to adopt devices compatible with newer technologies such as 4G LTE and 5G, which guarantee continued service quality and network compatibility.

Mobile Network Operators (MNOs) will inform the public of their 3G shutdown plans through dedicated communication campaigns. Any clarification or information regarding the 3G switch-off, its implications, and specific timeframes should be directed to the respective mobile operator.

The ICT Authority remains committed to ensuring that consumers are treated fairly and continue to have access to the services they need throughout this transition.

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